

Letter sent to Internal Medicine Physicians on September 24, 2014,

Medavie Blue Cross, as the administrator of the MSI program, and the Department of Health and Wellness will be implementing a new billing structure for Internal Medicine Physicians. This will transition you from a bulk billing method to a patient specific electronic claims submission method on December 1, 2014.

The current bulk billing structure creates gaps of critical information, most notably in MSI patient history. Currently, some internal medicine services are not billed with patient specific information, resulting in incomplete MSI patient files. This also prevents the Department of Health and Wellness from reciprocally billing other provinces for medical services provided to non-resident patients. This transition to an electronic claims submission system remedies the above situations, as this method requires patient specific details with each billing code.

Medavie Blue Cross is committed to a smooth transition. We believe working collaboratively will yield the greatest results. We will be communicating continuously as the transition rolls out, beginning with this information package. Updates throughout the project will also be posted on the MSI website www.medavie.bluecross.ca/MSIprograms.

Your kit includes: a Frequently Asked Questions guide, next steps for you to set up your patient specific electronic claims submission billing process, vendor information, and contact information for our MSI General Assessment team and Provider Coordinators who are on hand to help you throughout the transition.

Sincerely,



Angela Arsenault,
Manager, Fee for Service
(MSI)
Department of Health and Wellness



Denise Pellerin,
Manager, Medical Services Insurance Program