

Notice to Physicians

REMINDER: INCOME STABILITY SHADOW BILLING BA END DATE

The Department of Health and Wellness, Doctors Nova Scotia, IWK and the NSHA worked together to address income stability for fee-for-service (FFS) physicians during COVID-19 through the voluntary Income Stability Program.

Please note that if you have participated in the program, the program formally ended on **July 13, 2020**.

Q: When should I start to use my existing FFS business arrangement(s) (BA) that I used prior to joining the Income Stability Program?

Effective **July 14, 2020** claims with services provided from July 14, 2020 must be submitted using your existing FFS BA(s) to receive payment.

Q: Can MSI make the switch between Income Stability shadow billing arrangement(s) (BA) and my existing FFS business arrangement(s) (BA)?

A: No, your Administrative/Office staff need to revert to your existing FFS BA in your computer software billing system.

Q: Should the Income Stability Program shadow billing business arrangement(s) (BA) continue to be used?

A: Your shadow billing BA(s) must still be used to submit any outstanding claims associated with services provided from March 13, 2020 to July 13, 2020.

Q: Claims have been submitted under my Income Stability shadow billing arrangement(s) (BA) with dates of service July 14, 2020 forward. What do I do with these claims?

A: Claims with dates of service July 14, 2020 forward submitted under the Income Stability shadow billing BA(s) must be reversed and resubmitted under the existing FFS BA(s) to receive payment.