

## Notice to Physicians

### WCB CLAIM SUBMISSION REMINDER

The following outlines submission requirements for submitting WCB Nova Scotia services electronically via MSI.

To avoid processing delays, please include one or both of the following when submitting claims with a payment responsibility of WCB:

- Patient's correct WCB Nova Scotia **claim number**
- Patient's injury date (accurate **month and year** required)

*If both are provided, each must be correct for immediate processing*

In some cases, you may provide a service before a WCB claim exists, in these cases, the date (**month and year only**) of the injury should be submitted.

This information is used to verify that the patient was eligible for WCB coverage on the date that the service was provided. Medavie continues to receive WCB eligibility updates daily, however, you may have noticed a decrease in the length of time it takes to process WCB claims. WCB Nova Scotia has reduced the time needed to complete the verification process to determine eligibility prior to claims being processed for payment.

If you are able to confirm your patient's eligibility for WCB benefits at the time the claim is submitted for payment, this can help prevent billing errors and reduce the need for payment reversals.

If you have any questions about WCB fees, billing or error codes, please contact MSI assessment staff:

Phone: 902-496-7011, toll-free 1-866-553-0585

Email: [msi\\_assessment@medavie.bluecross.ca](mailto:msi_assessment@medavie.bluecross.ca)

For additional information on WCB, please see the physician site at:

<https://www.wcb.ns.ca/Health-Services/Physicians.aspx>