

DHW Arm & Leg Prostheses Bulletin

Updated Fee Schedule

Effective September 21, 2018 an updated fee schedule with updated frequencies will be applied to the Department of Health and Wellness' (DHW) Arm & Leg Prostheses Program. The new frequencies will be applied to any service with a service date of September 21, 2018 or later.

Predetermination Process

Included with the Prosthetists Guide is a predetermination form (Appendix III) that is to be used to submit an estimate for limb claims. MSI will complete a predetermination of the claim to determine what coverage can be provided by MSI.

Once you receive the completed determination, it will need to be returned to MSI along with the invoice which must include the resident's/patient's signature in order to be considered for payment.

Note: Any adjustments to the original estimate must be resubmitted to MSI for predetermination and approval before submitting the invoice for payment.

Updated DHW Prosthetists Guide

An updated edition of the DHW Arm & Leg Prostheses Program Prosthetists Guide is available online for your reference. Please visit <https://msi.medavie.bluecross.ca/> for your copy of this latest edition dated September 2018.

Questions?

Enquiries can be directed to Medical Services Insurance (MSI) toll free at 1-800-563-8880. Please follow the prompts provided and specify the MSI Arm & Leg Prostheses Program. When applicable, please have the person's MSI number ready.

Hours of operation are 8:00am – 5:00pm Monday through Friday.
