

OPTOMETRY BULLETIN

September 25, 2023

Important Information on Interim Non-Face-to-Face Services

Eligible dates of service have been extended for an additional 18 months to **March 31, 2025**. Optometrists may claim for the following services when they are provided non-face-to-face (via telephone or *Personal Health Information Act* [PHIA] compliant virtual care platform):

- **03.03 CNTC**
- **03.03 CCDX**

Please submit your claims for encounters as you normally would, using your normal practice location. For all services not rendered face-to-face at that location optometrists are reminded of the modifiers and the importance of their use on claims, AP=PHON and AP=VIRC to denote when the service was conducted via telephone or PHIA compliant virtual care video platform.

These will be paid at the current tariff remuneration rates, consistent with current frequency limits until March 31, 2025. The terms of the non-face-to-face services remain consistent with the previously published bulletin from May 2022: [Optometry-Bulletin-May-27-2022.pdf \(bluecross.ca\)](#)

Further, the provincial policy on the ***Provision of Publicly Funded Virtual Health Services***, which applies to all publicly funded health services including optometric services, remains in effect and can be viewed online at: <https://novascotia.ca/dhw/publications/Provision-of-Publicly-Funded-Virtual-Health-Services.pdf>