

PHYSICIAN'S BULLETIN

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Notice to Physicians

MSI TECHNOLOGY TRANSITION AND IMPORTANT CHANGE TO CUT-OFF TIME

Medavie Blue Cross, as the administrator of the MSI Program is in the process of transitioning to a new corporate claims system.

As part of the roll-out of this new system MSI will require sufficient time to process claims on the old system prior to switching over to the new claims system.

In order to eliminate risk during this process we will require the cut-off time to be 11:29pm on December 3, 2015 instead of the usual time of 11:59pm.

Should you have any enquiries you can contact MSI:

Local Phone: 902-496-7011

Toll-Free Phone: 1-866-553-0585

Email: MSI_Assessment@medavie.ca

Available 8:00am to 5:00pm Monday to Friday (excluding holidays)