

Notice to Physicians

MEDICARE PAYMENT STATEMENT DISTRIBUTION CHANGE – JUNE 2, 2021

Currently MSI distributes the following pay statements:

- Electronic statement associated with the biweekly payment of FFS patient specific claims. There are two versions: a preformatted report and an extract of the data on the statement. This statement is accessible via an electronic request often submitted through your practice management software.
- Paper statement associated with the payment of non-FFS patient specific claims, e.g., AFP, APP, sessional, psychiatric hourly, CMPA and incentives. This statement is mailed to the address that the physician or group has provided to MSI.

Effective June 2, 2021 onward, the paper statement noted above will be replaced with an electronic statement. You will be able to view and print this statement through a new web-based user interface. The statement will be identical to the current preformatted report.

You should have received a letter within the past week providing you with your login instructions. For physicians, the instructions indicate that you are to log in using your MSI Provider Number as your username. Your MSI provider number is a unique 6-digit number provided to you during the MSI registration process and used during claims' submission. Enter only the 6-digit number. Do not include 'PH' or 'PH-' in front of or following the 6-digit number.

The existing process that submitters utilize to download the statement associated with FFS patient specific claims will not change.

If you have any questions regarding this change, please do not hesitate to contact us. We can be reached at msi_assessment@medavie.bluecross.ca or 902-496-7011/toll-free 1-866-553-0585.