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## **NEW INTERIM FEE**

The following service is effective December 1, 2024; Physicians may now submit any claims they may have been holding for Advance Care Planning Discussion:

Category	Code	Description	Base Units
DEFT	ADCP1	Advance Care Planning Discussion	15 MSU
		Description Advance Care Planning Discussion may be claimed when the patient's family physician, or if the patient is admitted to an acute care facility, their most responsible physician, has a face to face (in person) conversation with the patient (or the patients substitute decision maker either face to face or virtually) to discuss their wishes for future health care based on their beliefs and values, determines the substitutes decision maker (SDM), documents the conversation in the patient's health record, and captures the outcome of that conversation by completing the initial Patient-Centered Priorities and Goals of Care (GOC) form. In extenuating circumstances, for established homebound patients only, as defined by the Preamble, this service may be rendered virtually by telephone or PHIA compliant video platform. The circumstances necessitating the virtual visit must be documented in the health record. Where possible, the GOC form should be submitted to the patient's hospital chart through the appropriate health records department. A copy of the document must be shared with the patient so that it may be added to their Green Sleeve folder, if applicable.	

## **FACILITY ON-CALL UPDATES**

Effective January 1, 2025, the Orthopedic rota F2010 has been terminated from a level 2 and replaced as a level 1 rota for Dartmouth General (Facility 65):

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)	Approved Facilities
F1010	Facility On-Call Category 1 Orthopedics	\$350	\$500	Valley Regional, Aberdeen, Cape Breton Regional, Dartmouth General

Must meet the established Facility On-Call billing guidelines for a level 1 rota.



Billing Matters Billing Reminders, Updates, New Explanatory Codes

## PROVIDER PROFILES

Physicians are reminded that provider profiles are sent out per request. If you would like to receive your 2023/2024 provider profile, please send your request to msi\_assessment@medavie.bluecross.ca. In the email, please include your name and provider number, and the profile will be mailed to the address on file.



## INTERIM FEE REFERENCE GUIDE

Physicians are reminded of the Interim Fee Reference Guide (PDF) available on the MSI website, which provides a comprehensive list of all current interim fees.

## **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
	SERVICE ENCOUNTER IS REFUSED AS IT IS INCLUDED IN A SERVICE ALREADY CLAIMED
DE049	ON THIS DATE.
	SERVICE ENCOUNTER HAS BEEN REFUSED. PLEASE RESUBMIT WITH TEXT INDICATING
DE050	THE CIRCUMSTANCES OF THE VIRTUAL SERVICE.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS SERVICE MAY NOT BE CLAIMED
GN138	WITH ADCP1.
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS AN OPTOMETRIC VISION ANALYSIS
	HAS BEEN APPROVED WITHIN THE PREVIOUS 2 YEARS. AT LEAST ONE DIAGNOSTIC
	CODE FOR THIS PT=CMPX CLAIM MUST BE FOR AN APPLICABLE NON ROUTINE
OP057	DIAGNOSIS IN ORDER FOR CLAIM TO BE ELIGIBLE.
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS PRIOR APPROVAL IS REQUIRED FOR
VE044	THIS SERVICE.



## In every issue Helpful links, contact information, events and news, updated files

## **UPDATED FILES**

Updated files reflecting changes are NOVA SCOTIA MEDICAL INSURANCE available for download on Friday January 17, 2025. The files to download are:

Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), and Explanatory Codes (EXPLAIN.DAT).

## CONTACT INFORMATION

# (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI Assessment@medavie.bluecross.ca

### **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

## **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

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# Notice to CEC Physicians

## **COMMUNITY ON CALL STIPEND**

Effective January 3, 2025, when physicians are providing community call the following health service code may be billed:

Code	Description	Value
C1001	Community on Call for CEC Physicians	\$150/night Weeknight/Weekend/Holiday
	Sites:	rate
	<ul> <li>Annapolis Community Health Centre</li> </ul>	
	South Cumberland Community Centre	
	All Saint's Hospital	
	<ul><li>North Cumberland Memorial</li><li>Twin Oaks Memorial</li></ul>	
	<ul><li>I win Oaks Memorial</li><li>Musquodoboit Valley Memorial</li></ul>	
	ividsquodobolt valley iviernonal	
	Billing Guidelines:	
	<ul> <li>Only one physician can bill the stipend per site, per night</li> </ul>	
	<ul> <li>Call coverage is remunerated at \$150/night regardless of weeknight/weekend/holiday.</li> </ul>	
	When submitting claims for Facility On-Call:	
	• Use the generic health card number 0015713084, date	
	of birth April 1, 1969 and diagnostic code V689 for billing purposes.	
	Use the service date that aligns with the beginning time	
	of the shift covered (for both normal coverage and call-	
	backs). For a weekday coverage running from 1700 to 0800 hours the following day, the claim should include	
	the service date that aligns with the 1700 start time.	

Updated January 10, 2025







# **Retirement Fund FAQ for Physicians**

\*Last updated: December 13, 2024

The Government has introduced a retirement fund initiative for physicians practicing in Nova Scotia. This retirement fund will support physicians in their continued clinical practice in Nova Scotia and assist in their longterm financial planning.

### **Eligibility**

### Who is eligible?

A physician is eligible for the Retirement Fund for the 2024 tax year if, as of March 31, 2024, they:

- Had a valid license in the province of Nova Scotia
- Delivered and were paid for direct patient care or clinical services in Nova Scotia between April 1, 2023, and March 31, 2024 (fiscal year 2023/2024).

Physicians who started practicing in Nova Scotia on or after April 1, 2024, will not be eligible for the retirement fund until the 2025 tax year.

### What physician licenses are eligible?

An active license in Nova Scotia is required to be eligible for the retirement fund.

A physician's time as a Resident will not be counted towards their years of practice.

A physician's time spent on a Practice Ready Assessment will not be counted towards their years of practice.

A physician's time as a Fellow will be counted towards their years of practice so long as they had an active license.

## Will physicians who practiced between April 1, 2023, and March 31, 2024, but who no longer have a license, be eligible?

Physicians must have a valid license as of March 31 of the relevant tax year. If physicians retire earlier than this, they must keep their license until March 31 to be eligible for a retirement fund payment (which would be prorated based on income in the 2024 tax year). For eligibility for the 2024 tax year this means you must have had a valid license on March 31, 2024.

### Will physicians who retired prior to March 31, 2024, be eligible?

Only physicians with a valid license on March 31, 2024, will be eligible. Physicians who retired and did not have a valid license as of March 31, 2024, will not be eligible for the fund.

### What remuneration methods will be accepted?

The Retirement Fund is inclusive of all remuneration methods by which physicians are paid for patient care and clinical service delivery.

### What physician services will be considered eligible?

All publicly funded insured patient care is eligible for the retirement fund. Additionally, essential clinical services that have direct patient-benefit have also been included, such as radiology and pathology services.

### Will physicians who work part-time be eligible?

Physicians who work part-time will have their maximum reimbursement amount proportionally prorated relative to their FTE, which will be calculated using CIHI FTE and compensation benchmarks across various specialties.

### Will physicians who left the province and then returned be eligible? Will previous years of practice count?

Contributions from the fund will be based on number of years of continuous practice in Nova Scotia and will be based on the start date of a physician's most recent licensure with the College.

## Will physicians who live out of province but who have a valid Nova Scotia license and have billable hours in Nova Scotia, be eligible?

Physicians with a valid license who practice in Nova Scotia will be eligible for the fund regardless of where they live. They will receive a pro-rated retirement incentive based on NS billings compared to their applicable CIHI FTE compensation benchmark.

#### Will the retirement fund be available to those on Parental Leave?

Yes, physicians on parental leave will be eligible to receive the retirement fund amount as long as they meet the eligibility requirements (including maintaining a valid license). Eligibility will be based on the annualized extension of their FTE before they go on leave.

For example, if a full-time physician with two years of practice worked half the year (i.e., April 1, 2023 to Sept 30, 2023) before going on parental leave, they would still be eligible for the max reimbursement amount of \$5000 as long as they optinto the program and maintain their license through March 31, 2024.

If an eligible physician was on parental leave for the entire clinical period (April 1, 2023 to March 31, 2024), their FTE will be calculated on the previous fiscal year earnings and their years of experience to determine the maximum amount eligible.

### Will physicians on Parental Leave who gave up their license be eligible?

An exception will be made to physicians on parental leave between April 1, 2023 and March 31, 2024, who gave up their license during that time. This exception will apply to the 2024 tax year only. For the 2025 tax year forward, physicians on parental leave will have to maintain their license to be eligible for the fund.

#### Calculation

### How will the contribution amount be determined?

Retirement benefits will be based on continuous years of practice, full or part-time status, and the amount contributed by a physician to their preferred retirement savings option.

Years of practice	Maximum Reimbursement	Matching Required
0-5 years	\$5,000 per year	No
5-15 years	\$10,000 per year	Yes
15+ years	\$15,000 per year	Yes

### How will full-time and part-time status be calculated?

Physician full-time equivalent (FTE) status will be determined by total clinical compensation, independent of funding modality, against the CIHI benchmark for their predominant license type. This is a nationally accepted standard for determining FTE for physicians and ensures the most consistent and equitable administration of the retirement fund across all clinical services delivered by a provider.

FTE will be rounded to the nearest single decimal point to pro-rate the eligible reimbursement amount. Physicians who are part-time will have their FTE prorated. More information will be provided on the exact calculation in December 2024.

### How was my FTE calculated? **NEW**

Your FTE was calculated using CIHI's methodology, which uses clinical payments to estimate physician workload.

Specialty Benchmark: The CIHI methodology looks at the total clinical earnings of individual physicians within each specialty. It looks at relative ranges in compensation and applies statistical methods to adjust for differences in

- workloads and earnings to calculate a total compensation benchmark for a full-time-equivalent (FTE) within each specialty.
- Your FTE: Your own clinical earnings are compared to this benchmark to calculate your individual FTE for the purposes for pro rating your maximum retirement fund eligibility amount.

This method provides a standardized way to estimate physician FTEs activity across different specialties, payments methods, and contracts in Nova Scotia.

### What is the CIHI methodology? NEW

The CIHI methodology looks at the total clinical earnings of individual physicians within each specialty to estimate physician workload. Briefly, the methodology entails the following steps:

- All physicians within a specialty group with earnings from the 40th percentile to 60th percentile are considered a 1.0 FTE.
- Physicians between 0 and the 39th percentile are prorated against the 40th percentile physician. The 61st percentile physician to the 100th percentile use a log formula against the 60th percentile physician to develop their FTE which will be higher than 1.0 FTE (but not prorated).
- Then the sum of the total compensation is divided by the sum of total FTE to calculate average FTE for the specialty.
- For purposes of calculating FTE for the retirement fund, each physician's individual earnings were then compared to the average for the specialty. Physicians with earnings greater than the average are calculated as a 1.0 FTE, and physicians with earnings less than the average are prorated and rounded up to the nearest decimal. For example, a physician with earnings at 1.1 times the average is a 1.0 FTE; a physician with earnings at 0.76 times the average is a 0.8 FTE; a physician with earnings at 0.42 FTE is a 0.5 FTE.

For more information on CIHI's FTE methodology, please see the National Physician Database Data Release, Appendix B.

Are Nova Scotia physicians being compared against physicians in other provinces in calculating FTE? NEW No, the data used to calculate FTE was solely Nova Scotia physician earnings, grouped by specialty.

### What about specialties that are not usually included in the CIHI Reports, such as Pathology and DI? NEW

The same approach and methodology was used. Nova Scotia data on earnings for each physician with the specialty was gathered and the methodology above was applied to that data.

### Why were earnings used to calculate FTE, instead of hours worked? NEW

A consistent approach to calculating FTE, regardless of payment modality, was needed. Under the fee-for-service payment model and some others, there is no data or reporting on hours worked. This is why total clinical earnings compared with average earnings by specialty was used to calculate FTE for purposes of the retirement fund.

## For physicians who practice multiple specialties (for instance family medicine and emergency medicine), which specialty are they being compared against for purposes of calculating FTE? NEW

For the purposes of the retirement fund calculation, a physician's license type has been assigned based on their predominant payment model. For instance, if payments in Family Medicine are higher than payments in Emergency Medicine, the physician will be compared within the Family Medicine group for purposes of calculating FTE.

### How will years of practice be calculated?

Years of practice will be assessed against the College of Physicians and Surgeons of Nova Scotia (CPSNS) most recent licensure date, with demonstrated clinical work in each fiscal year within the province of Nova Scotia. Years of practice will be calculated as of March 31 of the current tax year. A physician's residency will not be counted towards their years of practice. A physician's fellowship will be counted towards their years of practice so long as they meet the eligibility requirements.

## Do all physicians start at zero (0) years of practice when the fund is implemented?

Each physician's years of practice under this program will be calculated starting with the date of their most recent licensure with the NS College. For example, if you have been practicing in NS for 16 years, you will be eligible for a matched reimbursement up to \$15,000 for the 2024 tax year as you have greater than 15 continuous years of practice in NS.

### How will I know if matching is required?

Physicians with less than 5 years of service in Nova Scotia will not be required to provide proof of retirement savings contributions to receive a reimbursement from the province, though this fund is intended to support long term retirement fund investment. However, they will still be required to opt-in and enroll in the program. Physicians with more than 5 years of experience will need to make contributions to a retirement savings vehicle of their choice (e.g., TFSA, RRSP, etc.) and retain proof of contribution before receiving a matched reimbursement up to the maximum eligible amount.

### Will Workers Compensation Board (WCB) billing be included in the calculation of FTE?

No, only publicly insured clinical service billings will be included in the FTE calculation.

### Will Tip Top reduced earnings impact a physicians FTE calculation?

A physician's FTE will be based on clinical earnings; if their workload and total compensation reduces as they transition to retirement, whether under the Tip Top program or not, their corresponding incentive eligibility will align with that calculated FTE.

### Is the program retroactive?

The retirement fund eligibility is assessed annually and is not retroactive.

### Will eligible reimbursement payments accumulate year-over-year if they aren't used?

Eligible payments will not accumulate year-over-year if physicians decide not to opt-in to the fund.

#### **Process**

### When will physicians be informed of their eligibility and conditions for matching (if applicable)?

The Department of Health and Wellness is currently working to calculate each eligible physician retirement fund maximum reimbursement amount based on years of service, and full or part-time status.

Physicians will be informed of their individual retirement fund eligibility amount and the conditions for matching (if applicable) by December 2024.

## What is the deadline for eligible physicians with more than five years of practice to contribute to a chosen retirement vehicle?

Physicians with more than 5 years of practice will have until the end of the 2024 tax year contribution window to contribute to their chosen retirement vehicle.

### Will eligible physicians with more than 5 years of experience be required to show proof of contribution?

Physicians with more than 5 years of practice will have until the end of the 2024 tax year contribution window to contribute to their chosen retirement vehicle. Physicians must provide an attestation of their contributions by March 31, 2025, in order to be eligible for the 2024 payment under this program. Late notification will NOT be considered. More details on the attestation process and how to enroll will be provided in December 2024.

### Do I need to sign-up?

All physicians, including those with less than 5-years' experience and no matching requirement, will be required to opt-in to the retirement fund program. Details on how to enroll will be provided by December 2024.

#### What retirement vehicles are eligible?

The retirement vehicle is the choice of the physician but includes individual or spousal RRSP, TFSAs, Third-Party Pension Plans, Individual Pension Plan or a Multi-Employer Pension Plan (e.g., Medicus).

### Does the retirement vehicle have to be registered?

The retirement vehicle chosen by the physician does not need to be registered.

Are there restrictions on what a physician can do with the reimbursement funds they receive under this program? Having provided proof of contribution, the money a physician receives from the retirement fund is the reimbursement of this

contribution and does not have restrictions.

### Reimbursement

### How will eligible physicians be reimbursed?

Medavie, on behalf of the Province, will issue individual lump sum physician reimbursement for their eligible amount in Spring 2025.

### Where will the reimbursement be deposited? UPDATED

The reimbursement will be deposited to each physician's bank account associated with their CMPA Business Arrangement (BA) already established with Medavie. If you wish to change the banking information associated with this BA, please complete the MSI Provider Arrangement (BA) form located on the MSI website at https://msi.medavie.bluecross.ca/newregistration/. If you no longer have a CMPA BA with MSI, you will instead be issued a cheque to the address on file.

#### Is the retirement fund a taxable benefit?

Yes, and reimbursement received from the retirement fund will be deposited into the account associated with the physicians CMPA Business Arrangement (BA) and will be counted as income. Like other income that is received, it is the physician's responsibility to determine how it is reported for tax purposes. Tax related questions should be directed to a tax professional suited to advise you related to your personal circumstances.

### Could the reimbursement payment be audited?

Yes, a physicians reimbursement payment may be audited to ensure that the physician meets the requirements.

### **Contact Information**

#### Who do I contact for more information?

Details of your individual eligibility will be provided to you through DNS in December. If you have questions about your eligibility once this is received, please email psaccountability@novascotia.ca for all retirement fund inquiries.



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## **NEW INTERIM FEE**

Effective September 18, 2024 the following interim health service code is available for billing:

Category	Code	Description	Base Units	Anae Units
MASG	92.84B	Arthroscopic Repair (Hip) with Labral Tear	473 MSU	4 + T
		<b>Description</b> This interim fee code is only for orthopedic surgeons who specialize in hip arthroscopy with labral tear. MSI must pre-approve use of this code by providers.		
		<ul> <li>Billing Guidelines:</li> <li>Restricted to orthopedic surgeons with prior approval from MSI.</li> <li>Maximum one hip arthroscopy payable per patient per day.</li> <li>Hip arthroscopies are composite fees and include all necessary procedures. No other procedures involving the hip are payable during the same operation.</li> </ul>		
		Specialty: SP=ORTH with expertise in this procedure – prior approval required		
		Assistant: RO=SRAS allowed		
		Regions: RG=LEFT or RG=RIGT		
		Location: LO=HOSP		

## **NEW UPCOMING INTERIM FEE**

The following service will be effective December 1, 2024; however, physicians are required to hold their claims until the system is updated. Notification and the health service code will be published in an upcoming Physician's Bulletin when claims can be submitted.

Category	Code	Description	Base Units
DEFT	TBD	Advance Care Planning Discussion	15 MSU
		Description  Advance Care Planning Discussion may be claimed when the patient's family physician, or if the patient is admitted to an acute care facility, their most responsible physician, has a face to face (in person) conversation with the patient (or the patients substitute decision maker either face to face or virtually) to discuss their wishes for future health care based on their beliefs and values, determines the substitutes decision maker (SDM), documents the conversation in the patient's health record, and captures the outcome of that conversation by completing the initial Patient-Centered Priorities and Goals of Care (GOC) form. In extenuating circumstances, for established homebound patients only, as defined by the Preamble, this service may be rendered virtually by telephone or PHIA compliant video platform. The circumstances necessitating the virtual visit must be documented in the health record. Where possible, the GOC form should be submitted to the patient's hospital chart through the appropriate health records department. A copy of the document must be shared with the patient so that it may be added to their Green Sleeve folder, if applicable.	
		Billing Guidelines: Documentation of the Advance Care Planning Discussion, the patient appointment substitute decision maker, and resultant completion of the Patient-Centered Priorities and Goals of Care (GOC) form must be in the patient's health record AND, where possible, the GOC form must be sent/faxed to the appropriate hospital records department for inclusion in the patient's hospital chart.	
		May not be claimed where this service is part of the compensation for an existing health service:  • 03.04D Geriatrician's Initial Comprehensive Consultation  • 03.04E Family Physician's Initial Geriatric Inpatient Medical Assessment  • CGA1 LTC Clinical Geriatric Assessment  • 03.09C Palliative Care Consultation  • 03.09H Antenatal Palliative Care Consultation  • Critical Care HSC's Adult and Pediatric	

## **FACILITY ON CALL UPDATES**

Effective October 21, 2024, the following Rota may be billed from an additional facility (18):

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)	Approved Facilities
F1008	Facility on Call Category 1 Family Medicine O.R. Call Assists	\$350	\$500	Valley Regional, St. Martha's, Cape Breton Regional, Dartmouth General, Aberdeen, Cumberland Regional, Colchester East Hants Health Centre

Effective November 25, 2024, the following Rota may be billed from an additional facility (166528):

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)	Approved Facilities
F1006	Facility on Call Category 1 Hospitalist	\$350	\$500	IWK/Grace, West Bedford Transitional Care Facility



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

## **Physician Retirement Fund**

The Government has introduced a retirement fund initiative for physicians practicing in Nova Scotia. This retirement fund will support physicians in their continued clinical practice in Nova Scotia and assist in their longterm financial planning. Please see an updated FAQ: Retirement Fund FAQ

### **Audiologist Referrals to Specialists**

As published in the July 26, 2024 physician's bulletin, the specialties otolaryngology, neurology, and internal medicine may claim a consultation when a patient is referred to them by an audiologist. The referring audiologist number is only required when claiming an 03.07 or 03.08 as this is a referral required service. The specialist may then claim any necessary insured procedures or services as they have received a valid referral for that patient. The referring audiologist number is not required on claims for any follow-up care/procedures after the consultation. Entering an audiologist referring provider number in procedures/services after the consultation may result in the claim being rejected, as a referring provider is not required on these claims.

As a reminder, MSI will pay for a visit or consultation to determine if a treatment method is insured, even though the proposed procedure is non-insured. If the proposed procedure or treatment is always uninsured, a visit or consultation may not be claimed. (2.2.9)

### **Physicians Manual**

Applicable updates in the Physician's Bulletin's will be reflected in the Physician's Manual within 3 weeks; however, it may be necessary to refer to Physician's Bulletins for additional detailed information and any billing clarifications or reminders.



## **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU MUST SUBMIT YOUR COMPLETED GAC
GN131	PHYSICIAN DECLARATION IN ORDER TO CLAIM 03.04K.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 92.84B HAS ALREADY BEEN CLAIMED
MJ095	FOR THIS PATIENT ON THIS DAY.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 92.84B IS A COMPOSITE FEE AND MAY
	NOT BE CLAIMED AT THE SAME SERVICE OCCURRENCE AS ANY OTHER PROCEDURES
MJ096	INVOLVING THE HIP.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 92.84B IS A COMPOSITE FEE. NO
	OTHER PROCEDURES INVOLVING THE HIP MAY BE CLAIMED AT THE SAME SERVICE
MJ097	OCCURRENCE.

## NOTICE TO VENDORS - UPCOMING TECHNICAL CHANGES REQUIRED

Communication has been sent to vendors on October 16, and October 31, 2024 regarding upcoming technical changes related to the service encounter detail record data to support upcoming payment requirements. The specifications were included in the communication, and an updated Vendor Manual has been uploaded on the MSI website.

The modifications made to vendor software need to be communicated to, and validated by, Medavie Blue Cross.

To schedule a date to have your software tested, or if you have not received the communications and require more information, please contact us by email: BC MSIBusinessAnalysts@medavie.ca



# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are NOVA SCOTIA MEDICAL INSURANCE available for download on Friday November 22, 2024. The files to download are:

Health Service (SERVICES.DAT), **Health Service Description** 

(SERV\_DSC.DAT), and Explanatory Codes (EXPLAIN.DAT).

### CONTACT INFORMATION

(MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585

Fax: 902-490-2275

MSI Assessment@medavie.bluecross.ca

## **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

**NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

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## 2025 CUT-OFF DATES FOR RECEIPT OF PAPER AND ELECTRONIC CLAIMS

PAPER CLAIMS	ELECTRONIC CLAIMS	PAYMENT DATE	CONTRACT PAY PERIOD
December 24, 2024**	January 2, 2025	January 8, 2025	December 20, 2024-January 2, 2025
January 13, 2025	January 16, 2025	January 22, 2025	January 3-16, 2025
January 27, 2025	January 30, 2025	February 5, 2025	January 17-30, 2025
February 7, 2025**	February 12, 2025**	February 19, 2025	January 31-February 13, 2025
February 24, 2025	February 27, 2025	March 5, 2025	February 14-27, 2025
March 10, 2025	March 13, 2025	March 19, 2025	February 28-March 13, 2025
March 24, 2025	March 27, 2025	April 2, 2025	March 14-27, 2025
April 7, 2025	April 10, 2025	April 16, 2025	March 28-April 10, 2025
April 21, 2025	April 24, 2025	April 30, 2025	April 11-24, 2025
May 5, 2025	May 8, 2025	May 14, 2025	April 25-May 8, 2025
May 16, 2025**	May 22, 2025	May 28, 2025	May 9-22, 2025
June 2, 2025	June 5, 2025	June 11, 2025	May 23-June 5, 2025
June 16, 2025	June 19, 2025	June 25, 2025	June 6-19, 2025
June 27, 2025**	July 3, 2025	July 9, 2025	June 20-July 3, 2025
July 14, 2025	July 17, 2025	July 23, 2025	July 4-17, 2025
July 25, 2025**	July 30, 2025**	August 6, 2025	July 18-31, 2025
August 11, 2025	August 14, 2025	August 20, 2025	August 1-14, 2025
August 22, 2025**	August 27, 2025**	September 3, 2025	August 15-28, 2025
September 8, 2025	September 11, 2025	September 17, 2025	August 29-September 11, 2025
September 19, 2025**	September 24, 2025**	October 1, 2025	September 12-25, 2025
October 3, 2025**	October 8, 2025**	October 15, 2025	September 26-October 9, 2025
October 20, 2025	October 23, 2025	October 29, 2025	October 10-23, 2025
October 31, 2025**	November 5, 2025**	November 12, 2025	October 24-November 6, 2025
November 17, 2025	November 20, 2025	November 26, 2025	November 7-20, 2025
December 1, 2025	December 4, 2025	December 10, 2025	November 21-December 4, 2025
December 15, 2025	December 18, 2025	December 24, 2025	December 5-18, 2025
December 24, 2025**	January 1, 2026	January 7, 2026	December 19, 2025-January 1, 2026
11:00 AM CUT OFF	11:59 PM CUT OFF		

### NOTE:

Though we will strive to achieve these goals, it may not always be possible due to unforeseen system issues. It is advisable not to leave these submissions to the last day.

Each electronically submitted service encounter must be received, processed and accepted by 11:59 p.m. on the cut-off date to ensure processing for that payment period.

Paper Claims include: Psychiatric Activity Reports, Rural Providers' Emergency on Call Activity Reports, Sessional Payments and Locum Claim Forms. Manual submissions must be received in the Assessment Department by 11:00 a.m. on the cut off date to ensure processing for that payment period.

## PLEASE NOTE, THE \*\* INDICATES A DATE VARIATION

Please make a note in your schedule of the	following dates MSI will accept as "Holidays".
NEW YEAR'S DAY	WEDNESDAY, JANUARY 1 2025
HERITAGE DAY	MONDAY, FEBRUARY 17, 2025
GOOD FRIDAY	FRIDAY, APRIL 18, 2025
EASTER MONDAY	MONDAY, APRIL 21, 2025
VICTORIA DAY	MONDAY, MAY 19, 2025
CANADA DAY	TUESDAY, JULY 1, 2025
CIVIC HOLIDAY	MONDAY, AUGUST 4, 2025
LABOUR DAY	MONDAY, SEPTEMBER 1, 2025
NATIONAL DAY FOR TRUTH AND RECONCILIATION	TUESDAY, SEPTEMBER 30, 2025
THANKSGIVING DAY	MONDAY, OCTOBER 13, 2025
REMEMBRANCE DAY	TUESDAY, NOVEMBER 11, 2025
CHRISTMAS DAY	THURSDAY, DECEMBER 25, 2025
BOXING DAY	FRIDAY, DECEMBER 26, 2025
NEW YEAR'S DAY	THURSDAY, JANUARY 1, 2026



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## **NEW FEES**

Effective November 1, 2024 the following health service code is available for billing:

Category	Code	Description	Base Units
ADON	13.59L	Provincial Immunization – Respiratory Syncytial Virus Vaccine for older adults RO=RSVV	6 MSU
		<b>Description</b> Respiratory Syncytial Virus (RSV) Vaccine for 60 years and older residing in licensed long-term care facilities and those hospital inpatients 60 years and older who are awaiting placement.	
		<ul> <li>Billing Guidelines:</li> <li>Maximum 1 dose</li> <li>Minimum 60 years of age residing in licensed long-term care facilities and those minimum 60 years of age hospital inpatients who are awaiting placement.</li> </ul>	
		Location: LO=NRHM, LO=HOSP	

## **FACILITY ON CALL UPDATES**

Effective August 1, 2024, the following Rota may only be claimed from the IWK facility.

Heath Service Code	Description	Approved Facility
F1006	Facility on Call Category 1 – Hospitalist	17

Physicians are advised of the correction to the following Facility On-Call Rotas effective September 27, 2024. The following must meet the established Facility On-Call billing guidelines for a Level 3 Rota.

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)	Approved Facility
F <b>3</b> 040	Inpatient Withdrawal Management	\$200	\$250	165388

May only be claimed one per day per physician.

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)	Approved Facility
F <b>3</b> 041	Recovery Support Center	\$200	\$250	165388

## LFM SERVICE ENCOUNTER VALUE ADJUSTMENTS FOR SELECT SERVICES

Effective immediately, the LFM Service Encounter values for some services under the Longitudinal Family Medicine payment model will change. The changes will apply retroactively, effective April 1, 2024 onwards, and will be reflected in LFM physicians' historical SER on their quarterly reports. Changes include:

Service	Code + Modifiers	Current Value	New Value
Comprehensive Well Infant/Child Visit Using the Rourke Baby Record	03.03 CT=RKBR; ME=CARE, RO=WBCR	1	2
Routine Pre Natal Visit	03.03 LO=OFFC, RO=ANTL, RP=SUBS, ME=CARE	1	2
Well Baby Care	03.03 LO=OFFC, ME=CARE, RO=WBCR	1	2
Complete Pregnancy Exam	03.04 LO=OFFC, RO=ANTL, RP=INTL (RF=REFD)	1	2
Post Natal Care Visit	03.03 LO=OFFC, RO=PTNT	1	2
Medical Abortion	03.03V	1	3
IUD Insertion	81.8	2	3
Long Term Care Clinical Geriatric Assessment	CGA1	1	2

### NEW PREMABLE ADDITION

The following has been added to the Physician's Manual Preamble to clarify the use of the Comprehensive Geriatric Assessment (CGA) tool in the community setting. The CGA tool may form part of a prolonged geriatric office visit (03.03A). Existing preamble rules for visits must be satisfied.

### **Community-based Comprehensive Geriatric Assessment**

A community-based Comprehensive Geriatric Assessment (CGA) equips primary health care providers with a well-established, evidence-informed process to detect the early onset of health problems in their geriatric patients and potentially enable timely intervention to improve health. The CGA is a process of care available to all physicians, in which older adults health and function are assessed and a corresponding treatment plan is developed. The CGA and documentation thereof in the patient's health record may form part of the prolonged geriatric visit. Age-related health problems once identified through the CGA could be modified through targeted interventions. Evidence supports the role of early intervention in slowing the progression of health conditions and improving long-term health outcomes.

It is recommended that the CGA process be initiated and documented as a baseline in all patients over the age of 65 or who exhibit signs of frailty. If frailty is identified, development and implementation of a wellness plan is recommended with the CGA process repeated and documented yearly. In the non-frail elderly population, it is recommended that the CGA process be repeated every five years. The CGA should be made available to frail patients for inclusion in their Green Sleeve, for presentation when seeking acute care, and be attached to all consultation requests.

The CGA tool is available to all primary care providers in paper-based or electronic format in their EMRs.



Billing Matters Billing Reminders, Updates, New Explanatory Codes

### **Physicians Manual**

Applicable updates in the Physician's Bulletin's will be reflected in the Physician's Manual within 3 weeks; however, it may be necessary to refer to Physician's Bulletins for additional detailed information and any billing clarifications or reminders.

## **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
GN137	INVALID REFERRAL PROVIDER TYPE FOR THIS SERVICE.
	INVALID REFERRAL PROVIDER TYPE FOR SPECIALITY CODE PRESENT ON SERVICE
CN022	ENCOUNTER.
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS RO=RSVV MAY NOT BE CLAIMED
AD098	FROM THIS LOCATION



## In every issue Helpful links, contact information, events and news, updated files

## **UPDATED FILES**

Updated files reflecting changes are NOVA SCOTIA MEDICAL INSURANCE available for download on Friday September 27, 2024. The files to download are:

Health Service (SERVICES.DAT), Modifiers (MODVALS.DAT), Health Service Description (SERV\_DSC.DAT), and Explanatory Codes (EXPLAIN.DAT).

## **CONTACT INFORMATION**

# (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

## **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

## **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

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# Notice to Physicians

### LFM TRAY FEES - UPDATE

Effective immediately, physicians remunerated under the LFM funding model may submit Tray Fees under their Fee for Service business arrangement for payment at full value when rendering a health service that allows for Tray Fees. The health service itself must still be billed under the LFM business arrangement for payment at the LFM value. This applies to:

- 03.26B Pap smear tray fee
- 13.59M Provincial immunization tray fee
- UDS1 Urine drug screen tray fee

Physicians are not required to go back and delete and resubmit any previously submitted tray fees, as MSI will issue a one-time retroactive top-up payment to LFM physicians for any Tray Fees submitted under the LFM business arrangement from October 1, 2023 - July 26, 2024. This will be reconciled once 90 days has elapsed.

## PREAMBLE UPDATES

Please be advised of the following Preamble addition:

### **New Definition**

### **Substitute Decision Maker**

When a patient lacks the capacity to make decisions, physicians may interact with the patient's substitute decision maker (SDM), as described through the Nova Scotia Personal Directives Act, to provide services to their patients. The patient must be present during the service encounter. This provision is not intended for family meetings. The SDM and the circumstances requiring the physician to provide care through the SDM must be documented in the patient's health record. (1.1.62)

## PREAMBLE UPDATES CONTINUED

Please be advised of the following Preamble update:

**Updated Definition** 

## **GP Enhanced Hours Modifier (5.1.188)**

This modifier is intended to promote enhanced patient access to primary care outside of traditional office hours. This modifier is available for select services provided by family physicians who have an ongoing relationship with their patients, and for select services provided by family physicians in walkin clinics. (5.1.189)

## Billing Guidelines:

- The eligible time periods are from 6a.m. to 8a.m. weekday mornings and 5p.m. to 10p.m. on weeknights, where weekdays are defined as Monday through Friday. On Saturday, Sunday and Holidays (as defined by the MSI Physicians Bulletin) the eligible time period is from 9a.m. to 10p.m.
- Physicians should offer and book appointments during these time periods.
- Select services provided in walk-in clinics are eligible for the GP Enhanced Hours Modifier during these eligible time periods. (5.1.190)

The following visit services are eligible for the GP Enhanced Hours Modifier:

- 03.03 Office visits includes WBCR, ANTL, PTNT etc.
- 03.03A Geriatric office visits
- 03.03C Palliative care support
- 03.03E Adults with developmental disabilities
- 03.03J OAT initial visit
- 03.03K OAT transfer of care from program
- 03.03L OAT transfer of care
- 03.03V Medical abortion
- 03.04 Comprehensive visit
- 03.04I PSP Mental health visit
- 03.09C Palliative care consultation
- 08.41 Hypnotherapy
- 08.44 Group therapy
- 08.45 Family therapy
- 08.49A Counselling
- 08.49B Psychotherapy

The following visit services are eligible for the GP Enhanced Hours Modifier when billed by the patient's family physician only. Walk-in clinics may not bill the following services:

- 03.03B Complex care
- 08.49C Lifestyle counselling (5.1.229)

Claims for eligible services should be submitted with the modifier TI=GPEW. (5.1.191)

NOTE: For services where the GP Enhanced Hours Modifier has been claimed, a record must be maintained and readily available to verify that the patient was seen for an appointment during an eligible time period. The appointment time should be recorded in the patient's record. (5.1.192)

Contract physicians may shadow bill the GP Enhanced Hours Modifier as appropriate. (5.1.193)

## **AUDIOLOGISTS REFERRING TO SPECIALISTS**

As part of the Premier's Healthcare Improvement Challenge, one of the top ten ideas proposed was expanding the accepted referring provider types to include audiologists to send direct referrals to ear, nose and throat (ENT) physicians.

Effective August 1, 2024, the following specialties may claim a consultation when a patient is referred to them by an audiologist:

- OTOL Otolaryngology
- NEUR Neurology
- INMD Internal Medicine

Referrals from audiologists apply to HSC 03.07 and 03.08 only. All applicable preamble rules for consultations apply.

Specialists are not eligible to claim 03.09K when providing advice to audiologists. However, audiologists are considered eligible allied health care practitioners for family physicians claiming AHCP1.

Audiologists who intend to refer are required to complete an application and register to receive an MSI Provider Number for the purpose of referring patients to the identified specialties.

Physicians will need to use this provider number when submitting their claims. Audiologists should send an email to MSIProviders@medavie.ca to receive and return their application.



Billing Matters Billing Reminders, Updates, New Explanatory Codes

## **PHYSICIAN'S MANUAL**

Applicable updates in the Physician's Bulletin's will be reflected in the Physician's Manual within 3 weeks; however, it may be necessary to refer to Physician's Bulletins for additional detailed information and any billing clarifications or reminders.



# In every issue Helpful links, contact information, events and news, updated files

## **UPDATED FILES**

There are no updated files to download.

## **CONTACT INFORMATION**

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Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

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www.novascotia.ca/dhw/

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# **⋬** Job Title: Medical Consultant (Medicare Programs-Monitoring)

Job Title: Medical Consultant

**Department:** Nova Scotia Medicare Programs

Competition: 87139

Internal/External: Internal/External

**Employment** External Medical Consultant- Part Time

Dartmouth, Nova Scotia Location: Salary: Competitive Compensation

Team Leader, NS Medicare Programs Reports To:

### **Role Summary:**

We are currently accepting applications for an external Medical Consultant to join the Medicare Programs Team on a part time basis. The successful candidate will work with the Medicare Programs Team and will be responsible for supporting the MSI post-payment monitoring function. The Medical Consultant will provide the medical link between paying agency and providers. In collaboration with the MSI Audit Team, they will advise key stakeholders of Medavie Blue Cross and the Department of Health and Wellness of Nova Scotia on MSI Monitoring related matters including the development of policies and procedures.

## As a MSI Monitoring Medical Consultant, your key responsibilities will include:

- Support a team of Medicare Auditors whose primary focus is to conduct billing audits.
- Support the evaluation of select alternative funding contracts, includes interviews with providers and other parties.
- Assist in the development of the annual audit plan, procedures to enhance monitoring operations.
- Participate and provide feedback into the development of risk analysis strategies to utilize departmental resources efficiently.
- Communicate with providers, Nova Scotia residents, Department of Health and Wellness, Doctors Nova Scotia, law enforcement, other government agencies in relation to MSI audit.
- Provide feedback and billing guidance to the audit team and physicians as required, in relation to billing audit results. This feedback can include face to face meetings to discuss audit findings.
- Support the development of Physician Education on the NS fee code and guidelines. Provide education to physician as requested through presentations and feedback through post payment audit results.
- Participate in various meetings with the Department of Health and Wellness and other stakeholders as required.
- · Resolve issues and maintain productive, professional relationships with medical provider community and Department of Health and Wellness; inform providers through MSI Physician Bulletin publications of changing audit policies, administrative procedures, and billing issues.
- Liaise with and provide support to staff from other MSI departments including the provision of claims assessment support as required.
- Provide support to the Nova Scotia Department of Health and Wellness regarding physician appeals of billing audits. This support includes attending Facilitated Resolutions and Arbitrations to discuss audit findings.
- Maintain confidentiality, respecting both patients and provider matters.

### As the ideal candidate, you possess the following qualifications:

Education: University degree with a Doctor of Medicine with an active medical license in good standing in the current jurisdiction, an active member with the Canadian Medical Protective Association and eligibility for licensure with the College of Physicians and Surgeons of Nova Scotia.

Work Experience: 10 to 15 years' experience as a physician in a range of practice settings. Specialist training and administrative experience would be an asset.

Computer Skills: General computer knowledge, including functional knowledge of Microsoft Office products (Word, Excel, Power Point) and email.

Communication Skills: Excellent written and verbal communication skills are fundamental to the position. Strong interpersonal skills and the ability to build relationships, mentor and support providers and resolve conflicts.

Other Qualifications: Ability to travel throughout the province of Nova Scotia.

## You also demonstrate the following core competencies:

Knowledge: Uses knowledge and industry best practices to provide guidance and/or advice to practitioners, leaders, and coworkers on key issues in own area of expertise. Demonstrates a specialized knowledge of all processes, policies, and precedents to do the job and solve day to day issues independently. This includes familiarity with safe prescribing guidelines, as well as relevant standards and expectations as outlined by each licensing authority.

Analytical Thinking: Uses knowledge and experience to solve a variety of routine and complex technical problems. Identifies the cause of problems and implements the most appropriate solution.

Communication: Able to communicate complex information effectively through both oral and written means. Demonstrates the full range of effective verbal communication skills in a variety of settings such as formal meetings, presentations and across disciplines.

Customer Orientation: Able to support, mentor and guide practitioners even when their viewpoint may be different than your own.

Execution and Organizational Skills: Exceptional organizational and time-management skills. Able to prioritize work within a changing work environment under the pressure of deadlines.

Teamwork: Provides professional advice and support to team members, proactively searches for ways to improve work effectiveness and performance.

If you are interested in working with a team of professionals in a challenging role and you possess the necessary qualifications, please follow the instructions for applying via the Medavie Blue Cross Corporate website by clicking the link below.

## **APPLY NOW**

We would like to thank all candidates for expressing interest. Please note only those selected for interviews will be contacted.

Medavie Blue Cross is an equal opportunity employer.



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## Public Health - COVID-19 Vaccines

This fall, physicians will be able to offer COVID-19 vaccines to their patients. Vaccine products will include Moderna for individuals 6 months and older, Pfizer for individuals 12 years and older (no pediatric or infant formulation will be available), and Novavax for individuals 12 years and older. More details will be provided in early September when the provincial publicly funded influenza and COVID-19 immunization programs are finalized.

While pharmacists continue to utilize CANImmunize to assist with appointment booking and documentation, physicians are not required to use this system, and can enter the vaccination record directly into their EMR system. Physicians using CANImmunize can continue to do so or can switch to the EMR for documentation purposes.

As a reminder, the NSH Provincial EMRs & Integrated Solutions website contains helpful guides, tips and templates for EMR use.

## **Public Health – Measles Vaccination**

The publicly funded immunization program eligibility for measles containing vaccines is now updated due to the risk of importation of a case of measles case into Nova Scotia associated with travel.

Please see full eligibility for measles containing vaccines on pages 9 and 10 of the Publicly Funded Vaccine/Immunoglobulin Eligibility Policy.

Physicians who were holding 13.59L RO=MMRT PT=RISK claims for patients born prior to 1970 may now be submitted.

In addition, effective April 3, 2024 the eligibility for 13.59L RO=MMAR also includes:

- Students born before 1970 in post-secondary education settings are eligible for 1 dose of measles-containing vaccine.
- Health care workers regardless of age/year of birth are eligible for 2 doses of measles-containing vaccine.

### For MMR vaccine given for travel purposes:

(Infants 6 months to less than 12 months and adults born before 1970)

13.59L RO=MMRT, PT=RISK Measles, Mumps, Rubella vaccine for travel to areas at risk for measles: text required to indicate travel/risk

## For MMRV vaccine given in the routine childhood schedule:

13.59L RO=MMRV Measles, Mumps, Rubella and Varicella vaccine

### For routine MMR vaccine given in the routine adult schedule:

13.59L RO=MMAR Measles, Mumps, Rubella vaccine

### **FEE UPDATE**

Category	Code	Description	Base Units	
ADON	13.59L	Injection for pneumococcal pneumonia, bacteraemia and meningitis (Pneumovax or Prevnar 20) <b>RO=PNEU</b>	6 MSU	
		Billing Guidelines  Maximum doses per lifetime will be increased from 3 to 5.  Patient must be minimum 6 weeks old.  Text is required when claiming with high-risk modifier (PT=RISK)		
ADON	13.59L	Pneumococcal conjugate vaccine (Prevnar 13 or Vaxneuvance) RO=PNEC	6 MSU	
	Billing Guidelines  Maximum 4 doses per lifetime, a 4 <sup>th</sup> dose will no longer require the PT=RISK modifier.  Patient must be minimum 6 weeks old.  Text is required when claiming with high-risk modifier (PT=RISK)			

## **NEW FEES**

Effective May 24, 2024 the following health service codes are available for billing:

The new HSC must meet the established Facility On-Call billing guidelines for a Level 1 Rota.

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)
F1040	Inpatient Withdrawal Management	\$350	\$500

F1040 is not tied to a specific facility/site but must be submitted using facility # 165388 May only be claimed one per day per physician.

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)	Approved Facility
F1041	Recovery Support Center	\$350	\$500	Dartmouth Recovery Support Center (165388FACILITY)

## **INTERIM FEE UPDATES**

Category	Code	Description	Base Units
DEFT	NPIV1	New Patient Intake Visit	34 MSU +MU
		Description A new patient intake visit may be billed when a family physician accepts a new patient into their office practice and arranges an appointment for the purpose of gathering a detailed medical and social history in order to establish an ongoing patient-physician relationship and to construct the patient's medical record. Includes review of clinical documents prior to the visit and establishment of medical record on the same day. (Includes face to face and non-face to face time)	
		<ul> <li>Such an encounter shall include documentation of the new patient's current health status, past medical history, relevant social and family history, and a list of current medications and allergies, as well as any physical examination as clinically appropriate. All components of this service must be completed on the same day.</li> <li>If a medically necessary service is indicated during the initial visit, the time</li> </ul>	
		taken to address this can contribute to the multiples claimed. This fee is considered to compensate for a medically necessary service, if required at the initial visit.	
		<ul> <li>Physician must submit ME=CARE declaration letter before billing any NPIV services.</li> </ul>	
		<ul> <li>The fee can only be billed once per physician per patient when the physician is first accepting the patient into their attached roster, it cannot be billed for patients already on your roster. For physicians in a collaborative practice, you may bill the NPIV1 when you are accepting a patient from a retiring/relocating physician within your collaborative</li> </ul>	

practice for whom you may have billed ME=CARE in the past, as long as the patient is new to your panel.

- For New Patient Intake Visits that are less than 30 minutes (including both the face to face and non-face to face time), the physician should bill fee code NPIV1 with one multiple. For New Patient Intake Visits that are greater than 30 minutes the physician can bill a maximum of 5 multiples. i.e., 90 minutes. Prolonged office visits are paid in 15-minute time blocks or portion thereof. When billing multiples, start and stop times of the encounter time must be documented in the health record and on the text field of the claim.
- The NPIV fee code can only be billed once per patient per physician.
- May not be billed with any other visit code or procedure code at the same encounter.
- Not applicable for virtual care.
- When billed in the Nursing Home location (LO=NRHM), the following rules apply:
  - Only the physician most responsible for the ongoing primary care of the patient may use this code
  - Physicians on the LFM payment model must have Nursing Home/ Long Term Care included in their LFM hours to use this code; LFM physicians who see patients in Nursing Home / Long Term Care outside of their LFM hours may not use this code.

### **Multiples:**

17 MSU per 15 minutes to a maximum of 5 multiples (90 minutes)

## **Premium Eligible:**

TI=GPEW

### **Specialty Restriction:**

SP=GENP

#### Location:

LO=OFFC, LO=NRHM, LO=HOME

## **Nursing Home Attachment Initiative**

Until July 31, 2024, family physicians providing comprehensive and continuous primary care to their patients in long-term care may bill 1(one) NPIV1 encounter with 1(one) multiple for the purpose of formally rostering an existing patient. This type NPIV1 billing is available in the long-term care/nursing home setting only (LO=NRHM).

When billing NPIV1 for an existing patient, the requirements for an office visit must be met. The text field of the claim must include the text "Existing Patient Nursing Home Attachment." After July 31, 2024, NPIV1 claims for existing patients will no longer be accepted and NPIV1 shall be used for new patients only.



## **INTERIM FEE UPDATES** CONTINUED

The following interim health service codes have been made **permanent:** 

Category	Code	Description	Base Units	Anaes Units
VEDT	47.25C	Transcutaneous Aortic Valve Implantation/Replacement (TAVI)		20+T
		First Physician (RO=FPHN) Second Physician (RO=SPHN)	611 MSU 611 MSU	
		Description This comprehensive health service code includes all physician work required to perform a transcutaneous aortic valve implantation. This work includes, when performed percutaneous and/or open arterial cardiac access, placement of any sheath required, balloon aortic valvuloplasty, delivery, deployment and placement of the valve, temporary pacemaker insertion and closure of access sites. All means used to guide the procedure such as contrast injections, angiography, fluoroscopy, right and left cardiac catheterization, supravalvular aortography, aortic and left ventricular outflow tract measurements are included such that any radiological supervision and interpretation should not be reported or claimed.		
		Billing Guidelines  Do not report with the following same patient same day:  • 47.03 – Closed heart valvotomy, aortic valve  • 47.25 – Other replacement of aortic valve  • 47.52A – Closure of arterial septal defect  • 49.73 – Implantation of endocardial electrodes  • 50.82 – Aortography  • 50.82C – Aortic arch study  • 50.91 – Arterial catheterization  • 50.99C – Femoral vein puncture  • 51.61B – Off pump coronary artery bypass surgery		
		Do not report with: R1071 – Aortic root (cardiac) ADON 99.09A Morbid Obesity Surgical Add on is not applicable as this is a transcutaneous procedure		
		Specialty Restriction: SP=CASG, SP=CARD, SP=GNSG, SP=INMD		
		Location: LO=HOSP (QEII only)		



Category	Code	Description	Base Units	Anae Units
MASG	97.79B	Masculinization of Chest Wall Prior Approval/Preauthorization required (PA)	425 MSU	4+T
		Description Complete masculinization of the chest wall for surgical treatment of well documented persistent gender dysphoria to include bilateral subcutaneous mastectomy, nipple and or areolar reduction or transposition, nipple areolar flap or free graft, chest contouring, complex wound closure and initial scar camouflage as required. No additional uninsured services may be performed or charged to the patient during this encounter. Insertion of pectoral implants is not an insured service.		
		<ul> <li>Billing Guidelines</li> <li>Must have prior approval from MSI for gender affirming surgery (GAS) based on a complete and approved GAS application which is available online:     <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a></li> <li>May not be claimed with:     <a href="May Not be claimed with:">Mastectomy HSC's: 97.12, 97.13, 97.14, 97.15, 97.31A, 97.31C, 97.32, 97.32B</a> <a href="Reconstruction of nipple HSC: 97.77">Reconstruction of nipple HSC: 97.77</a> </li></ul>		

Category	Code	Description	Base Units	Anae Units	
MASG	97.44A	Feminization of chest wall Prior Approval/Preauthorization required (PA)	350 MSU	4+T	
		Description Complete feminization of the chest wall for the surgical treatment of well documented persistent gender dysphoria to include bilateral augmentation mammoplasty with insertion of prosthesis or prostheses, nipple-areolar reconstruction, advancement flaps, tissue shifts, complex wound closure and initial scar camouflage as required. No additional uninsured services may be performed or charged to the patient during this surgical encounter.  Billing Guidelines  Must have prior approval from MSI for gender affirming surgery (GAS) based on a complete and approved GAS application which is available online:  https://novascotia.ca/dhw/gender-affirming-surgery/			CONTENTS

Category	Code	Description	Base Units	Anae Units
		<ul> <li>May not be claimed with: <ul> <li>Augmentation Mammoplasty HSC's: 97.43, 97.44</li> <li>Insertion of tissue expander HSC: 98.98</li> <li>Breast Reconstruction HSC's: 97.6B, 97.6C, 97.6D, 97.75A</li> <li>Reconstruction of nipple HSC: 97.77</li> <li>Tissue shift/graft HSC's to include, but not limited to: 98.51B, 98.51C, 98.51D, 98.51E</li> </ul> </li> <li>Once per patient per lifetime</li> </ul>		
		RO=SRAS applicable		
		Specialty Restriction: SP=PLAS		
		Location: LO=HOSP		

Category	Code	Description	Base Units	Anae Units
MISG	97.99B	Revision of gender affirming chest surgery Prior Approval/Preauthorization required (PA)	150 MSU	4+T
		<b>Description</b> Revision of chest surgery performed within 18 months of MSI approved gender affirming chest surgery to address complications and functional impairment only. This comprehensive service includes any scar revision, re-contouring of the chest wall, revision of nipple, and areolar reconstruction as required. The physician will submit a written request documenting the reason for the proposed revision to MSI for PA. Photographs of the affected area may be requested to support the request. No additional uninsured services may be performed or charged to the patient during this surgical encounter.		
		<ul> <li>Original chest surgery must have had prior approval from MSI for gender affirming surgery based on a complete and approved GAS application.</li> <li>Only one per patient per lifetime</li> <li>Requires a formal request for prior approval/ preauthorization from MSI by the physician proposing the procedure.</li> <li>May not be claimed with: <ul> <li>Reconstruction of nipple HSC: 97.77</li> <li>Tissue shift/graft HSC's to include, but not limited to:</li> <li>98.51B, 98.51C, 98.51D, 98.51E</li> </ul> </li> </ul>		
		RO=SRAS applicable		
		Regions (Required) RG=LEFT, RG=RIGT, RG=BOTH		
		Specialty Restriction: SP=PLAS		8
		Location: LO=HOSP		CONTENTS

Category	Code	Description	Base Units
CONS	03.09M	Preoperative comprehensive assessment for gender affirming surgery  Description This health service code is for the comprehensive assessment of the patient with a confirmed diagnosis of persistent gender dysphoria by the plastic surgeon intending to perform the surgery. The patient's MSI approval for gender affirming surgery should be in place prior to the consultation. The assessment must be documented in the health record and include, but is not limited to:  History and physical examination Discussion of surgical care Documentation that the current WPATH (World Professional Association for Transgendered Health) standards for care for surgical readiness have been met Review of psychological assessment to ensure patient is a candidate for reconstructive surgery and discussion with other health professionals concerning patient eligibility as required Discussion with patient support person(s) as required Billing Guidelines Once per patient per lifetime  Specialty Restriction: SP=PLAS  Location: LO=OFFC	62 MSU

Category	Code	Description	Base Units
VIST	03.03Y	Post operative care – gender affirming chest surgery	36 MSU
		Description This health service code is for the post operative assessment of the patient who has undergone MSI approved gender affirming chest surgery in the previous 18 months. May be claimed once in the 18 months after gender affirming chest surgery by the surgeon who performed the surgery.  Billing Guidelines May be claimed once per patient within 18 months post gender affirming surgery by the physician who claimed the original gender affirming surgery.  Specialty Restriction: SP=PLAS  Location: LO=OFFC	

For a full listing of current Interim Health Service Codes please see the Interim Fee Reference Guide (PDF)



available on the MSI website.

## PREAMBLE UPDATE

Effective July 24, 2023, TI=GPEW was made available to walk-in clinics. Please note, the preamble requirements must be met for any office claiming TI=GPEW, and greater clarity has been added for walk-in clinics:

### **New Definition**

This premium is intended to promote enhanced patient access to primary care outside of traditional office hours. This premium is available for select services to physicians who have an ongoing relationship with their patients and select services for physicians providing care at walk-in clinics. (5.1.189)

### Billing Guidelines:

- The eligible time periods are from 6a.m. to 8a.m. weekday mornings and 5p.m to 10p.m on weeknights where weekdays are defined as Monday through Friday. On Saturday, Sunday and Holidays (as defined by the MSI Physicians Bulletin) the eligible time period is from 9a.m to 10p.m
- Physicians should offer and book appointments during these time periods.
- Select services provided in walk-in clinics are eligible for the Enhanced Hours Premium during premium eligible time periods. (5.1.190)

The following visit services are eligible for the 25% Enhanced Hours Premium:

- 03.03 Office visits includes WBCR, ANTL, PTNT etc.
- 03.03A Geriatric office visits
- 03.03C Palliative care support
- 03.03E Adults with developmental disabilities
- 03.03J OAT initial visit
- 03.03K OAT transfer of care from program
- 03.03L OAT transfer of care
- 03.03V Medical abortion
- 03.04 Comprehensive visit
- 03.04I PSP Mental health visit
- 03.09C Palliative care consultation
- 08.41 Hypnotherapy
- 08.44 Group therapy
- 08.45 Family therapy
- 08.49A Counselling
- 08.49B Psychotherapy

The following visit services are eligible for the 25% Enhanced Hours Premium when billed by the patient's family physician only. Walk-in clinics may not bill the following services:

- 03.03B Complex care
- 08.49C Lifestyle counselling (5.1.229)

Only one premium can be claimed per patient encounter regardless of the number of services provided during the encounter. Claims for eligible services should be submitted with the modifier TI=GPEW. (5.1.191)

NOTE: For services where the Enhanced Hours Premium has been claimed, a record must be maintained and readily available to verify that the patient was booked, registered, or intended to be seen for an appointment during a premium-eligible time period. The appointment time should be recorded in the patient's record or office appointment books retained. (5.1.192)

Contract physicians may shadow bill the GP Enhanced Hours Premium as appropriate (5.1.193)

The Enhanced Hours Premium should not be claimed in circumstances where the patient is booked, registered or intended to be seen for an appointment time that is not eligible for the premium and then the physician "runs late". (5.1.194)



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

## PROLONGED VISIT CLARIFICATION

Please be advised of the clarifying language with regards to the 03.03 and 03.03A Prolonged Office Visit & Prolonged Geriatric Office Visit for ME=CARE:

Category	Code	Description	Base Units
VIST	03.03	Prolonged Office Visit for ME=CARE ME=CARE, RP=SUBS	17 MSU +MU
VIST	03.03A	Prolonged Geriatric Office Visit for ME=CARE ME=CARE	20.99 MSU +MU

An 03.03/03.03A is defined as a limited visit. A limited visit or an initial limited visit may be claimed when the physician provides a limited assessment for diagnosis and treatment of a patient's condition. It includes a history of the presenting problem and an evaluation of relevant body systems.

### Description

A prolonged visit service is paid to family physicians who are delivering face-to-face (in person') comprehensive and continuous care to patients whom they have an ongoing relationship. Prolonged office visits are paid in 15-minute time blocks or portion thereof, 80% of the time must be spent in direct physician to patient contact. Prolonged office visits are not to be confused with active treatment associated with detention.

As with all medical chart documentation, the clinical encounter should be documented as outlined in the CPSNS Professional Standards and Guidelines Regarding Charting, and should capture enough detail to support the rationale for billing a prolonged visit. It should be evident from the patient record that it was a face-to-face ('in-person') encounter. The start and stop time of the face-to-face encounter must be recorded in the patient record and in the text of the MSI claim.

### **Billing Guidelines**

- Only physicians eligible to bill the ME=CARE modifier may bill for prolonged office visits.
- Each office visit can be billed up to a maximum of 60 minutes (68MSU) per day. This would include a base fee plus up to 3 additional multiples of 15 minutes each.
- Start and stop times are required for any visit billed with multiples greater than 1.
- The start and stop times must be documented in the health record and on the text field of the claim.
- Multiples are not applicable for virtual care.

#### Documentation

Documentation of the following provides a clear indication that a prolonged visit has taken place:

- It is evident from the patient record that it was a face-to-face ('in person') encounter.
- Start and stop times of the encounter are recorded in the patient record and the text of the MSI claim.

## Multiples:

03.03 – 17 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day 03.03A - 20.99 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day

### **Premium Eligible:**

TI=GPEW

#### **Specialty Restriction:**

SP=GENP

### Location:

LO=OFFC





### TELEPHONE PRESCRIPTION RENEWAL (TPR1) REMINDER

Physicians are reminded that the documentation required when billing for TPR1 must include the name of the pharmacy, drug, dose, and amount prescribed. If using the EMR as documentation, it must indicate all of the required elements listed. Full details can be found in the Interim Fee Reference Guide (PDF)

### ALLIED HEALTH CARE PROVIDER TO PHYSICIAN (AHCP1) REMINDER

Physicians are reminded that with regards to pharmacists, this code is for discussion of patient care. It is not for prescription renewal, clarifying ineligible prescriptions or switching to a generic form of drug. With regards to documentation, all interactions must be recorded in the patient's chart, including the time of the call, the name and professional capacity of the allied healthcare worker involved, the medical issue addressed, and the advice given. Full details can be found in the Interim Fee Reference Guide (PDF)

## **NEW PATIENT INTAKE VISIT (NPIV1) REMINDER**

When submitting multiples greater than 1, start and stop times are required to be documented in the patients health record and the text field of the MSI claim.

## **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE DATE OF BIRTH OF THE PATIENT IS PRIOR
	TO JANUARY 1, 1970. PLEASE RESUBMIT WITH TEXT INDICATING IF THE PATIENT IS A
AD096	HEALTHCARE WORKER OR POST SECONDARY STUDENT.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM NUMBER OF DOSES OF 13.59L
AD097	RO=PNEU IMMUNIZATIONS HAVE PREVIOUSLY BEEN PAID.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE ALREADY CLAIMED A FACILITY ON-
GN135	CALL INPATIENT WITHDRAWAL MANAGEMENT ROTA FOR THIS SERVICE DATE.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE ALREADY CLAIMED A FACILITY ON-
GN136	CALL RECOVERY SUPPORT CENTER ROTA FOR THIS SERVICE DATE.



# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on May 24, 2024. The files to download are:

Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), and **Explanatory Codes** (EXPLAIN.DAT).

### **CONTACT INFORMATION**

### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

### **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

In partnership with





# Physician Agreement - Program Payment Schedule (2024/25)

Program	Payment*
EMR (Envelope "A" Payments)	Monthly
EMR Envelope "A" payments continue monthly to eligible physicians	
CME (GP & Specialist)	Issued by May 31, 2024
Payment for 2023/24 Fiscal Year (eligible billings based on 2023 calendar year)	
CMPA Premium Reimbursement  Covering April - June 2024	Issued by August 31, 2024
Electronic Medical Records (EMR – B&C)	Issued by August 31,
Payments for 2023/24 Fiscal Year	2024
Surgical Assist Payments	Issued by September 30, 2024
Payment based on eligible billings from April 1, 2023 – March 31, 2024	30, 2024
Collaborative Practice Incentive Program	Issued by October 31, 2024
Payment for 2023/24 Fiscal Year	2024
CMPA Premium Reimbursement	Issued by November 30, 2024
Covering July – September 2024	30, 2024
Rural Specialist Incentive Program	Issued by December
Measurement period April 1, 2023 – March 31, 2024	31, 2024
CMPA Premium Reimbursement	Issued by February
Covering October – December 2024	28, 2025
Rostering Grant (FFS ME=CARE Family Physicians)	Issued by May 31, 2025
Payment for 2024/25 Fiscal Year	2025
CME (GP & Specialist)	Issued by May 31, 2025
Payment for 2024/25 Fiscal Year (eligible billings based on 2024 calendar year)	2023
CMPA Premium Reimbursement	Issued by May 31, 2025
Covering January – March 2025	2025

<sup>\*</sup>Please be advised payment dates noted are anticipated payments for these programs



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# **MSI News**

### Public Health - Measles Vaccination

The publicly funded immunization program eligibility for measles containing vaccines is now updated due to the risk of importation of a case of measles case into Nova Scotia associated with travel.

Please see full eligibility for measles containing vaccines on pages 9 and 10 of the Publicly Funded Vaccine/Immunoglobulin Eligibility Policy.

The eligibility now includes the following:

- Infants 6 months to less than 12 months of age travelling to regions where measles is endemic or there is community-based transmission during an outbreak are eligible for 1 dose of measles, mumps, rubella (MMR) vaccine.
  - o Infants 6 months to less than 12 months of age who received 1 dose of MMR vaccine for travel still require the routine childhood 2 dose schedule.
- Adults born before 1970 without measles immunity travelling to regions where measles is endemic or there is community-based transmission during an outbreak are eligible for 1 dose of measles-containing vaccine.
- Adults born in 1970 or later without measles immunity are eligible for 2 doses of measles-containing vaccine as part of the routine adult schedule.

#### For MMR vaccine given for travel purposes:

(Infants 6 months to less than 12 months and adults born before 1970) 13.59L RO=MMRT, PT=RISK Measles, Mumps, Rubella vaccine for travel to areas at risk for measles: text required to indicate travel/risk Physicians will need to hold their MMRT claims for patients born prior to 1970 until the May 24, 2024 system update. A Bulletin will be published when physicians can submit these claims.

For MMRV vaccine given in the routine childhood schedule: 13.59L RO=MMRV Measles, Mumps, Rubella and Varicella vaccine

For routine MMR vaccine given in the routine adult schedule: 13.59L RO=MMAR Measles, Mumps, Rubella vaccine

### **MSI UNIT VALUE CHANGES**

### **MEDICAL SERVICE UNIT**

Effective April 1, 2024, the Medical Service Unit (MSU) value increased from \$2.76 to \$2.84

#### **ANAESTHESIA UNIT**

Effective April 1, 2024, the Anaesthesia Unit (AU) increased from \$26.06 to \$26.84

### **PSYCHIATRY**

Effective April 1, 2024, the hourly psychiatry rate for General Practitioners increased to \$170.59 while the hourly rate for Specialists increased to \$226.85 per the tariff agreement.

### **NEW FEES**

Effective March 15, 2024 the following codes are available for billing:

Category	Code	Description	Base Units	Anae Units
MISG	97.6F	Minor Fat Grafting to breast post mastectomy or lumpectomy for malignant or premalignant conditions to breast – to include harvesting and grafting of autologous fat ≤100ml	100 MSU	4+T
MISG	97.6G	Major Fat Grafting to breast post mastectomy or lumpectomy for malignant or premalignant conditions to breast – to include harvesting and grafting of autologous fat >100ml	150 MSU	4+T
		Description: This is a comprehensive fee for lipoaspiration from the autologous donor site(s), preparation of the grafting material by the physician, and lipoinjection to clinically significant deformities of the breast post-surgery for malignant or premalignant conditions of the breast. Based on total volume of the injectate not on the number of injection sites in the recipient area.  Not intended for liposuction which is an uninsured service.		
		Billing Guidelines: Maximum of 3 procedures per patient per lifetime		
		Regions Required: RG=RIGT, RG-LEFT, RG=BOTH		
		Specialty Restriction: SP=PLAS		
		Location: LO=HOSP		

# Effective March 15, 2024 the following code is available for billing:

Category	Code	Description	Base Units
ADON	02.25C	Unilateral Diagnostic Digital Breast Tomosynthesis - Not to be used for screening	5 MSU
ADON	02.25D	Bilateral Diagnostic Digital Breast Tomosynthesis - Not to be used for screening	10 MSU
		Description: When digital breast tomosynthesis is performed and interpreted by the radiologist in addition to diagnostic mammography, digital breast tomosynthesis may be claimed as an add on to R485 is unilateral. If the imaging is bilateral, bilateral DBT may be claimed as add on to R490.  Billing Guidelines: May be claimed as an add on to diagnostic breast imaging studies only, not for screening breast imaging ADON to R485 Diagnostic Mammography Unilateral (5 MSU) ADON to R490 Diagnostic Mammography Bilateral (10 MSU)  Regions Required: RG=RIGT, RG-LEFT, RG=BOTH  Specialty Restriction: SP=DIRD  Location: LO=HOSP	

# Effective March 15, 2024 the following code is available for billing:

Category	Code	Description	Base Units	Anae Units
MASG	72.1E	Laser Anatomic Endoscopic Enucleation of prostate >60 grams with morcellation (HoLEP, ThuLEP not for photoselective vaporization or green light laser)	406 MSU	7+T
		Description: This comprehensive fee is for the complete anatomic enucleation of large prostates (>60 grams) using laser (Holmium, Thulium) with morcellation and removal of tissue. This fee includes all endoscopic and imaging procedures required to accomplish the prostatectomy including, but not limited to, cystoscopy, urethroscopy, and retrograde pyelography. This fee includes removal of tissue, control of hemorrhage, meatotomy, vasectomy, urethrotomy, urethral dilation/calibration, as required. May not be claimed with any other prostatectomy health service codes.		
		Billing Guidelines: This comprehensive fee may not be claimed with:  MAAS 72.1A Endoscopy – revision of transurethral resection of prostate  MASG 72.1B Endoscopy – transurethral electro-resection  MASG 72.1C Endoscopy – resection of bladder neck – transurethral prostatectomy  MASG 72.1D Endoscopy – transurethral electro-resection of the prostate by laser		
		Specialty Restriction: SP=UROL		
		Location: LO=HOSP		

### INTERIM FEE UPDATE

Effective March 15, 2024, Health Service Codes 03.09L 03.09K have been adjusted to allow for multiples if the discussion exceeds 24 minutes. Please see updates below:

Description	Base Units
Specialist Telephone Advice – Consultant Physician – providing advice	25 MSU <b>+ MU</b>
Specialist Telephone Advice – Referring Physician – requesting advice	13 MSU <b>+ MU</b>
<b>Description</b> This health service code may be reported for two-way telephone (or other synchronous electronic verbal communication) or face to face conversations regarding the assessment and management of the patient but without the consulting physician seeing the patient.	
	Specialist Telephone Advice – Consultant Physician – providing advice Specialist Telephone Advice – Referring Physician – requesting advice  Description  This health service code may be reported for two-way telephone (or other synchronous electronic verbal communication) or face to face conversations regarding the assessment and management of the patient but without the consulting physician

This service includes a review of the patient's relevant history, relevant family history, relevant history of presenting complaint, and a review of any laboratory data, PACS images, medical records or other data as needed to provide advice. This health service includes a discussion of the relevant physical findings as reported by the referring health care provider.

This health service code may also be reported for asynchronous communication regarding the assessment and management of a patient, but only when utilizing a health authority-approved platform and consistent with all other billing requirements. Multiples may not be claimed for asynchronous services.

The referring physician may be a nurse practitioner, midwife, optometrist, family physician or other specialist seeking an opinion from the consulting physician due to the complexity and severity of the case.

The referring physician or provider must document:

- 1. The patient demographic information
- 2. The date and time of the communication with the consultant
- 3. The clinical concern
- 4. The advice received from the consultant including the name of the consultant

The referring physician or provider must provide an electronic or written copy of this documentation within 7 days of the service to the consultant physician.

The consultant physician must review the documentation from the referring physician or provider within 14 days of the service. If clarification or corrections are indicated in the documentation, the consulting physician must provide a written addendum to provide this clarification and return it to the referring physician or provider within 21 days of the service. Both physicians/providers are responsible for retaining medical records pertaining to this service.

The services are not reportable when the purpose of the communication is to:

- Arrange transfer
- Arrange a hospital bed for the patient
- Arrange a telemedicine consultation
- Arrange an expedited face to face consultation
- Arrange a laboratory, other diagnostic test or procedure
- Inform the referring physician of the results of diagnostic investigations
- Decline the request for a consultation or transfer the request to another physician

The service is reportable only when the communication is rendered personally by the physician reporting the service and is not reportable if the service is delegated to another health professional such as:

- Nurse practitioner
- Resident in training
- Clinical fellow
  - Medical student



Category

Code Description

This service is not reportable for telephone calls or face to face conversations of less than 5 minutes of two-way medical discussion.

If the discussion exceeds 24 minutes, multiple units may be claimed in 15-minute increments up to a total of maximum time of 60 minutes for the entire encounter. Where MU are claimed, start and stop times must be recorded in the patient's health record and in the text of the claim. Multiples may not be claimed for asynchronous services.

### **Documentation Requirements**

- The referring physician or provider must document that he/she/they have communicated the reason for the consultation and relevant patient information to the consultant physician
- Both the consultant physician and the referring health care provider must document the patient's name, identifying data, date and encounter time in their respective charts or EMRs.
- The names of the referring health care provider and the consultant physician must be documented by both the referring health care provider and the consultant physician.
- The diagnosis, reason for referral, elements of the history and physical as relayed by the referring health care provider, the opinion of the consultant physician and the plan for future management must be documented by the referring health care provider and the specialist consultant. The consulting physician may use a copy of the documentation from the referring health care provider to support this HSC claim, but it must be reviewed and 'signed off' by the consulting physician.
- A written report must be sent to the referring health care provider by the specialist consultant. The specialist consultant may satisfy this requirement by returning a copy of the documentation from the referring provider as long as it was reviewed and 'signed off' by the consultant physician.
- The referring health care provider's billing number must be noted on the claim from the consultant. This is not required for the referring health care provider's claim.

#### **Billing Guidelines**

The consultant physician service is not reportable in addition to any other service for the same patient by the same physician on the same day.

The referring health care provider service may be reported when the communication with the consultant occurs on the same day as the patient visit or other service.

#### Multiples:

03.09K 17.5 MSU per 15 minutes 03.09L 13 MSU per 15 minutes

#### Specialty Restriction:

SP=GENP, SP=PSYC, SP=INMD, SP=PEDI, SP=OBGY

#### Location:

LO=OFFC



**Base Units** 

## **WORKERS COMPENSATION BOARD UNIT VALUE CHANGES/INCREASES**

#### WCB MEDICAL SERVICE UNIT

Effective April 1, 2024, the Workers Compensation Board Medical Service Unit (WCB MSU) value will increase to \$3.16.

#### **WORKERS COMPENSATION BOARD ANAESTHESIA UNIT**

Effective April 1, 2024, the Workers Compensation Board Anesthesia Unit (WCB AU) value will increase to \$29.83.

### **Workers' Compensation Board Fee Code Update**

As per the contract between WCB and Doctors Nova Scotia, an annual escalator based on the Consumer Price Index has been calculated for the listed WCB specific fees for fiscal year 2024-25.

The WCB specific services listed below will have their values increased effective April 1, 2024:

CODE	DESCRIPTION	APRIL 2024 VALUE	
WCB12	EPS physician assessment Service.	Initial visit:	
	Combined office visit and completion of Form 8/10	\$220.54 + \$64.53 per 15 minutes to a	
		maximum 4x	
	For complex initial assessments exceeding 50 minutes, EPS	(RO=EPS1 and RP=INTL)	
	physicians may bill additional 15-minute increments to a maximum		
	of 1 additional hour	Subsequent visit:	
		\$220.54	
		(RO=EPS1 and RP=SUBS)	
WCB13	Chart Summaries / Written Reports.	GPs\$54 per 15 min EPS	
	Detailed reports billed in 15-minute intervals	(RO=EPS1)\$64.53 per 15 min	
	- plus multiples, if applicable	Specialists\$72.62 per 15 min	
WCB15	Case Conferencing and Teleconferencing (Treating Physician)	GPs\$54.00 per 15 min	
	Conferencing billed by the Treating Physician	EPS (RO=EPS1)\$64.53 per 15 min	
	- plus multiples, if applicable	Specialists\$72.62 per 15 min	
WCB17	Photocopies of Chart Notes	10 pgs or less (ME=UP10)\$32.33	
		11-25 pgs (ME=UP25)\$64.53	
		26-50 pgs (ME=UP50)\$128.90	
		Over 50 pgs (ME=OV50)\$193.20	
WCB20	Carpal Tunnel Syndrome (CTS) Assessment Report	\$82.73	
WCB21	Follow-up visit report	\$48.44	
WCB22	Completed Mandatory Generic Exemption Request Form	\$16.24 per form	
WCB23	Completed Non-Opioid Special Authorization Request Form	\$16.24 per form	
WCB24	Completed Opioid Special Authorization Request Form	\$54.29 per form	
WCB25	Completed WCB Substance Abuse Assessment Form	\$36.21	
	·		
WCB26	Return to Work Report – Physician's Report Form 8/10	\$82.73	
WCB27	Eye Report	\$72.62	
WCB28	Comprehensive Visit for Work Related Injury or Illness	\$83.27	
WCB29	Initial Request Form For Medical Cannabis	\$89.84	
WCB30	Extension Request Form For Medical Cannabis	\$54.00	
WCB31	WCB Interim Fee – Comprehensive Visit for Work Related Injury	\$83.27	
	or Illness When Condition Has Changed		

# Billing Matters Billing Reminders, Updates, New Explanatory Codes

### PROLONGED VISIT UPDATE

Please review the updated description and requirements below:

	Category	Code	Description	Base Units
	VIST	03.03	Prolonged Office Visit for ME=CARE ME=CARE, RP=SUBS	17 MSU +MU
	VIST	03.03A	Prolonged Geriatric Office Visit for ME=CARE ME=CARE	20.99 MSU +MU
- [			An OO OO/OO OO A is defined as a limited visit. A limited visit on an initial limited visit may be also and	

An 03.03/03.03A is defined as a limited visit. A limited visit or an initial limited visit may be claimed when the physician provides a limited assessment for diagnosis and treatment of a patient's condition. It includes a history of the presenting problem and an evaluation of relevant body systems.

A prolonged visit service is paid to family physicians who are delivering face-to-face ('in person') comprehensive and continuous care to patients whom they have an ongoing relationship. Prolonged office visits are paid in 15-minute time blocks or portion thereof, 80% of the time must be spent in direct physician to patient contact. Prolonged office visits are not to be confused with active treatment associated with detention.

A statement of the rationale for the length of the appointment, noting it was a face-to-face ('in person') encounter, documentation of the clinical encounter as outlined in the CPSNS Professional Standards and Guidelines Regarding Charting, and the start and stop time of the face-to-face encounter are documentation elements that support the claim for this fee code.

### **Billing Guidelines**

- Only physicians eligible to bill the ME=CARE modifier may bill for prolonged office visits.
- Each office visit can be billed up to a maximum of 60 minutes (68MSU) per day. This would include a base fee plus up to 3 additional multiples of 15 minutes each.
- Start and stop times are required for any visit billed with multiples greater than 1.
- The start and stop times must be documented in the health record and on the text field of the claim.
- Multiples are not applicable for virtual care.

#### **Documentation**

Documentation of the following provides a clear indication that a prolonged visit has taken place:

- The visit occurred face-to-face ('in person')
- Rationale for the length of the appointment time. For example: 'due to xx health concern, xx required in depth evaluation involving xx which resulted in prolonged appointment time'.
- Patients' current health status and concerns
- Relevant history of the presenting complaint(s)
- Assessment relevant to the presenting complaint(s)
- Physical assessment relevant to the presenting complaint (if required)
- Diagnostic Impression
- Advice given to the patient (or documented substitute decision maker)
- Management and follow-up plan
- Start and Stop times of the time spent with the patient.

#### Multiples:

03.03 – 17 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day 03.03A - 20.99 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day

#### Premium Eligible:

TI=GPEW

#### **Specialty Restriction:**

SP=GENP

#### Location:

LO=OFFC

#### PROLONGED VISIT REMINDERS

- Multiples are not eligible for virtual care for prolonged visits. I.E., the prolonged visit must occur in person and may not be claimed when provided over the phone or via virtual care platform.
- Time spent on provision of uninsured services, such as, but not limited to: sick slips, completion of third party forms, removal of ear wax, cannot be counted as time for multiples for a prolonged visit.
- If the purpose of the visit is to provide a procedure or injection, only the procedure or injection may be claimed. The procedural/injection fee encompasses all aspects of the procedure including advice to the patient concerning the procedure.
- A visit or prolonged visit may only be claimed in conjunction with a pap smear when the visit is for a non-gynecologic diagnosis. Time spent on the pap smear cannot be counted towards multiples for the prolonged visit.

### **ME=CARE FOR LOCUM PHYSICIANS**

Physicians are advised that if they are hosting a long-term locum that will be billing the ME=CARE modifier for the comprehensive and continuous care of their patients during the locum, please advise the Physician Services team so that your patients can be manually adjusted for the attachment algorithm: LFMfunding@novascotia.ca

#### PHYSICIAN CONTACT

Physicians are reminded of the importance of keeping their contact information (email address, telephone, and mailing address) current with MSI. To update your contact information, you may reach out to MSIProviders@medavie.ca or 902-496-7011 (toll-free 1-877-910-4674).

#### PHYSICIAN'S MANUAL

Applicable updates in the Physician's Bulletin's will be reflected in the Physician's Manual within 3 weeks; however, it may be necessary to refer to Physician's Bulletins for additional detailed information and any billing clarifications or reminders.

#### INTERIM FEE REFERENCE GUIDE

Physicians are reminded of the Interim Fee Reference Guide (PDF) available on the MSI website, which provides a comprehensive list of all current interim fees.

### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 92.89N CANNOT BE CLAIMED WITH HSC
MJ092	91.35A OR 31.35C AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS HEALTH SERVICE CODE CANNOT BE
MF009	CLAIMED WITH HSC 92.89N AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY CLAIMED HSC 72.1A,
MJ093	72.1B, 72.1C OR 72.1D AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY CLAIMED HSC 72.1E AT
MJ094	THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM OF 3 PROCEDURES PER
MI008	PATIENT PER LIFETIME HAS BEEN REACHED
	SERVICE HAS BEEN DISALLOWED AS YOU HAVE CLAIMED A VISIT ON THE SAME DAY/ PLEASE
DE048	RESUBMIT WITH EXPLANATORY TEXT
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU MUST CLAIM THE DIAGNOSTIC
	MAMMOGRAPHY FEE PRIOR TO CLAIMING DIGITAL BREAST TOMOSYNTHESIS. THIS SERVICE
AD095	MAY NOT BE CLAIMED INDEPENDENTLY





# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on March 15, 2024. The files to download are:

Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), and **Explanatory Codes** (EXPLAIN.DAT).

### **CONTACT INFORMATION**

### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

### **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

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## **NEW FEES**

Effective January 19, 2024 the following health service code is available for billing:

Category	Code	Description	Base Units	Anae Units
MASG	26.29G	Glaucoma surgery (such as stent insertion) ab interno approach, for the relief of intraocular pressure through drainage of aqueous humor to the subconjunctival space	175 MSU	6+T
		<b>Description</b> This fee is for the surgical treatment of glaucoma via the ab interno approach for procedures such as stent insertion resulting in the drainage of aqueous humor to the subconjunctival space.		
		Billing Guidelines: May be claimed once per eye per surgical encounter Not billable with the following MASG codes:  • 26.25 Trabeculectomy ab externo  • 26.25C Trabeculectomy on an eye with a previous major ocular procedure with or without post op laser suture lysis  • 26.25D Trabeculectomy with the use of anti-metabolites with or without post of laser suture lysis  • 26.29D Trabeculoplasty  • 26.29E Placement of glaucoma tube shunt  • 26.34 Trabeculotomy ab externo		
		Regions: RG=LEFT, RG=RIGHT, RG=BOTH  Premium Eligible: PR=PREM, PR=PR50		
		Specialty Restriction: SP=OPTH		
		Assistant: RO=SRAS		
		Location: LO=HOSP		

### **INTERIM FEE UPDATES**

The following interim fees have been termed effective January 19, 2024:

09.13C – Ophthalmic ultrasound of the anterior segment by high resolution biomicroscopy or immersion B-scan (water bath) for the assessment of the anterior chamber, unilateral or bilateral.

**26.29F** – Glaucoma surgery (such as stent insertion) ab interno approach, for the relief of intraocular pressure. (\*Note: 26.29F has been replaced with the new HSC 26.29G)

The following interim fee has been made permanent:

Category	Code	Description	Base Units
VADT	02.02C	Ophthalmic Biometry by partial coherence interferometry with IOL (intraocular lens) power calculation, unilateral or bilateral.  Description Ophthalmic biometry measurements by partial interferometry with IOL power calculation in one or both eyes. If ophthalmic biometry by ophthalmic US (Ascan) is also used for the same patient, claim for only one or the other but not both. The test, the results, and the physician's interpretation of the results must be documented in the patient's health record.	25.44 MSU
		Billing Guidelines Not billable with:  • 03.12 Tonometry  • 09.13A real time (eye) ultrasound  • 09.13B Axial length measurement by ultrasound	
		Specialty Restriction: SP=OPHT	
		Location: LO=OFFC	



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

#### Pap Smear (03.26A) and Visits

Physicians are reminded of Preamble 5.3.35: A Pap smear may not be claimed in addition to a visit, consultation or procedure for a gynecologic or obstetrical diagnosis, nor is it payable in addition to a complete physical examination. A Pap smear and an unrelated medical condition can include a claim for the office visit, pap smear, and pap smear tray fee. The same applies for prolonged visits.

Physicians should exercise caution when billing a pap smear and prolonged visit. Time spent on the pap smear can not be counted towards multiples for the prolonged visit, as this would be considered double billing. The physician must spend 80% of the total time of the <u>unrelated visit</u> in direct physician to patient interaction for the unrelated diagnosis in order to claim a prolonged visit in addition to a Pap.



### Arthroscopic Codes (92.89M, 92.89N)

Physicians are reminded that an arthroscopic debridement is tricompartmental and thus should only be claimed for services on the knee. 92.89M and 92.89N are to be claimed for arthroscopic procedures only. It is not appropriate to claim arthroscopic health service codes for open surgical procedures.

### **Billing for Virtual Appointments**

To ensure appropriate tracking of virtual services, physicians are reminded of the modifiers and the importance of their use on claims, AP=PHON and AP=VIRC to denote when the service was conducted via telephone or PHIA compliant virtual care video platform. Text denoting the method is not required when using these modifiers.

### **Provider Profiles**

Physicians are reminded that provider profiles are sent out per request. If you would like to receive your 2022/2023 provider profile, please send your request to msi\_assessment@medavie.bluecross.ca. In the email, please include your name and provider number, and the profile will be mailed to the address on file.

### **Physicians Manual**

Applicable updates in the Physician's Bulletin's will be reflected in the Physician's Manual within 3 weeks; however, it may be necessary to refer to Physician's Bulletins for additional detailed information and any billing clarifications or reminders.

### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 26.29G MAY ONLY BE CLAIMED ONCE PER
MJ089	EYE PER SURGICAL ENCOUNTER.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 26.25, 26.25C, 26.25D, 26.29D, 26.29E OR
MJ090	26.34 HAS ALREADY BEEN CLAIMED AT THE SAME ENCOUNTER.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 26.29G HAS ALREADY BEEN CLAIMED AT
MJ091	THE SAME ENCOUNTER.



# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday January 19, 2024. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), and **Explanatory Codes** (EXPLAIN.DAT).

### **CONTACT INFORMATION**

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### **FEE UPDATES**

Physicians are advised that the US=UNOF modifier is not eligible when submitting AP=PHON/VIRC encounters. Nursing home visits have been updated to utilize the AP=PHON/VIRC modifiers without the US=UNOF modifier.

As a reminder, virtual visits are not eligible for prolonged/multiples.

### INTERIM FEE EXTENSIONS

The following interim fees have been extended:

- 15.93D Removal or Revision of Intracranial Neurostimulator Electrodes (SEEG)
- 47.25C Transcutaneous Aortic Valve Implantation (TAVI)
- 66.98E Percutaneous Insertion of Tunneled Intraperitoneal Catheter for use in dialysis
- 66.98F Removal of Tunneled Intraperitoneal Catheter (for use in dialysis)
- 66.98G Repositioning of Tunneled Intraperitoneal Catheter for use in dialysis
- 03.03Y Post operative care gender affirming chest surgery
- 03.09M Preoperative comprehensive assessment for gender affirming surgery
- 97.44A Feminization of chest wall | Prior Approval/Preauthorization required (PA)
- 97.79B Masculinization of the chest wall | Prior Approval/Preauthorization required (PA)
- 97.99B Revision of gender affirming chest surgery | Prior Approval/Preauthorization required (PA)

For full guidelines, please see the Interim Fee Reference Guide (PDF)



# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday November 24, 2023. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT) and **Explanatory Codes** (EXPLAIN.DAT).

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### 2024 CUT-OFF DATES FOR RECEIPT OF PAPER AND ELECTRONIC CLAIMS

PAPER CLAIMS	ELECTRONIC CLAIMS	PAYMENT DATE	CONTRACT PAY PERIOD
December 29, 2023**	January 4, 2024	January 10, 2024	December 22, 2023-January 4, 2024
January 15, 2024	January 18, 2024	January 24, 2024	January 5-18, 2024
January 29, 2024	February 1, 2024	February 7, 2024	January 19-February 1, 2024
February 9, 2024**	February 14, 2024**	February 21, 2024	February 2-15, 2024
February 26, 2024	February 29, 2024	March 6, 2024	February 16-29, 2024
March 11, 2024	March 14, 2024	March 20, 2024	March 1-14, 2024
March 22, 2024**	March 27, 2024**	April 3, 2024	March 15-28, 2024
April 8, 2024	April 11, 2024	April 17, 2024	March 29-April 11, 2024
April 22, 2024	April 25, 2024	May 1, 2024	April 12-25, 2024
May 6, 2024	May 9, 2024	May 15, 2024	April 26-May 9, 2024
May 17, 2024**	May 23, 2024	May 29, 2024	May 10-23, 2024
June 3, 2024	June 6, 2024	June 12, 2024	May 24-June 6, 2024
June 17, 2024	June 20, 2024	June 26, 2024	June 7-20, 2024
June 28, 2024**	July 4, 2024	July 10, 2024	June 21-July 4, 2024
July 15, 2024	July 18, 2024	July 24, 2024	July 5-18, 2024
July 26, 2024**	July 31, 2024**	August 7, 2024	July 19-August 1, 2024
August 12, 2024	August 15, 2024	August 21, 2024	August 2-15, 2024
August 23, 2024**	August 28, 2024**	September 4, 2024	August 16-29, 2024
September 9, 2024	September 12, 2024	September 18, 2024	August 30-September 12, 2024
September 20, 2024**	September 25, 2024**	October 2, 2024	September 13-26, 2024
October 4, 2024**	October 9, 2024**	October 16, 2024	September 27-October 10, 2024
October 21, 2024	October 24, 2024	October 30, 2024	October 11-24, 2024
November 1,2024**	November 6, 2024**	November 13, 2024	October 25-November 7, 2024
November 18, 2024	November 21, 2024	November 27, 2024	November 8-21, 2024
December 2, 2024	December 5, 2024	December 11, 2024	November 22-December 5, 2024
December 12, 2024**	December 18, 2024**	December 24, 2024**	December 6-19, 2024
December 24, 2024**	January 2, 2025	January 8, 2025	December 20-January 2, 2025
11:00 AM CUT OFF	11:59 PM CUT OFF		

### NOTE:

Though we will strive to achieve these goals, it may not always be possible due to unforeseen system issues. It is advisable not to leave these submissions to the last day.

Each electronically submitted service encounter must be received, processed and accepted by 11:59 p.m. on the cutoff date to ensure processing for that payment period.

Paper Claims include: Psychiatric Activity Reports, Rural Providers' Emergency on Call Activity Reports, Sessional Payments and Locum Claim Forms. Manual submissions must be received in the Assessment Department by 11:00 a.m. on the cut off date to ensure processing for that payment period.

### PLEASE NOTE, THE \*\* INDICATES A DATE VARIATION

# **2024 HOLIDAY DATES**

Please make a note in your schedule of the following dates MSI will accept as "Holidays".				
NEW YEAR'S DAY	MONDAY, JANUARY 1 2024			
HERITAGE DAY	MONDAY, FEBRUARY 19, 2024			
GOOD FRIDAY	FRIDAY, MARCH 29, 2024			
EASTER MONDAY	MONDAY, APRIL 1, 2024			
VICTORIA DAY	MONDAY, MAY 20, 2024			
CANADA DAY	MONDAY, JULY 1, 2024			
CIVIC HOLIDAY	MONDAY, AUGUST 5, 2024			
LABOUR DAY	MONDAY, SEPTEMBER 2, 2024			
NATIONAL DAY FOR TRUTH AND RECONCILIATION	MONDAY, SEPTEMBER 30, 2024			
THANKSGIVING DAY	MONDAY, OCTOBER 14, 2024			
REMEMBRANCE DAY	MONDAY, NOVEMBER 11, 2024			
CHRISTMAS DAY	WEDNESDAY, DECEMBER 25, 2024			
BOXING DAY	THURSDAY, DECEMBER 26, 2023			
NEW YEAR'S DAY	WEDNESDAY, JANUARY 1, 2025			



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### **MSI News**

Physicians are advised of the October Migration taking place on October 29, 2023. The information included in this bulletin will be in effect for billing purposes as of October 29, 2023.

#### Virtual ME=CARE Office Visits

Offices are advised that ME=CARE virtual office visits have been updated to the correct MSU effective October 29, 2023. Services submitted with the AP=PHON/AP=VIRC modifier from service dates July 24 - October 28, 2023 will be identified and a retro payment will apply once the 90-day billing window has elapsed.

03.03 AP=PHON/VIRC ME=CARE RP=SUBS 17 MSU 03.03 AP=PHON/VIRC ME=CARE RP=SUBS TI=GPEW 21.25 MSU

### **Prolonged Nursing Home Visits**

Effective September 15, 2023 prolonged nursing home visits were updated to pay multiples for Daytime, TI=EVNT, TI=ETMD, TI=MDNT.

The weekend visits will be updated to start paying multiples for prolonged visits for service dates effective October 29, 2023 and therefore a retro payment will apply for prolonged visits when multiples are submitted and start and stop times are indicated in the text of the claim for service dates between July 24 - October 28, 2023.

03.03 DA=RGE1 TI=AMNN US=UNOF 03.03 DA=RGE1 TI=NNEV US=UNOF

#### **Virtual Nursing Home Visits**

Physicians are advised that the US=UNOF modifier is not eligible when submitting AP=PHON/VIRC encounters. This will be adjusted in an upcoming migration, and physicians should use text indicating virtual encounters until the US=UNOF modifier is removed from these applicable virtual visits.

\*Reminder, virtual visits are not eligible for prolonged/multiples.

### **NEW FEES**

Effective October 1, 2023 the following health service codes for the purpose of tracking the LFM hours based on those outlined in Schedule A of their LFM contract will be available for billing:

Physicians are required to submit these claims under their LFM Hourly Business Arrangement Number in order to meet the conditions of their LFM contract. The hours are paid bi-weekly and the hours submitted biweekly are for tracking purposes per Section 4.2.3. These billings will also be used to track any reconciliation payments physicians are entitled to when they work, and bill, more or less than their contracted hours. Reconciliation payments will be made annually after the billing period has expired.

Category	Code	Description	Base Units
PRVR	HDAY1	Longitudinal Family Medicine (LFM) model hourly fee code for clinical daytime hours worked (both direct and indirect). \$92.70 per hour (weekdays)	0 MSU
PRVR	HEVW1	Longitudinal Family Medicine (LFM) model hourly fee code for clinical evening/weekend/holiday hours worked. \$139.05 per hour (evenings/weekends/holidays)	0 MSU
		To claim a premium hour HEVW1, direct patient services must be provided during that hour. If no direct patient care is provided in an hour on evening, weekend or holidays, the evening/weekend/holiday hour(s) is to be billed at HDAY1.	
		<b>Description</b> Billable clinical hours for patient specific clinical services both direct and indirect.	
		HDAY1 for daytime HEVW1 for evenings/weekends/holidays	
		Daytime hours mean the hours between $0800 - 1700$ Monday through Friday. Evening, Weekend and Holiday hours follow the eligible time-period for the GP Enhanced Hours Premium as outlined in the Physician's Manual.	
		Please see 'Schedule C' of the 2023-27 Physician Agreement full details on the LFM Model	
		<ul> <li>Billing Guidelines / Exclusions</li> <li>Only one HDAY1 per day per provider</li> <li>Only one HEVW1 per day per provider</li> <li>Maximum of 24 hours per day across both HSC</li> <li>The HSC's must be billed under the LFM Hourly Health Card Number 0015800568, DOB April 1, 1969, Dx Code V689.</li> </ul>	
		Physicians must submit the number of hours in the claimed units of the claim (i.e., 8.5 daytime hours = 8.5 units).	
		<b>Documentation Requirements</b> Physicians are responsible to ensure they are entering the correct number of claimed units to match the time worked.	

SP=GENP

**Specialty Restriction:** 

### **FEE UPDATES**

### **New Patient Intake Visit (NPIV1)**

Effective July 24, 2023 the NPIV1 is now billable from LO=NRHM for physicians who have Nursing Home incorporated in their LFM hours. For full guidelines, please see the Interim Fee Reference Guide (PDF)

**NOTE**: The rule preventing HSC NPIV1 from being claimed when the physician has claimed ME=CARE for that patient in the past has been removed. Physicians should no longer use HSC EC for their NPIV1 claims. The fee can only be billed once per physician per patient when the physician is first accepting the patient into their attached roster. NPIV1 cannot be billed for patients already on your roster.



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

### New Patient Intake Visit (NPIV1) time

As noted in the billing guidelines: The first multiple for the NPIV1 health service code is for the first 30 minutes of service. For New Patient Intake Visits that are less than 30 minutes (including both the face-to-face and non-faceto-face time), the physician should bill fee code NPIV1 with one (1) multiple only. For New Patient Intake Visits that are greater than 30 minutes (including both face to face and non face to face time) the physician can bill four (4) additional multiples up to a maximum of five (5) multiples and 90 minutes total duration. When billing multiples, start and stop times of the total time spent in both face-to-face and non-face-to-face activities must be documented in the health record and on the text field of the claim.

Multiples	Total time spent (including direct and indirect time)	
NPIV1	1-30 minutes	
2	31-45 minutes	
3	46-60 minutes	
4	61-75 minutes	
5	76-90 minutes	

While most ADON codes are not able to be billed in addition to the NPIV1, 03.03P (First Visit after In-Patient Discharge - Maternal Care) and 03.03S (First Visit after In-Patient Discharge - Complex Care) are able to be billed in addition to the NPIV1, when appropriate.

#### **GENP 03.03 Prolonged visits**

Physicians are advised that, in most cases, it is not appropriate to claim ADON codes in addition to a prolonged visit. As a prolonged visit is intended to compensate for the complexities of the service being provided, it is not appropriate to claim any additional add on codes. Exception: physicians are eligible to claim provincial immunizations (13.34A) (13.59L) and applicable tray fees (13.59M) in addition to a prolonged visit.

Reminder for claiming multiples for the prolonged 03.03 visits:

To claim multiples for prolonged 03.03 visits, 80% of the total time must be spent in direct physician to patient contact. Start and stop times of the direct physician to patient contact must be documented in the health record and the text field of the MSI claim.

Multiples	Total Time	Direct physician to patient contact
MU 2	30 minutes	24 minutes
MU 3	45 minutes	36 minutes
MU 4	60 minutes	48 minutes



#### PHYSICIAN'S MANUAL

Applicable updates in the Physician's Bulletin's will be reflected in the Physician's Manual within 3 weeks; however, it may be necessary to refer to Physician's Bulletins for additional detailed information and any billing clarifications or reminders.

#### INTERIM FEE REFERENCE GUIDE

Physicians are reminded of the Interim Fee Reference Guide (PDF) available on the MSI website, which provides a comprehensive list of all current interim fees.

### NEW AND UPDATED EXPLANATORY CODES

Code	Description			
	SERVICE ENCOUNTED HAS BEEN DEFLISED AS NO MODE THAN 24 HOURS MAY BE			
. 5004	SERVICE ENCOUNTER HAS BEEN REFUSED AS NO MORE THAN 24 HOURS MAY BE			
LF001	BILLED PER DAY FOR HSC HDAY1.			
	SERVICE ENCOUNTER HAS BEEN REFUSED AS NO MORE THAN 24 HOURS MAY BE			
LF002	BILLED PER DAY FOR HSC HEVW1.			
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU CANNOT CLAIM 0 HOURS FOR			
LF003	THIS HSC.			
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS HSC HAS ALREADY BEEN			
LF005	CLAIMED FOR THIS DATE.			



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### **HELPFUL LINKS**

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# Notice to Physicians

## **REVISED LOCUM PROGRAM EFFECTIVE JULY 24, 2023**

The Provincial Locum Program is intended to facilitate the medical care to patients of eligible physicians, through the provision of funded coverage when the physician is away from their respective practice, due to vacation, continuing medical education, parental and/or unplanned leave due to illness. It is generally accepted that a physician, while being replaced by a locum, is not providing billable services elsewhere.

As per the 2023-27 Physician Agreement changes to the Nova Scotia Locum program effective July 24, 2023. The following revised guidelines, payment rates and claim forms are in effect as of July 24, 2023. All forms can be found online on the MSI website (https://msi.medavie.bluecross.ca/locum-registration/). Please note: all claims must be calculated prior to submission. The available forms are functional and will calculate the values for you when completed electronically. Please be sure to include your signature on each submission.

### **New Application and Claim Forms**

Physicians should use the new application form effective immediately. New Locum claim forms and Physician Locum Application Form can be found on the MSI website https://msi.medavie.bluecross.ca/locum-registration/

#### Physician Billing Expectations

Physicians should continue to submit existing claim forms up to and including the October 6 paper cut-off, after this date, physicians must use the new updated locum claim form. Existing claim forms will not be accepted after October 6, these will be returned with instruction to use the new claim form.

### Reconciliation

As the locum guidelines were updated effective July 24, 2023, physicians previously working under the Provincial Locum Program only who have not received reimbursement for components under the new guidelines such as accommodations, licensing fees and/or travel time may submit a claim form for these components only for review and consideration.

A reconciliation will be completed at a later date to update payment rates effective July 24, 2023 for locum claims previously paid at the existing rate.

### Locum Physician Eligibility

Locum physicians are required to be licensed by the College of Physicians and Surgeons of Nova Scotia and privileged by a health authority.

### **Revised Locum Guidelines**

- o For family physicians and specialists, the locum program will fund coverage for: Scheduled leave of physician for vacation, CME, parental, or unplanned leave due to illness.
- o Specialist services covered: general internal medicine, general surgery, orthopedic surgery, anaesthesia, obstetrics/gynecology, psychiatry, pediatrics, radiology, pathology and urology.
- o For daily/hourly paid physicians such as (Hospitalists, Emergency Departments, Psychiatry, CHIP, PMC, etc.). These physicians may be able to claim the travel elements of the locum program and not the daily income guarantees.
- A full locum day is defined as providing a minimum of 7.5 hours of clinical coverage, a half locum day is defined as minimum of 3.75 hours of clinical coverage.

### The Locum Program is available:

- To provide coverage for vacancies but only if they are actively being recruited for by a health authority.
- o For a maximum coverage period of 30 days per fiscal year, per physician.

### The Locum Program is not available:

- For providing service coverage at your regular work sites.
- o For providing service coverage in a regional hospital where physician groups have an approved facility on-call call rotation of 5 or more physicians.
- To C/AFP Departments, although individual AFP Physicians may be eligible for work outside of the C/AFP Department with their Department Head approval.

### Services to be provided

### Family Physicians

Family practice coverage (may include inpatient and nursing home if part of FP normal practice).

### **Royal College Specialists**

- o Specialist hospital coverage including on-call.
- o Office coverage where indicated, as requested on application form.

### **Payment Rates**

### Daily Rates

- The minimum daily income guarantee for a locum Physician is:
  - \$1,200 for FP's providing full day coverage; \$600 for half day coverage.
  - \$1,600 for Specialists providing full day coverage; \$800 for half day coverage.

### Shadow Billing Above Daily Rates

If shadow billings for Insured Medical Services are higher than the applicable minimum daily rate on a given day, including for Insured Medical Services delivered after hours, the locum physician will receive the amount of shadow billings greater than the applicable minimum daily rate.

#### Travel

If required by the health authority to travel for the locum assignment, travel will be reimbursed as follows:

- o Kilometrage from the Physician's residence or regular work site (whichever is closer to the required nonregular work site) to the required locum work site, and return, at the then-prevailing Nova Scotia Government kilometrage rate (unless NSH has provided a rental car for physician's use).
- Per diem of \$100 per day for full day coverage; \$50 for half day coverage.
- o Accommodations at 100% to a maximum of \$300 per night, receipts of which must be provided to be eligible for reimbursement.
- Airfare to and from Nova Scotia, where required, 100% covered at regular economy fare up to a maximum of \$1,500, receipts must be provided for reimbursement.
- o Travel time at \$100 per hour up to a maximum of 10 hours return (5 hours each way) per week.
- No travel time or expenses are payable for travel that is less than one hour total travel time roundtrip.

### Licensing Fees

- For Atlantic Registry physicians the CPSNS Atlantic Registry license fee is reimbursed.
- o For locum physicians outside the Atlantic Registry, the CPSNS locum license fee is reimbursed.

### Facility On Call

 Facility On Call Rotas may be claimed through the applicable Facility On Call fee code. Locum. physicians are not entitled to receive payment for any services while on call unless the total daily shadow billings exceed the minimum daily income guarantee.

### Additional Payment

The host physician is eligible for \$250 per day for the duration of the locum if covering for leaves.

### DEPARTMENT OF HEALTH AND WELLNESS - MEDICAL CONSULTANT

The Department of Health and Wellness (DHW) is seeking the services of two physician Medical Consultants to provide expert advice on the development of a range of policies and initiatives that impact physicians, and to serve as a departmental expert on provincial health policy, clinical, benefit eligibility and physician issues, including compensation and audits.

The Department of Health and Wellness administers a number of insured health programs, including physician services, pharmacare, children's oral health program, and other extended health benefits programs. The Physician Consultants will also provide support and advice across the Department and directly to the Deputy Minister and Minister, as required.

The Physician Consultants will fulfill several key roles including:

- Providing broad clinical expertise to support policy development within DHW, across all program areas as needed.
- Review of requests for new/revised physician billing fees.
- Advising on out-of-province or out-of-country referrals to determine medical necessity and eligibility.
- Provide medical knowledge and expertise in billing practices, tariff, and clinical procedures.
- Representing DHW on various committees and providing advice to negotiating teams.
- Support the implementation of the Physician Services Agreement through various joint committees with Doctors Nova Scotia.

### **Primary Accountabilities**

The Medical Consultants provide expert advice to DHW in a variety of settings all under the direction of the Department, including the Minister, Deputy Minister, and Senior Executive Director(s) Physician Services, Benefits Eligibility and Clinical. The Medical Consultant's services will include, at the Department's direction, the following:

- Advising on the development of policies and quidelines and recommending the insurance of new services that are medically necessary.
- Advising on the application of policies and guidelines and, where required, on requests made for nonstandard approvals in exceptional circumstances.
- Advising, representing, and acting for the Department in physician payment audits, reviews, and appeals, including dispute resolution processes, as agent for and under the direction of the Department.
- Providing direction to the Physician Consultant(s) at the MSI administrator (currently Medavie Blue Cross) to review cases where the application of policy does not provide a clear answer with regard to the insurability of new types of cases or procedures.
- Advising on requests for new fees and reviewing the fees paid for similar services across Canada. Advice is provided regarding the necessity for new or amended fee codes, including recommendations for implementation of interim fees and final fees (tariff) for the Fee Schedule.
- Representing DHW on various committees and task forces dealing with insured medical services, MSI policy and technology assessment.

- Providing advice to DHW in preparation for the renewal of the Physician Agreement, the Academic Funding Plan Contract, and other contracts for the provision of insured medical services.
- Advising as needed on provincial standards and provincial initiatives that directly impact upon physicians to ensure that they reflect physician input. For this purpose, the Medical Consultants will develop and maintain positive relationships with physician groups including, but not limited to, the Health Authorities, Medavie, College of Physicians & Surgeons, Doctors Nova Scotia, Dalhousie Faculty of Medicine, and Maritime Resident Doctors.

### **Qualifications and Experience**

The successful Physician Consultant will have:

- Membership/Fellowship in the Royal College of Physicians and Surgeons in a medical or surgical specialty or College of Family Physicians.
- Minimum fifteen years of experience as a physician in a clinical setting.
- Demonstrable knowledge of Canadian and Nova Scotia health systems, clinical activity reporting, physician billing practices, tariffs, and clinical procedures.
- Knowledge and understanding of physician billing practices, tariff, and clinical procedures, especially as they relate to the Nova Scotia Medical Services Insurance system.
- Understanding of the Nova Scotia health care delivery system.
- Knowledge of the NS physician manual, fee structure, legislation, and regulation.
- Experience and training in health administration, policy development and analysis.
- Experience in clinical audit and/or economic analysis.

### **DHW Contract Position**

The Medical Consultants will work up to 30 hours per week over 46 weeks. The Medical Consultants will be remunerated through a personal services contract for one year which may be extended by agreement of the parties and will be paid an hourly rate based on the specialist or family physician sessional rate.

Interested candidates are asked to send their cover letter and CV to:

Angela Purcell (angela.purcell@novascotia.ca)

Senior Executive Director,

Physician Services

Nova Scotia Department of Health and Wellness

Closing date: October 11, 2023



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# **MSI News**

### PHYSICIAN AGREEMENT 2023-2027

Any additional MSI items including new or modified fees, policies, and procedures with regard to the new Physician Agreement will be published as information becomes available.

### **MSI UNIT VALUE CHANGES**

#### **MEDICAL SERVICE UNIT**

Effective April 1, 2023, the Medical Service Unit (MSU) value increased from \$2.68 to \$2.76.

#### **ANAESTHESIA UNIT**

Effective April 1, 2023, the Anesthesia Unit (AU) increased from \$25.30 to \$26.06.

Note: These increases are automatically applied on any claims submitted with a date of service on or after September 15, 2023. Claims submitted with service dates from April 1 - September 14, 2023, will be identified and a retroactive payment will be sent to physicians once the 90-day submission window has elapsed.

# **WORKERS COMPENSATION BOARD UNIT VALUE CHANGES**

#### WCB MEDICAL SERVICE UNIT

Effective April 1, 2023, the Workers Compensation Board Medical Service Unit (WCB MSU) value will increase from \$2.98 to \$3.07.

### **WORKERS COMPENSATION BOARD ANAESTHESIA UNIT**

Effective April 1, 2023, the Workers Compensation Board Anesthesia Unit (WCB AU) value will increase from \$28.11 to \$28.96.

Note: These increases are automatically applied on any claims submitted with a date of service on or after September 15, 2023. Claims submitted with service dates from April 1 - September 14, 2023, will be identified and a retroactive payment will be sent to physicians once the 90-day submission window has elapsed.

# LONGITUDINAL FAMILY MEDICINE (LFM)

The Longitudinal Family Medicine payment model (LFM) is focused on improving access, patient attachment, and positioning Nova Scotia to both retain and recruit to office-based, longitudinal family medicine. The LFM will be available to all family physicians providing office-based, longitudinal family medicine in Nova Scotia. Physicians can work full-time or part-time within the LFM.

### **Blended payment**

Physicians in the LFM model will be paid a blended payment that is calculated based on hours worked, services delivered and panel attachment. The LFM model includes a community complexity modifier to account for age, sex and socio-economic status factors in different communities.

Details related to this payment model are included in Schedule C of the 2023 Physician Agreement.

Additional information will be published in a future bulletin.



Fees New Fees and Fee Revisions

### **NEW INTERIM FEES**

Per the 2023-2027 Physician Agreement, the following new interim health service codes are now available for billing with service dates effective July 24, 2023.

NPIV1	<b>Description</b> A new patient intake visit may be billed when a family physician accepts a new patient into their office practice and arranges an appointment for the purpose of gathering a detailed medical and social history in order to establish an ongoing patient-physician relationship and to construct the patient's medical record. It includes review of clinical documents prior to the visit and establishment of a	34 MSU +MU
	A new patient intake visit may be billed when a family physician accepts a new patient into their office practice and arranges an appointment for the purpose of gathering a detailed medical and social history in order to establish an ongoing patient-physician relationship and to construct the patient's medical record. It	
	A new patient intake visit may be billed when a family physician accepts a new patient into their office practice and arranges an appointment for the purpose of gathering a detailed medical and social history in order to establish an ongoing patient-physician relationship and to construct the patient's medical record. It	
	medical record on the same day. (Includes face to face and non-face to face time).	
	<ul> <li>Such an encounter shall include documentation of the new patient's current health status, past medical history, relevant social and family history, and a list of current medications and allergies, as well as any physical examination as clinically appropriate. All components of this service must be completed on the same day.</li> <li>If a medically necessary service is indicated during the initial visit, the time taken to address this can contribute to the multiples claimed. This fee is considered to compensate for a medically necessary service, if required at the initial visit.</li> </ul>	
	Physician must submit ME=CARE declaration letter before billing any NPIV     convices.	
	• The fee can only be billed once per physician per patient when the physician is first accepting the patient into their attached roster, it cannot be billed for patients already on your roster. For physicians in a collaborative practice, you may bill the NPIV1 when you are accepting a patient from a retiring/relocating physician within your collaborative practice for whom you may have billed ME=CARE in the past, as long as the patient is new to your panel.	
		<ul> <li>Billing Guidelines</li> <li>Such an encounter shall include documentation of the new patient's current health status, past medical history, relevant social and family history, and a list of current medications and allergies, as well as any physical examination as clinically appropriate. All components of this service must be completed on the same day.</li> <li>If a medically necessary service is indicated during the initial visit, the time taken to address this can contribute to the multiples claimed. This fee is considered to compensate for a medically necessary service, if required at the initial visit.</li> <li>Physician must submit ME=CARE declaration letter before billing any NPIV services.</li> <li>The fee can only be billed once per physician per patient when the physician is first accepting the patient into their attached roster, it cannot be billed for patients already on your roster. For physicians in a collaborative practice, you may bill the NPIV1 when you are accepting a patient from a retiring/relocating physician within your collaborative practice for whom you may have billed</li> </ul>

NPIV1 with one multiple. For New Patient Intake Visits that are greater than 30 minutes the physician can bill a maximum of 5 multiples, i.e., 90 minutes. Prolonged office visits are paid in 15-minute time blocks or portion thereof. When billing multiples, start and stop times of the encounter must be documented in the health record and on the text field of the claim. The NPIV fee code can only be billed once per patient per physician. It may not be billed with any other visit code or procedure code at the same encounter. It is not applicable for virtual care. **Multiples:** 17 MSU per 15 minutes to a maximum of 5 multiples (90 minutes) **Premium Eligible:** TI=GPEW **Specialty Restriction:** SP=GENP Location: LO=OFFC

NOTE: ADON health service codes 03.03S and 03.03P can be billed when services are provided in conjunction with NPIV1 as an added incentive to bring a patient onto your physician panel.

Amendment to NPIV1: This HSC may be billed if a physician accepts a patient from a physician in the same collaborative practice due to physician retirement, relocation etc. If you have billed ME=CARE for this patient in the past, please submit your NPIV1 claim as health service code 'EC' with text indicating 'NPIV1 for collaborative practice' until the system is updated in October.

Category	Code	Description	Base Units
DEFT	TPR1	Telephone Prescription Renewal  Description This service is billable by a family physician when the physician is requested by a patient to communicate a prescription renewal by telephone, fax, or email without seeing the patient.  Billing Guidelines  Documentation on the patient's chart must include the name of the pharmacy, as well as the drug, dose, and amount prescribed.  This HSC is not to be billed for writing new prescriptions.  This HSC may not be billed if the physician sees the patient (face to face or virtually) on the same day.	Base Units 4 MSU
		<ul> <li>It may not be billed more than 4 times per year per patient per provider.</li> <li>Specialty Restriction: SP=GENP</li> </ul>	

NOTE: In order to bill for the TPR1 Telephone Prescription Renewal, the prescription refill must be assessed, ordered and completed by the physician, not another allied health care provider such as a Nurse Practitioner or Pharmacist. The EMR 'Meds List' is adequate documentation.



# **NEW INTERIM FEES CONTINUED**



Per the 2023-2027 Physician Agreement, the following health service codes have been updated to include multiples for prolonged services. Physicians may now claim multiples for prolonged visits with service dates effective date July 24, 2023 onward. Claims submitted with a date of service between July 24 – September 14 will not automatically pay at the new rate, a retroactive payment will be issued once the 90-day submission window has elapsed.

ı	Category	Code	Description	Base Units
	VIST	03.03	Prolonged Office Visit for ME=CARE ME=CARE, RP=SUBS	17 MSU +MU
			Description This service is paid to family physicians who are delivering face to face comprehensive and continuous care to patients with whom they have an ongoing relationship. Prolonged office visits are paid in 15-minute time blocks or portion thereof, and 80% of the time must be spent in direct physician to patient contact. Prolonged office visits are not to be confused with active treatment associated with detention.	
			Billing Guidelines	
			<ul> <li>Only physicians eligible to bill the ME=CARE modifier may bill for prolonged office visits.</li> <li>Each office visit can be billed up to a maximum of 60 minutes (68 MSU) per day. This would include a base fee plus up to 3 additional multiples of 15 minutes each.</li> <li>Start and stop times are required for any visit billed with multiples greater than 1. The start and stop times must be documented in the health record and in the text field of the claim.</li> <li>Multiples are not applicable for virtual care.</li> </ul>	
			Multiples: 17 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day	
			Premium Eligible: TI=GPEW	
			Specialty Restriction: SP=GENP	
			Location: LO=OFFC	
	VIST	03.03A	Prolonged Geriatric Office Visit for ME=CARE ME=CARE	20.99 MSU +MU
			Description This service is paid to family physicians who are delivering face to face comprehensive and continuous care to patients aged 65 or older with whom they have an ongoing relationship. Prolonged geriatric office visits are paid in 15-minute time blocks or portion thereof, and 80% of the time must be spent in direct physician to patient contact. Prolonged geriatric office visits are not to be confused with active treatment associated with detention.	

### **Billing Guidelines**

- Only physicians eligible to bill the ME=CARE modifier may bill for prolonged geriatric office visits.
- Each office visit can be billed up to a maximum of 60 minutes (83.96 MSU) per day. This would include a base fee plus up to 3 additional multiples of 15 minutes each.
- Start and stop times are required for any visit billed with multiples greater than 1. The start and stop times must be documented in the health record and on the text field of the claim.
- Multiples are not applicable for virtual care.

#### Multiples:

20.99 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day

### **Premium Eligible:**

TI=GPEW

#### **Specialty Restriction:**

SP=GENP

#### Location:

LO=OFFC

**NOTE**: The regular 03.03 and 03.03A visits may be billed as virtual, however prolonged visits with multiples cannot be billed as virtual.

Per the 2023-2027 Physician Agreement, nursing home visit codes have been updated to include multiples for prolonged services, as outlined below. Effective July 24, 2023, the nursing home visits requirement to use PT=FTPT and PT=EXPT have been removed and the unit value has been updated to reflect this.

Claims submitted without multiples for service dates between July 24 - September 14 will be identified and a retroactive payment will be issued once the 90-day submission window has elapsed.

Physicians holding their prolonged nursing home visit claims may now submit them to be paid for the multiples

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Category	Code	Description	Base Units
VIST	03.03	Prolonged Nursing Home Visit	21.3 MSU +MU
		Description	
		This service is paid to physicians who are delivering patient care to residents in nursing homes. This fee is to be billed for all residents of the nursing home, whether it is the first patient or extra patient. Prolonged nursing home visits are paid in 15-minute time blocks or portion thereof, and 80% of the time must be direct physician to patient contact. Prolonged nursing home visits are not to be confused with active treatment associated with detention.	
		Billing Guidelines	
		• Each nursing home visit can be billed up to a maximum of 60 minutes per patient per day. This would include a base visit plus up to 3 additional multiples of 15 minutes each.	
		<ul> <li>Start and stop times are required for any visit billed with multiples greater than 1. The start and stop times must be documented in the health record and in the text field of the claim.</li> </ul>	

• Multiples are not applicable for virtual care. **Multiples:** 17 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day **Modifiers:** TI=EVNT = Time 1701-2000 – 28.3 MSU + MU (22.95 MSU per 15 minutes) TI=ETMD = Time 2001-2359 – 28.3 MSU + MU (22.95 MSU per 15 minutes) TI=MDNT = Time 0000-0800 – 38.3 MSU + MU (25.5 MSU per 15 minutes) **Specialty Restriction:** SP=GENP Location: LO=NRHM

NOTE: The regular 03.03 nursing home visit may be billed as virtual, however prolonged visits with multiples cannot be billed as virtual.

### **NEW FEE**

The following health service code is now available for billing for service dates effective July 28, 2023 Please note the amendment to the physician requirements:

		. ,	
Category	Code	Description	Base Units
VIST	03.04K	Gender Transition Readiness Assessment, follow up of patients undergoing medical transition, and follow up of patients undergoing surgical transition where the primary care provider is required to provide postoperative care	40 MSU +MU
		<b>Description</b> Gender transition readiness assessment, gender transition follow-up of patients who are undergoing medical transition, and postoperative care of patients who have had gender affirming surgery provided to them in or out of province.	
		Physicians providing Gender Affirming Care (GAC) and billing for GAC fee codes must be informed, knowledgeable and experienced in providing culturally competent and safe trans care and are required to complete and return the <a href="Mailto:GAC Competency Declaration">GAC Competency Declaration</a> .	
		Any necessary counselling or physical examinations are included in this HSC and should not be claimed separately.	
		<ul> <li>Billing Guidelines:</li> <li>This code is to be used only for services provided that are directly related to Gender Affirming Care; it does not replace all visit codes for that patient.</li> <li>It has a base 30 minutes of time spent by the physician in direct patient care with multiples of 15 minutes when the service encounter exceeds 30 minutes to a maximum of 75 minutes. 80% of the time claimed must</li> </ul>	

be in direct patient care.

• When claiming for multiples on a time-based service, the start and stop times must be documented in the health record and submitted in text with the claim.

### Multiples:

20 MSU per 15 minutes to a maximum of 4 multiples (75 minutes)

### **Premium Eligible:**

TI=GPEW

### **Specialty Restriction:**

SP=GENP

### Location:

LO=OFFC

### **FACILITY ON CALL UPDATES**

Per the 2023-2027 Physician Agreement, the Facility On-Call program rates will continue in their current form and the following new rates will be effective October 1, 2023:

Category	Current Rate	Current Rate	New Rate (October 1, 2023)	New Rate (October 1, 2023)
	Weekday	Weekend/ Holidays	Weekday (M-Thurs)	Weekend (Fri, Sat, Sun) /
		(DA=RGE1)	(IVI-TTIGIS)	Holidays (DA=RGE1)
Category 1	\$300	\$400	\$350	\$500
Category 2	\$250	\$300	\$300	\$350
Category 3	\$150	\$200	\$200	\$250
Community Hospital Inpatient Program (CHIP)	\$300	\$400	\$350	\$500

Category	Current Rate	New Rate (October 1, 2023)	
	Callback (US=CALL)	Callback (US=CALL)	
Category 3	\$100	\$150	
Category 4	\$300	\$350	

Effective September 15, 2023, Obstetrics/Gynecology is eligible for level 1 rota at Cumberland Regional Health Care Centre

Health Service Code	Description	Approved Regional and Tertiary Hospitals
F1004	Facility on Call Category 1 – Obstetrics/Gynecology RO=OBS1 (Yarmouth and IWK only) RO=OBS2 (IWK only) RO=GYN1 (Dartmouth and IWK only)	South Shore Regional, Yarmouth Regional, Valley Regional, Colchester East Hants, Aberdeen, St. Martha's, Cape Breton Regional, Dartmouth General, IWK, Cumberland Regional



# **WORKERS COMPENSATION BOARD FEE CODE INCREASES**

# Workers' Compensation Board Fee Code Update

As per the contract between WCB and Doctors Nova Scotia, an annual escalator based on the Consumer Price Index has been calculated for the listed WCB specific fees for fiscal year 2023-24.

The WCB specific services listed below will have their values increased effective April 1, 2023:

CODE	DESCRIPTION	APRIL 1, 2023 VALUE
WCB12	EPS physician assessment Service. Combined office visit and completion of Form 8/10  For complex <b>initial</b> assessments exceeding 50 minutes, EPS physicians may bill additional 15-minute increments to a maximum of 1 additional hour	Initial visit: \$211.98 + \$62.01 per 15 minutes to a maximum 4x (RO=EPS1 and RP=INTL)  Subsequent visit: \$211.98 (RO=EPS1 and RP=SUBS)
WCB13	Chart Summaries / Written Reports.  Detailed reports billed in 15-minute intervals - plus multiples, if applicable	GPs\$51.88 per 15 min EPS (RO=EPS1)\$62.01 per 15 min Specialists\$69.78 per 15 min
WCB15	Case Conferencing and Teleconferencing (Treating Physician) Conferencing billed by the Treating Physician - plus multiples, if applicable	GPs\$51.88 per 15 min EPS (RO=EPS1)\$62.01 per 15 min Specialists\$69.78 per 15 min
WCB17	Photocopies of Chart Notes	10 pgs or less (ME=UP10)\$31.07 11-25 pgs (ME=UP25)\$62.01 26-50 pgs (ME=UP50)\$123.87 Over 50 pgs (ME=OV50)\$185.70
WCB20	Carpal Tunnel Syndrome (CTS) Assessment Report	\$79.51
WCB21	Follow-up visit report	\$46.54
WCB22	Completed Mandatory Generic Exemption Request Form	\$15.60 per form
WCB23	Completed Non-Opioid Special Authorization Request Form	\$15.60 per form
WCB24	Completed Opioid Special Authorization Request Form	\$52.16 per form
WCB25	Completed WCB Substance Abuse Assessment Form	\$34.78
WCB26	Return to Work Report – Physician's Report Form 8/10	\$79.51
WCB27	Eye Report	\$69.78
WCB28	Comprehensive Visit for Work Related Injury or Illness	\$80.03
WCB29	Initial Request Form For Medical Cannabis	\$86.33
WCB30	Extension Request Form For Medical Cannabis	\$51.88
WCB31	WCB Interim Fee – Comprehensive Visit for Work Related Injury or Illness When Condition Has Changed	\$80.03

Note: These increases are automatically applied on any claims submitted with a date of service on or after September 15, 2023. Claims submitted with service dates from April 1 – September 14, 2023 will be identified and a retroactive payment will be sent to physicians once the 90-day submission window has elapsed.



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

### Reminder: Time-based codes

Time-based codes with a requirement of 80% direct patient intervention, such as the new prolonged 03.03 visit codes, means that a physician must spend 80% of the total time in direct patient care. I.e., to claim for a 30minute visit, 24 minutes must be spent in direct patient care. If 24 minutes was not reached with the patient, the physician would not be eligible to claim for the additional multiple. For the prolonged 03.03 visits:

Multiples	Total Time	Direct physician to patient contact
MU 2	30 minutes	24 minutes
MU 3	45 minutes	36 minutes
MU 4	60 minutes	48 minutes

### Reminder: Guidelines for a limited visit

Physicians are reminded that in order to claim for a visit code (e.g., prolonged 03.03) the guidelines must be met and satisfied per the preamble requirements. A limited visit may be claimed when the physician provides a limited assessment for diagnosis and treatment of a patient's condition. It includes a history of the presenting problem and an evaluation of relevant body systems.

### Reminder: TI=GPEW

Per the August 4, 2023, Physician's Bulletin, the GP Evening and Weekend Premium (TI=GPEW) no longer requires the ME=CARE modifier on applicable codes. Effective July 24, 2023, TI=GPEW is available for patients seen in walk-in clinics. If physicians were holding TI=GPEW claims for non-ME=CARE patients, these may now be submitted.

### 03.09K 03.09L

Per the updated guidelines, effective July 24, 2023, the rule requiring start and stop times on these health service codes has been removed.

Amendment: The referring physician or provider must document:

- 1. The patient demographic information
- 2. The date and time of the communication with the consultant
- 3. The clinical concern
- 4. The advice received from the consultant including the name of the consultant

The referring physician or provider must provide an electronic or written copy of this documentation within 7 days of the service to the consultant physician.

Please see full details in the Interim Fee Reference Guide.

### Expanded eligibility for high-dose influenza vaccine during 2023/24 flu season

For the 2023-24 flu season, the high dose influenza vaccine (HSC 13.59L RO=HDIN) may be claimed for any eligible patient ≥65 years of age, regardless of location.



# **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
DE037	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM NUMBER OF 4 TELPHONE PRESCRIPTION RENEWALS PER PATIENT PER YEAR HAS BEEN REACHED.
DE038	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE ALREADY BILLED A VISIT OR PROCEDURE SERVICE FOR THIS PATIENT ON THE SAME DAY.
DE039	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS SERVICE MAY ONLY BE CLAIMED ONCE PER PATIENT PER DAY.
DE040	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS TEXT INDICATING NECESSITY/INTERVENTION IS REQUIRED WHEN THERE HAS ALREADY BEEN A VISIT CLAIMED FOR THIS PATIENT ON THE SAME DAY. PLEASE RESUBMIT WITH APPROPRIATE TEXT.
DE041	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU MUST SUBMIT YOUR SIGNED CONFIRMATION LETTER IN ORDER TO CLAIM NPIV1.
DE042	SERVICE ENCOUNTER HAS BEEN REFUSED AS COMPREHENSIVE CARE SERVICES HAVE PREVIOUSLY BEEN CLAIMED FOR THIS PATIENT.
DE043	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS SERVICE MAY ONLY BE CLAIMED ONCE PER PATIENT.
DE045	SERVICE ENCOUNTER HAS BEEN REFUSED AS A VISIT OR PROCEDURE HAS PREVIOUSLY BEEN BILLED FOR THIS PATIENT ON THE SAME DAY.
GN131	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU MUST SUBMIT YOUR PROOF OF CBRC ONLINE TRAINING CERTIFICATION BEFORE CLAIMING THIS CODE.
GN132	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE ALREADY BILLED A TELEPHONE PRESCRIPTION RENEWAL FOR THIS PATIENT ON THE SAME DAY.
GN133	SERVICE ENCOUNTER HAS BEEN REFUSED AS NPIV1 HAS PREVIOUSLY BEEN BILLED FOR THIS PATIENT ON THE SAME DAY.
GN134	SERVICE ENCOUNTER HAS BEEN REFUSED. HEALTH CARD NUMBER IS NOT VALID FOR THE HSC BEING CLAIMED.





# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday September 15, 2023. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT) and **Explanatory Codes** (EXPLAIN.DAT).

### **CONTACT INFORMATION**

# **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

### **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

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# **NEED A FAMILY PRACTICE (NaFP) INCENTIVE PROGRAM**

The Need a Family Practice Incentive Program is open to all office-based family physicians. It will be available between July 1 and October 31, 2023. Patients must be onboarded, meaning their first appointment must occur before December 31, 2023. Physicians will be provided a block of 50 patients from the registry, and if they see all patients by December 31, 2023, will be compensated \$10,000 for the first block of patients and \$200 for every additional patient.

### For information, please contact NSH:

ZONE	CONTACT	PHONE	EMAIL
Western	Allison Stewart	902-670-7656	Allison.Stewart@nshealth.ca
Northern	Cheryl Watson-Doucette	902-893-5554 x 42671	Cheryl.Watson-Doucette@nshealth.ca
Eastern	Stephanie Goodwin	902-867-4500	Stephanie.Goodwin@nshealth.ca
Central	Courtney MacKay	902-487-2018	Courtney.MacKay@nshealth.ca
	Bridgette Belzevick	902-843-6583	Bridgette.Belzevick@nshealth.ca

An update will be made available as to the timing of these incentive payments.



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# **MSI News**

### PHYSICIAN AGREEMENT 2023-2027

This bulletin is being issued to introduce new interim health service codes and rate changes as ratified in the 2023-27 Physician Agreement effective July 24, 2023.

The MSI system is anticipated to be updated September 15, 2023 with the information contained in this bulletin. For services that are required to be held, an additional bulletin will be published when these claims can be billed.

Any additional MSI items including new or modified fees, policies, and procedures with regards to the new Physician Agreement that are not outlined in this bulletin, will be published as information becomes available.

### **MSI UNIT VALUE CHANGES**

### **MEDICAL SERVICE UNIT**

Effective April 1, 2023, the Medical Service Unit (MSU) value increased from \$2.68 to \$2.76.

#### **ANAESTHESIA UNIT**

Effective April 1, 2023, the Anaesthesia Unit (AU) increased from \$25.30 to \$26.06.

Note: These increases will be automatically applied on any claims submitted with a date of service on or after September 15, 2023. Claims submitted with service dates from April 1 – September 14, 2023 will be identified and a retroactive payment will be sent to physicians once the 90-day submission window has elapsed.

### **MSI RATE CHANGES**

\*Please note rate changes not addressed in this bulletin will be published in a future bulletin as information becomes available.

### **PSYCHIATRY FEES**

Effective April 1, 2023, the hourly psychiatry rate for General Practitioners increased to \$165.62 while the hourly rate for Specialists increased to \$220.24 per the tariff agreement.

Note: These rates will automatically take effect on any claims submitted as of September 15, 2023. Claims submitted and paid with service dates from April 1- September 14, 2023 will be identified and a retroactive payment will be sent to physicians once the 90-day submission window has elapsed.

### **SESSIONAL FEES**

Effective April 1, 2023, the hourly sessional payment rate for General Practitioners increased to \$165.62 while the hourly rate for Specialists increased to \$193.23 per the tariff agreement.

Note: These rates will automatically take effect on any claims submitted and paid as of August 18, 2023. Claims submitted and paid from April 1 – August 17, 2023 will be identified and a retroactive payment will be sent to physicians once the 90-day submission window has elapsed.

#### **LEVEL 3/4 ED REMUNERATION**

Rate increases per the 2023-2027 Physician Agreement will automatically take effect on any claims submitted and paid as of August 18, 2023. Claims submitted and paid from April 1 - August 17, 2023 will be identified and a retroactive payment will be sent to physicians once the 90 day submission window has elapsed.

### **CHIP & PMC**

Rate increases per the 2023-2027 Physician Agreement will automatically take effect on any claims submitted and paid as of August 1, 2023. Claims submitted and paid from April 1 – July 31, 2023 will be identified and a retroactive payment will be sent to physicians once the 90 day submission window has elapsed.

### **Payment Claim Forms:**

New claim forms will be distributed along with timelines of implementing new rates for payment to those physicians and groups affected by the rate increases.

\*Please note rate changes not addressed in this bulletin will be published in a future bulletin as information becomes available.





# **NEW INTERIM FEES**

Per the 2023-2027 Physician Agreement, the following new interim health service codes will be available for billing with service dates effective July 24, 2023. Physicians are asked to hold their claims until the system is updated. Notification will be published when claims for these services can be submitted.

Category	Code	Description	Base Units
DEFT	TPR1	Telephone Prescription Renewal	4 MSU
		<b>Description</b> This service is billable by a family physician when the physician is requested by a patient to communicate a prescription renewal by telephone, fax, or email without seeing the patient.	
		<ul> <li>Billing Guidelines</li> <li>Documentation on the patient's chart must include the name of the pharmacy, as well as the drug, dose, and amount prescribed.</li> <li>This HSC is not to be billed for writing new prescriptions.</li> <li>This HSC may not be billed if the physician sees the patient (face to face or virtually) on the same day.</li> <li>May not be billed more than 4 times per year per patient per provider.</li> </ul>	
		Specialty Restriction: SP=GENP	

Category	Code	Description	Base Units
DEFT	AHCP1	Allied Health Care Provider to Physician	7.5 MSU
		<b>Description</b> This service is billable when a physician has a conversation with an allied health care practitioner, either face to face, by phone, email or fax to provide advice on a patient with whom the physician has an established relationship to determine management decision.	
		This service is intended to compensate the physician for unexpected interruptions to the physician's normal practice routine. This would also include the physician's time to update the patient's chart.	
		Billing Guidelines  The allied health care providers must work outside of the physician's practice  Telephone calls initiated by the patient, or patient's family member may not be billed under this code	

- All interactions must be recorded in the patient's chart, including the time of the call, the name and professional capacity of the allied healthcare worker involved, the medical issue addressed, and the advice given
- Physicians may use a copy of the documentation from the allied health care worker to support this HSC claim, but it must be reviewed and 'signed off' by the physician. The physician should add any needed clarifications or corrections to this documentation as an addendum
- Claims, outside the pharmacy pilot, can only be made for physician interaction and not for staff (clerks, nurses etc.) of the physician
- With regards to pharmacists, this code is for discussion of patient care and is not for prescription renewal, clarifying illegible prescriptions or switching to a generic form of drug
- This fee code may not be billed with the Telephone Prescription Renewal
- Only billable once per patient per day per physician
- May not be billed more than 15 times per physician per week
- Not to be billed on the same day as a visit unless the status of the patient has changed in the intervening time. If there has been a visit on the same day, text is required regarding the intervention

### **Specialty Restriction:**

SP=GENP

#### Location:

LO=OFFC

Category	Code	Description	Base Units
DEFT	NPIV1	New Patient Intake Visit	34 MSU +MU
		<b>Description</b> A new patient intake visit may be billed when a family physician accepts a new patient into their office practice and arranges an appointment for the purpose of gathering a detailed medical and social history in order to establish an ongoing patient-physician relationship and to construct the patient's medical record. Includes review of clinical documents prior to the visit and establishment of medical record on the same day. (Includes face to face and non-face to face time)	
		<ul> <li>Billing Guidelines</li> <li>Such an encounter shall include documentation of the new patient's current health status, past medical history, relevant social and family history, and a list of current medications and allergies, as well as any physical examination as clinically appropriate. All components of this service must be completed on the same day.</li> <li>If a medically necessary service is indicated during the initial visit, the time taken to address this can contribute to the multiples claimed. This fee is considered to compensate for a medically necessary service, if required at the initial visit.</li> <li>Physician must submit ME=CARE declaration letter before billing any NPIV services.</li> <li>The fee cannot be billed for existing patients where ME=CARE has been billed by that family physician or collaborative practice.</li> </ul>	

- For New Patient Intake Visits that are less than 30 minutes (including both the face to face and non-face to face time), the physician should bill fee code NPIV1 with one multiple. For New Patient Intake Visits that are greater than 30 minutes the physician can bill a maximum of 5 multiples, i.e., 90 minutes. Prolonged office visits are paid in 15-minute time blocks or portion thereof. When billing multiples, total encounter time must be documented in the health record and on the text field of the claim.
- The NPIV fee code can only be billed once per patient per physician.
- May not be billed with any other visit code or procedure code at the same encounter.
- Not applicable for virtual care.

### **Multiples:**

17 MSU per 15 minutes to a maximum of 5 multiples (90 minutes)

### **Premium Eligible:**

TI=GPEW

### **Specialty Restriction:**

SP=GENP

#### Location:

LO=OFFC

### **INTERIM FEE UPDATES**

Per the 2023-2027 Physician Agreement, the following health service codes have been updated to include multiples for prolonged services. Prolonged visits have an effective date of July 24, 2023, however physicians are asked to hold their claims until the system is updated to allow for multiples. Notification will be published when claims for these services can be submitted.

Category	Code	Description	Base Units
VIST	03.03	Prolonged Office Visit for ME=CARE ME=CARE, RP=SUBS	17 MSU +MU
		Description This service is paid to family physicians who are delivering face to face comprehensive and continuous care to patients whom they have an ongoing relationship. Prolonged office visits are paid in 15-minute time blocks or portion thereof, 80% of the time must be spent in direct physician to patient contact. Prolonged office visits are not to be confused with active treatment associated with detention.	
		Billing Guidelines	
		<ul> <li>Only physicians eligible to bill the ME=CARE modifier may bill for prolonged office visits.</li> <li>Each office visit can be billed up to a maximum of 60 minutes (68MSU) per day. This would include a base fee plus up to 3 additional multiples of 15 minutes each.</li> </ul>	

- Start and stop times are required for any visit billed with multiples greater than 1. The start and stop times must be documented in the health record and on the text field of the claim.
- Multiples are not applicable for virtual care.

### **Multiples:**

17 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day

### **Premium Eligible:**

TI=GPEW

### **Specialty Restriction:**

SP=GENP

### Location:

LO=OFFC

#### VIST 03.03A Prolonged Geriatric Office Visit for ME=CARE

20.99 MSU +MU

ME=CARE

### Description

This service is paid to family physicians who are delivering face to face comprehensive and continuous care to patients aged 65 or older with whom they have an ongoing relationship.

Prolonged geriatric office visits are paid in 15-minute time blocks or portion thereof, 80% of the time must be spent in direct physician to patient contact. Prolonged geriatric office visits are not to be confused with active treatment associated with detention.

### **Billing Guidelines**

- Only physicians eligible to bill the ME=CARE modifier may bill for prolonged geriatric office visits.
- Each office visit can be billed up to a maximum of 60 minutes (83.96MSU) per day. This would include a base fee plus up to 3 additional multiples of 15 minutes each.
- Start and stop times are required for any visit billed with multiples greater than 1. The start and stop times must be documented in the health record and on the text field of the claim.
- Multiples are not applicable for virtual care.

#### Multiples:

20.99 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day

### **Premium Eligible:**

TI=GPEW

### **Specialty Restriction:**

SP=GENP

#### Location:

LO=OFFC



# **INTERIM FEE UPDATES** CONTINUED

Per the 2023-2027 Physician Agreement, nursing home visit codes have been updated to include multiples for prolonged services, as outlined below. In addition to allowing for multiples, the 2023-2027 Physician Agreement has also removed any differential rate for second or subsequent patients visited while in a nursing home facility. Effective July 24, 2023 nursing home visits requirements to use PT=FTPT and PT=EXPT have been removed and the unit value updated to reflect this.

Claims without multiples that are submitted with dates of service between July 24, 2023 and September 14, 2023 will be identified and a retroactive payment will be sent to physicians once the 90 day billing window has elapsed. Physicians are asked to hold their prolonged claims until the system is updated to allow for multiples.

Category	Code	Description	Base Units
VIST	03.03	Prolonged Nursing Home Visit  Description This service is paid to physicians who are delivering patient care to residents in nursing homes. This fee is to be billed for all residents of the nursing home, whether the first patient or extra patient. Prolonged nursing	21.3 MSU +MU
		home visits are paid in 15-minute time blocks or portion thereof, 80% of the time must be direct physician to patient contact. Prolonged nursing home visits are not to be confused with active treatment associated with detention.  Billing Guidelines	
		<ul> <li>Each nursing home visit can be billed up to a maximum of 60 minutes per patient per day. This would include a base visit plus up to 3 additional multiples of 15 minutes each.</li> <li>Start and stop times are required for any visit billed with multiples greater than 1. The start and stop times must be documented in the health record and on the text field of the claim.</li> <li>Multiples are not applicable for virtual care.</li> </ul>	
		Multiples: 17 MSU per 15 minutes to a maximum of 4 multiples (60 minutes) per day	
		Modifiers: TI=EVNT = Time 1701-2000 – 28.3 MSU + MU (22.95 MSU per 15 minutes) TI=ETMD = Time 2001-2359 – 28.3 MSU + MU (22.95 MSU per 15 minutes) TI=MDNT = Time 0000-0800 – 38.3 MSU + MU (25.5 MSU per 15 minutes)	
		Specialty Restriction: SP=GENP	
		Location: LO=NRHM	



# **INTERIM FEE UPDATES** CONTINUED

The MSU for HSC 03.09L Specialist Advice - Referring Physician has increased, and the guidelines for the following health service codes have been updated and are effective July 24, 2023. HSC 03.09L claims that are submitted with dates of service between July 24, 2023 and September 14, 2023 will be identified and a retroactive payment will be sent to physicians once the 90 day billing window has elapsed.

Category	Code	Description	Base Units
CONS	03.09K 03.09L	Specialist Advice – Consultant Physician – providing advice Specialist Advice – Referring Physician – requesting advice	25 MSU 13 MSU
		Description This health service code may be reported for two-way telephone (or other synchronous electronic verbal communication) or face to face conversations regarding the assessment and management of the patient but without the consulting physician seeing the patient.	
		This health service code may also be reported for asynchronous communication regarding the assessment and management of a patient, but only when utilizing a health authority-approved platform and consistent with all other billing requirements.	
		The referring physician may be a nurse practitioner, midwife, optometrist, family physician or other specialist seeking an opinion from the consulting physician due to the complexity and severity of the case.	
		<ol> <li>The referring physician or provider must document:</li> <li>The patient demographic information</li> <li>The date and time of the communication with the consultant</li> <li>The clinical concern</li> <li>The advice received from the consultant – including the name of the consultant</li> </ol>	
		The referring physician or provider must provide an electronic or written copy of this documentation within 7 days of the service.	
		The consultant physician must review the documentation from the referring physician or provider within 14 days of the service. If clarification or corrections are indicated in the documentation, the consulting physician must provide a written addendum to provide this clarification and return it to the referring physician or provider within 21 days of the service. Both physicians/providers are responsible for retaining medical records pertaining to this service.	
		Billing Guidelines This service includes a review of the patient's relevant history, relevant family history and relevant history of present complaint, and a review of any laboratory data, PACS images, medical records or other data as needed to provide advice. The health service includes a discussion of the relevant physical findings as reported by the referring physician or provider.	
		The consultant physician service is not reportable in addition to any other service for the same patient by the same physician on the same day.	

The referring physician or provider service may be reported when the communication with the consultant occurs on the same day as a patient visit or other service.

The services are not reportable when the purpose of the communication is to:

- Arrange transfer
- Arrange a hospital bed for the patient
- Arrange a telemedicine consultation
- Arrange an expedited face to face consultation
- Arrange a laboratory, other diagnostic test or procedure
- Inform the referring physician of the results of diagnostic investigations
- Decline the request for a consultation or transfer the request to another physician

The service is reportable only when the communication is rendered personally by the physician reporting the service and is not reportable if the service is delegated to another health professional such as:

- Nurse practitioner
- Resident in training
- Clinical fellow
- Medical student

This service is not reportable for telephone calls or face to face conversations of less than 5 minutes of two-way medical discussion.

This is billable once per patient issue regardless of the number of asynchronous interactions.

### **Documentation Requirements**

- The referring physician or provider must document that the referring physician or provider has communicated the reason for the consultation and relevant patient information to the specialist
- Both the specialist consultant and the referring physician or provider must document the patient's name, identifying data, date and encounter time in their respective charts or EMRs.
- The names of the referring physician or provider and the consultant physician must be documented by both the referring physician or provider and the consultant physician.
- The diagnosis, reason for referral, elements of the history and physical as relayed by the referring physician or provider, the opinion of the consultant physician and the plan for future management must be documented by the referring physician or provider and the specialist consultant. The consulting physician may use a copy of the documentation from the referring provider to support this HSC claim, but it must be reviewed and 'signed off' by the consulting physician.
- A written report must be sent to the referring physician or provider by the specialist consultant. The specialist consultant may satisfy this requirement by returning a copy of the documentation from the referring provider as long as it was reviewed and 'signed off' by the consulting physician.
- The referring physician's or provider's billing number must be noted on the claim from the consultant. This is not required for the referring physician's or provider's claim.



### PREAMBLE UPDATE

Effective July 24, 2023, the GP Evening and Weekend Premium (TI=GPEW) will be available for patients seen in walk-in clinics. For GPEW services that are not for ME=CARE (comprehensive and continuous care patients), physicians are asked to hold their claims until the system is updated to remove the ME=CARE requirement. Notification will be published when claims for these services can be submitted.

### **New Definition**

### **GP ENHANCED HOURS PREMIUM (5.1.188)**

This premium is intended to promote enhanced patient access to primary care outside of traditional office hours. This premium is available for select services to physicians who have an ongoing relationship with their patients and select services for physicians providing care at walk-in clinics.

### Billing Guidelines:

- The eligible time periods are from 6a.m. to 8a.m. weekday mornings and 5p.m. to 10p.m. on weeknights where weekdays are defined as Monday through Friday. On Saturday, Sunday and Holidays (as defined by the MSI Physician's Bulletin) the eligible time period is from 9a.m. to 10p.m.
- Select services provided in walk-in clinics are eligible for the Enhanced Hours Premium during premium eligible time periods. (5.1.190)

The following visit services are eligible for the 25% Enhanced Hours Premium:

- 03.03 Office visits includes WBCR, ANTL, PTNT etc.
- 03.03A Geriatric office visits
- 03.03C Palliative care support
- 03.03E Adults with developmental disabilities
- 03.03J OAT initial visit
- 03.03K OAT transfer of care from program
- 03.03L OAT transfer of care
- 03.03V Medical abortion
- 03.04 Comprehensive visit
- 03.04I PSP Mental health visit
- 03.09C Palliative care consultation
- 08.41 Hypnotherapy
- 08.44 Group therapy
- 08.45 Family therapy
- 08.49A Counselling
- 08.49B Psychotherapy

The following visit services are eligible for the 25% Enhanced Hours Premium when billed by the patient's family physician only. Walk in clinics may not bill the following services:

- 03.03B Complex care
- 08.49C Lifestyle counselling

Only one premium can be claimed per patient encounter regardless of the number of services provided during the encounter. Claims for eligible services should be submitted with the modifier TI=GPEW.

NOTE: For services where the Enhanced Hours Premium has been claimed, a record must be maintained and readily available to verify that the patient was booked for an appointment during a premium-eligible time period. The appointment time should be record in the patient's record or office appointment books retained.

APP contract physicians may shadow bill the GP Enhanced Hours Premium.

The Enhanced Hours Premium should not be claimed in circumstances where the patient is booked for an appointment time that is not eligible for the premium and then the physician "runs late"





### **NEW FEE FOR GENDER AFFIRMING CARE**

The following health service code will be effective with service dates starting July 28, 2023; however, physicians are asked to hold their claims until the system is updated. Notification will be published in a Physician's Bulletin when claims can be submitted.

News Release: Province Implements Gender-Affirming Care Policy - Government of Nova Scotia, Canada

Category	Code	Description	Base Units
VIST	03.04K	Gender Transition Readiness Assessment, follow up of patients undergoing medical transition, and follow up of patients undergoing surgical transition where the primary care provider is required to provide postoperative care	40 MSU +MU
		<b>Description</b> Gender transition readiness assessment, gender transition follow up, and postoperative care of patients who have had gender affirming surgery provided to them out of province.	
		Physicians providing Gender Affirming Care (GAC) and billing for GAC fee codes, are required to take the Community Based Research Centre (CBRC) free online training program, which includes Mainpro certification for physicians and residents prior to having access to the code. Certification is required to be submitted and kept on file at MSI.	
		Required CBRC modules for physicians include:  1. Gender Affirming Hormone Prescription training.  2. Introduction to Affirming Spaces training (not a Mainpro course)  3. Gender Affirming Care: Surgical Readiness and Aftercare training	
		These courses can be accessed at CBRC Online Programming (teachable.com)	
		Any necessary counselling or physical examinations are included in this HSC and should not be claimed separately.	
		Billing Guidelines:  • This code is to be used only for services provided that are directly related to Gender Affirming Care; it does not replace all visit codes for that patient.	

- Base 30 minutes of time spent by the physician in direct patient care with multiples of 15 minutes when the service encounter exceeds 30 minutes to a maximum of 75 minutes, 80% of the time claimed must be in direct patient care.
- When claiming for multiples on a time-based service the start and stop times must be documented in the health record and submitted in text with the claim

### Multiples:

20 MSU per 15 minutes to a maximum of 4 multiples (75 minutes)

### Premium Eligible:

TI=GPEW

### **Specialty Restriction:**

SP=GENP

### Location:

LO=OFFC

### **UPDATE**

GAS Health Service Codes 97.79B, 97.44A, 97.99B, 03.09M and 03.03Y are now available to FFS physicians. For full details on these codes, please see the Interim Fee Reference Guide.

### **BREAST REDUCTION GUIDELINE UPDATE**

Effective July 28, 2023, the Breast Reduction Guidelines have been updated.

The crtieria of removing a minimum of 400 grams of breast tissue per side is no longer required.

As well, if a functional issue is clearly described in the request letter and accompanying a consultation letter. such as pain in the shoulders, neck and back and interferring with activities of daily living, the shoulder grooving criteria will be considered part of this.





# **Surgical Access Premium Payments**

Effective August 1, 2023, the interim Surgical Access Premium Payment initiative (SAI) will facilitate more evening and weekend surgeries at NSH/IWK facilities to address surgical waitlist/backlog for Nova Scotians. Net new surgeries by NSH/IWK as part of the Surgical Waitlist Reduction Initiative will be eligible for premium payments for all cases scheduled and started in defined premium times.

Approved surgeries will be identified by Nova Scotia Health, where the following criteria must be met:

- o Cases and/or lists ("cases") scheduled in off-hours or weekends cannot be cases purposely bumped from "regular hours" for a specific site and/or operating room.
- Surgeons and Anesthesiologists scheduled for off-hours or weekend cases cannot be on-call and will not be eligible for Surgical Access Premium Payment, outside of emergency cases.
- Scheduled cases must result in demonstrable additional surgical activity within a given timeframe to be eligible for Surgical Access Premium Payment.
- o Where surgical services are regularly scheduled outside the 0800-1700 window (e.g., 0730 start time), only those cases which meet the criteria of "in addition to normal surgical activity" will be eligible for Surgical Access Premium Payment.
- The existing premium fees' structure will apply to scheduled surgical cases meeting the above criteria.
  - 35% for all cases started between 1700-2359 on weekdays; or from 0800-1659 on Saturdays.
  - 50% for all cases started between 0000-0759 on weekdays or from 1700-0759 on Saturdays, or for any cases started anytime on Sundays or holidays.
- Surgical Access Premium Payment will not be eligible for:
  - Additional cases that start in non-premium time; or
  - Regularly scheduled cases that go into premium time.

The NSH/IWK will be developing, on a monthly basis, the list of approved surgeries, to which eligible premiums will be applied. Premium payments for this program will only be issued if claims are submitted within the standard 90-day billing window.

Physicians are to submit these surgical claims without adding any premium modifiers. After a postpayment review, the appropriate premium of 35% or 50%, will be calculated on the value of the paid health service code(s) submitted and premium payments will be issued as a lump sum amount through a bottomline adjustment after the reconciliation period.

- o Alternate Payment Plan and Alternate Funding Plan physicians will be eligible for additional payment, above and beyond their regular APP/AFP payment for all surgeries performed that meet the above criteria.
  - AFP physicians must shadow bill the claims associated with the SAI to the new defined group business arrangement (BA) and will receive full payment for surgeries performed based on the health service code(s) adjudicated and paid (FFS rates plus premiums) to the defined group BA after a period of reconciliation.
  - APP physicians will submit the health service codes associated with the SAI on their FFS BA and receive the applicable payment once the claim is adjudicated, and subsequently will receive the premium amount to their CMPA BA after a reconciliation period.
  - Fee for Service physicians will submit the health service codes associated with the SAI as per normal process and receive the applicable payment once the claim is adjudicated, and subsequently will receive the premium amount to their CMPA BA after a reconciliation period.

For eligibility questions, please contact Nova Scotia Health or IWK.

- NSH: Medical Affairs PhysicianContracts@nshealth.ca
- IWK: LeeAnn Larocque, Executive Lead, Clinical Transformation Leeann.Larocque@iwk.nshealth.ca

\*Please note that Premium Guidelines as outlined in the Physician's Manual must still be followed for all premium billing outside of this initiative.



Fee updates	Billing Matters	In Every Issue
<b>1</b> I1110, I1140, 03.38C	<ul><li>3 Documentation Reminder</li><li>4 Uninsured Services Reminder</li></ul>	Updated Files Useful Links
<b>2</b> 97.99B	4 Elective OOP/OOC Reminder	Contact Information

# **FEE UPDATES**

Effective May 26, 2023 the following health service codes have been updated for specialites SP=INMD and SP=RSMD to include home location LO=HOME. The locations OFFC, OTHR and HOME are restricted to the mobile INSPIRED program and physicians are required to enter 'INSPIRED' into the text field of the MSI claim when submitting for these services.

Category	Code	Description	Base Units
VEDT	03.38C	Interpretation of Spirometry Pre and Post Bronchodilator	10 MSU
		Location: LO=HOSP, LO=OFFC, LO=OTHR, LO=HOME	
BULK	l1110	Simple Spirometry	5 MSU
		Location: LO=HOSP, LO=OFFC, LO=OTHR, LO=HOME	
BULK	I1140	Flow/Volume Loops	5 MSU
		Location: LO=HOSP, LO=OFFC, LO=OTHR, LO=HOME	

# FEE UPDATES (CONTINUED)

Effective July 21, 2023 the following interim health service code has been updated to include region modifiers:

Category	Code	Description	Base Units	Anae Units
MISG	97.99B	Revision of gender affirming chest surgery Prior Approval/Preauthorization required (PA)	150 MSU	4+T
		Description Revision of chest surgery performed within 18 months of MSI approved gender affirming chest surgery to address complications and functional impairment only. This comprehensive service includes any scar revision, re-contouring of the chest wall, revision of nipple, and areolar reconstruction as required. The physician will submit a written request documenting the reason for the proposed revision to MSI for PA. Photographs of the affected area may be requested to support the request. No additional uninsured services may be performed or charged to the patient during this surgical encounter.		
		<ul> <li>Original chest surgery must have had prior approval from MSI for gender affirming surgery based on a complete and approved GAS application.</li> <li>Only one per patient per lifetime</li> <li>Requires a formal request for prior approval/ preauthorization from MSI by the physician proposing the procedure.</li> <li>May not be claimed with: <ul> <li>Reconstruction of nipple HSC: 97.77</li> <li>Tissue shift/graft HSC's to include, but not limited to: 98.51B, 98.51C, 98.51D, 98.51E</li> </ul> </li> </ul>		
		RO=SRAS applicable		
		Regions (Required) RG=LEFT, RG=RIGT, RG=BOTH		
		Specialty Restriction: SP=PLAS (non fee for service)		
		Location: LO=HOSP		





# Billing Matters Billing Reminders, Updates, New Explanatory Codes

### MSI DOCUMENTATION REMINDER

For MSI purposes, an appropriate medical record must be maintained for all insured services claimed. This record must contain the patient's name, health card number, date of service, reason for the visit or presenting complaint(s), clinical findings appropriate to the presenting complaint(s), the working diagnosis and the treatment prescribed, and start and stop times for time-based codes. Documentation should be descriptive with regards to the service performed, discussion and advice given.

From the documentation recorded for psychotherapy services, it should be evident that in the treatment of mental illness, behavioural maladaptation's, or emotional problems, the physician "deliberately established a professional relationship with the patient for the purposes of removing, modifying or alleviating existing symptoms, of attenuating or reversing disturbed patterns of behaviour, and of promoting positive personality growth and development." There should be evidence of the discussions that took place between the physician and the patient, the patient's response, and the subsequent advice that was given to the patient by the physician in an attempt to promote an improvement in the emotional wellbeing of the patient. Similarly, for all counselling services, the presenting problem should be outlined as well as advice given to the patient by the physician and the ongoing management/treatment plan. The recording of symptoms followed by "long discussion," "long talk," "counselled," "supportive psychotherapy," etc., is not considered appropriate documentation for the billing of psychotherapy or counselling services.

Where a procedural code is claimed, the patient record of that procedure must contain information which is sufficient to verify the type and extent of the procedure according to the Fee Schedule. Where a differential fee is claimed based on time, location, etc., the information on the patient's record must substantiate the claim. Where the fee claimed is calculated on a time basis, start and finish times must be part of the patient record of that service.

All claims submitted to MSI must be verifiable from the patient records associated with the services claimed. If the record does not substantiate the claim for the service on that date, then the service is not paid for or a lesser benefit is given. When the clinical record does not support the service claimed, there may be a recovery to MSI at the time of audit. Documentation of services which are being claimed to MSI must be signed off by the physician rendering the service and completed before claims for those services are submitted to MSI.

### SERVICE ENCOUNTERS WITH UNINSURED SERVICES REMINDER

When providing non-insured services, physicians should be familiar with Preamble Section 1.1.22: Billing for insured and non-insured services at the same visit:

- A physician must exercise caution whenever billing MSI and the patient or a third party during the same visit. In principle, under no circumstances should any service, or any component of a service, be claimed for twice.
- Whenever possible, the attending physician must acquaint the patient, or person responsible for the patient, with the financial obligation involved in the patient's care.
- If the insured service is the primary reason for the visit, any additional charges for non-insured services must be explained to, and accepted by, the patient before provision of these services. Charges for noninsured services will reflect only those services over and above those provided on an insured basis. It is not appropriate to bill both MSI and Workers' Compensation Board (WCB) for the same service.
- At no time should provision of insured services be contingent upon the patient agreeing to accept additional noninsured services.
- When physicians are providing non-insured services, they are required to advise the patient of insured alternatives, if any exist.



### Incidental findings:

- 1. If an inconsequential health matter or finding is discovered or discussed during the provision of a noninsured service, it is not appropriate to claim for an insured service.
- 2. If a significant health matter or finding becomes evident, necessitating additional insured examinations or treatments, then these subsequent medically necessary services may be claimed to MSI.
- When a non-insured service is the primary reason for the visit, any service encounter for insured services provided as a medical necessity will reflect only services over and above those provided on a non-insured basis.

Preamble 5.1.9 stipulates that if the sole purpose of a visit is to provide a procedure then only the listed procedure fee will apply. However, removal of cerumen has been an uninsured service in Nova Scotia for many years except in the case of a febrile child. Physicians may not bill either a visit or a procedural code when the sole purpose of the encounter is cerumen removal in other clinical situations.

Physicians are reminded that release of newborn tongue tie has been an uninsured service since 1997. Therefore, physicians may not claim visit or procedural HSCs related to this.

If the primary purpose of the patient's visit to you was to receive an uninsured service such as an alternative therapy or cosmetic procedure, you may claim for other services in limited circumstances:

- The medical issue must be completely unrelated to the reason for the visit to your clinic.
- The medical issue is of a serious nature.

### ELECTIVE OUT OF PROVINCE AND OUT OF COUNTRY SERVICES REMINDER

### **ELECTIVE OUT OF PROVINCE SERVICES (WITHIN CANADA)**

Prior approval is required from the Nova Scotia Department of Health and Wellness before referring a patient out of province for insured health services unavailable in Nova Scotia if the patient wishes to be considered for travel and accommodation assistance. Approval must be sought through the Medical Consultant, MSI.

The referral must be from a specialist registered in Nova Scotia, who is actively involved in the eligible resident's care. The referral must include the following:

- A description of the eligible resident's relevant medical history.
- A description of the health services requested as well as an estimation of the expected benefit to the patient.
- Confirmation that the health service(s) are provided in a publicly funded facility and are covered by the medical insurer in the proposed province
- Written confirmation of the medical evidence supporting the requested health service.
- When the proposed health service is a new or emerging health service, documentation must be included of reputable clinical trials beyond Phase III, published in peer reviewed medical literature.
- Information on the available health services in Nova Scotia and an explanation of why these are not sufficient for the resident's needs.
- The contact information of the physician who will be treating the patient so a copy of the approval documentation can be forwarded to their office.
- A description of any follow-up requirements.
- A written recommendation in support of the out-of-province health services, confirming that this is the specialist's recommendation and that the referral is not being provided solely at the request of the patient.
- Written confirmation of the patient's medical requirement for travel with an escort, if required.
- The costs for an escort will not be covered by DHW if there is no medical evidence to support the need for an escort. Evidence of medical need for an escort is not required if the resident is under 19 years of age.



MSI will review the application and provide a response to the appropriate specialist within 30 days of receiving a complete application.

Upon approval of the application, the Department of Health and Wellness will contact the eligible resident and provide the appropriate application forms for travel and accommodation assistance.

### **ELECTIVE OUT OF COUNTRY SERVICES**

Individuals requiring elective, insured health services that are not available within Canada must be authorized by the DHW prior to making any medical and/or travel arrangement to ensure the service will be insured and in order for the DHW/MSI to negotiate a reasonable and fair compensation with out of country providers prior to the provision of services.

In order for a patient to be referred outside Canada for treatment, prior written approval is required from the Medical Consultant, MSI.

The referral must be from a specialist registered in Nova Scotia, who is actively involved in the eligible resident's care. The referral must include the following:

- A description of the eligible resident's relevant medical history.
- A description of the health services requested as well as an estimation of the expected benefit to the patient.
- The contact information of the physician who will be treating the patient so a copy of the approval documentation can be forwarded to their office.
- Written confirmation of the medical evidence supporting the requested health service.
- When the proposed health service is a new or emerging health service, documentation must be included of reputable clinical trials beyond Phase III, published in peer reviewed medical literature.
- Information on the available health services in Canada and an explanation of why these are not sufficient for the resident's needs.
- A description of any follow-up requirements.
- A written recommendation in support of the out-of-country health services, confirming that this is the specialist's recommendation and that the referral is not being provided solely at the request of the patient.
- Written confirmation of the patient's medical requirement for travel with an escort, if required.
- The costs for an escort will not be covered by DHW if there is no medical evidence to support the need for an escort. Evidence of medical need for an escort is not required if the resident is under 19 years of age.

MSI will review the application and provide a response to the appropriate specialist within 30 days of receiving a complete application.

Upon approval of the application, the Department of Health and Wellness will contact the eligible resident and provide the appropriate application forms for travel and accommodation assistance.

### PHYSICIAN AGREEMENT UPDATES

Please be advised that any items on MSI related matters including new or modified fees, policies and procedures with regards to the new Physician Agreement will be published in Physician's Bulletins as information becomes available.





# In every issue Helpful links, contact information, events and news, updated files

# **UPDATED FILES**

Updated files reflecting changes are available for download on Friday July 21, 2023. The files to

download are:

Health Service (SERVICES.DAT),

# **CONTACT INFORMATION**

### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585

Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

# **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

### **HELPFUL LINKS**

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# **NEW FEES**

Effective May 1, 2023 the following health service code is available for billing:

Code	Modifier	Description	Base Units
13.59L	RO=MPOX	Imvamune – Vaccine for active immunization against mpox, smallpox, or other replicating orthopoxviruses.	6 MSU
		<b>Description</b> Third generation smallpox vaccine, produced from the Modified Vaccinia Ankara-Bavarian Nordic strain of orthopoxvirus. Approved for active immunization against smallpox, monkeypox, and related orthopox infections.	
		<ul> <li>Billing Guidelines:</li> <li>2-dose series with 28 days between first and second dose</li> <li>Patient must be 18 years of age and older</li> <li>May be used off-label in those &lt;18 years</li> <li>2 doses per lifetime</li> </ul>	
		Can be administered as pre-exposure prophylaxis to those who meet the high-risk eligibility criteria, or, if directed by public health, as post-exposure prophylaxis to those who meet the high-risk exposure criteria as outlined <a href="here">here</a> (under interim guidance for pre-exposure prophylaxis or interim guidance for post-exposure prophylaxis, respectively). Cannot be administered in those with suspected or confirmed mpox.	
		Eligible for tray fee (13.59M) when applicable.	

# **NEW FEES** CONTINUED

Effective May 26, 2023 the following health service codes are available for billing:

Category	Code	Description	Base Units
VEDT	99.82A	Supervision of Photodynamic Therapy by Dermatologist - per patient per week in the office setting wherein the dermatologist is responsible for payment of the technician's salary in addition to the purchase and maintenance of phototherapy equipment.	25 MSU
		Description This comprehensive weekly fee is for the management and supervision of patients receiving phototherapy by the attending dermatologist. The physician should be available for consultation for these treatments and adjust the time and dosage of treatment as necessary. The patients must be directly assessed in a face-to-face visit by the physician at a minimum of every four weeks and the results of this assessment be documented in the health record. No additional visit fees may be claimed for the same diagnosis, same patient, same physician throughout the period during which this comprehensive fee is claimed. This fee applies to the private office setting in which the physician is responsible for payment of the technician's salary in addition to the purchase and maintenance of the phototherapy equipment.	
		<b>Billing Guidelines:</b> May not be claimed with any other visit fee for the same diagnosis, same physician, same patient, same time period.	
		Specialty Restriction: SP=DERM	
		Location: LO=OFFC	
VEDT	99.82B	Supervision of Photodynamic Therapy by Dermatologist - per patient per week in the hospital outpatient setting wherein the dermatologist is not responsible for payment of the technician's salary or the purchase and maintenance of phototherapy equipment.	10 MSU
		Description  This comprehensive weekly fee is for the management and supervision of patients receiving phototherapy by the attending dermatologist. The physician should be available for consultation for these treatments and adjust the time and dosage of treatment as necessary. The patients must be directly assessed in a face-to-face visit by the physician at a minimum of every four weeks and the results of this assessment be documented in the health record. No additional visit fees may be claimed for the same diagnosis, same patient, same physician throughout the period during which this comprehensive fee is claimed. This fee applies to the hospital outpatient setting in which the physician is not responsible for payment of the technician's salary or the purchase and maintenance of the phototherapy equipment	
		<b>Billing Guidelines:</b> May not be claimed with any other visit fee for the same diagnosis, same physician, same patient, same time period.	
		Specialty Restriction: SP=DERM	
		Location: LO=HOSP (outpatient)	

# **NEW FEES CONTINUED**

Effective May 26, 2023 the following health service code is available for billing from DGH (Facility 65)

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)	Approved Regional and Tertiary Hospitals
F1017	Facility on Call Category 1 - Otolaryngology	\$300	\$400	Dartmouth General Hospital

# **FEE UPDATES**

Effective February 1, 2023 HSC FCHP1 is now available to bill from Inverness Consolidated (Facility 34)

Health Service Code	Description	Weekday	Weekend/Holidays (DA=RGE1)	Approved Regional and Tertiary Hospitals
FCHP1	Facility on Call – Community Hospital Inpatient Program	\$300	\$400	Strait-Richmond Hospital, Northside General Hospital, Fishermans Memorial Hospital, Soldiers Memorial Hospital, Queens General Hospital, Roseway Hospital, New Waterford Consolidated Hospital, Inverness Consolidated Hospital

Effective May 26, 2023 the following health service codes have been expanded for specialties SP=INMD and SP=RSMD to be claimable from locations 'office' and 'other'

Category	Code	Description	Base Units
VEDT	03.38C	Interpretation of Spirometry Pre and Post Bronchodilator	10 MSU
		Location: LO=HOSP, LO=OFFC, LO=OTHR	
BULK	I1110	Simple Spirometry	5 MSU
		Location: LO=HOSP, LO=OFFC, LO=OTHR	
BULK	I1140	Flow/Volume Loops	5 MSU
		Location: LO=HOSP, LO=OFFC, LO=OTHR	



### INTERIM FEE UPDATES

The following interim health service codes have been extended to September 30, 2023:

03.09K - Specialist Telephone Advice - Consultant Physician - providing advice

03.09L - Specialist Telephone Advice - Referring Physician - requesting advice

03.03R - Family Physician Telephone Management/Follow-up with Patient

03.03Q - Specialist Telephone Management/Follow-up with Patient

The following interim health service code has been extended to December 31, 2023:

47.25C – Transcutaneous Aortic Valve Implantation (TAVI)

Please see the Interim Fee Reference Guide for full billing guidelines



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

### Master Agreement - Program Payment Schedule 2023-24

Please see attached the Master Agreement Program Payment Schedule for the 2023-24 fiscal year for anticipated payment dates. These payments are deposited through an electronic funds transfer. If you do not already have a CMPA Business Arrangement set up to receive these deposits, you may fill out the MSI Provider Business Arrangement Form with a void cheque and email to msiproviders@medavie.ca or fax to 902-469-4674.

The Department of Health and Wellness (through MSI) will continue to provide reimbursement of all eligible Canadian Medical Protective Association (CMPA) fees directly to physicians. Payments will be issued on a quarterly payment schedule, however due to the low cost of protection for the 2023 calendar year, physicians may not meet the criteria for the rebate, or may only qualify during one measurement period.

Should you have any questions regarding your CMPA rebate, please contact: <a href="mailto:CMPA@medavie.ca">CMPA@medavie.ca</a>

### **Physician's Manual**

Applicable updates in the Physician's Bulletin's will be reflected in the Physician's Manual within 3 weeks; however, it may be necessary to refer to Physician's Bulletins for additional detailed information and any billing clarifications or reminders.

### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
AD092	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM NUMBER OF MPOX INJECTIONS HAS BEEN REACHED
AD093	SERVICE ENCOUNTER HAS BEEN REFUSED AS A CLAIM FOR 13.59L RO=MPOX HAS BEEN APPROVED IN THE PREVIOUS 28 DAYS
BK064	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS YOU HAVE NOT INCLUDED TEXT REFERRING TO THE INSPIRED PROGRAM. PLEASE RESUBMIT WITH APPROPRIATE TEXT.



Code	Description
	SERVICE ENCOUNTER HAS BEEN REFUSED. YOU MAY NOT CLAIM A VISIT AND 99.82A OR 99.82B
VE041	WITH THE SAME DIAGNOSIS WITHIN THE SAME WEEK
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HEALTH SERVICE
VE042	CODE 99.82A OR 99.82B FOR THIS PATIENT IN THE PREVIOUS WEEK
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS YOU HAVE NOT INCLUDED TEXT REFERRING
VE043	TO THE INSPIRED PROGRAM. PLEASE RESUBMIT WITH APPROPRIATE TEXT.
	SERVICE ENCOUNTER HAS BEEN REFUSED. YOU MAY NOT CLAIM A VISIT AND 99.82A OR 99.82B
VT179	WITH THE SAME DIAGNOSIS WITHIN THE SAME WEEK



# In every issue Helpful links, contact information, events and news, updated files

# **UPDATED FILES**

Updated files reflecting changes are available for download on Friday May 26, 2023. The files to download are:

Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), Modifiers (MODVALS.DAT) Explanatory Codes (EXPLAIN.DAT) and (UNQNUSER.DAT).

# **CONTACT INFORMATION**

### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI Assessment@medavie.bluecross.ca

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# Master Agreement - Program Payment Schedule (2023/24)

Program	Payment*
EMR (Envelope A Payments)	Monthly
EMR Envelope "A" payments continue monthly to eligible physicians	
CME (GP & Specialist)	Issued by
Payment for 2022/23 fiscal year (eligible billings based on 2022 calendar year)	May 31, 2023
CDM, CGA (Eligible APP Physicians)	Issued by
Payment based on eligible shadow billings from April 1, 2023 – June 30, 2023	July 31, 2023
CMPA Premium Reimbursement	Issued by
Covering April - June 2023	August 31, 2023
Electronic Medical Records (EMR - B&C)	Issued by
Payments for 2022/23 fiscal year	August 31, 2023
Family Physician Alternative Payment Plan 5.6% Incentive	Issued by September 30, 2023
Surgical Assist Payments	Issued by
Payment based on eligible billings from April 1, 2022 – March 31, 2023	September 30, 2023
CDM, CGA (Eligible APP Physicians)	Issued by
Payment based on eligible shadow billings from July 1, 2023 – September 30, 2023	October 31, 2023
Collaborative Practice Incentive Program	Issued by
Payments for 2022/23 Fiscal Year	October 31, 2023
CMPA Premium Reimbursement	Issued by
Covering July - September 2023	December 31, 2023
Rural Specialist Incentive Program	Issued by
Measurement period April 1, 2022 – March 31, 2023	December 31, 2023
CDM, CGA (Eligible APP Physicians)	Issued by
Payment based on eligible shadow billings from October 1, 2023 – December 31, 2023	January 31, 2024
CMPA Premium Reimbursement	Issued by
Covering October – December 2023	March 31, 2024
CDM, CGA (Eligible APP Physicians)	Issued by
Payment based on eligible shadow billings from January 1, 2024 – March 31, 2024	April 30, 2024
CMPA Premium Reimbursement	Issued by
Covering January – March 2024	May 31, 2024





# **APP Physicians**

The current Master Agreement is in the process of negotiation. Therefore, there have been no changes to the APP rates for the 2023-2024 fiscal year.

You may have noticed that your biweekly payment for your Alternative Payment Plan agreement has changed slightly effective April 1, 2023. This is a result of 2023-24 being a leap year. Your annual payment is now being smoothed over 366 days instead of 365.

Your total annual payment amount is calculated into daily rates. This year, there are 366 days. Your annual remuneration remains the same (e.g., \$278,099 for 1.0 FTE FP Collaborative, \$356,278 for 1.0 FTE Anaesthesia). Physicians are contracted for minimum service levels per fiscal year. APP physicians are contracted to work a minimum number of hours and days per week for a minimum of 46 weeks per year. Essentially, this works out to 6 weeks of allowable leave per annum.

Note: Some physicians have alternative schedules to meet community needs (e.g., physicians who are regularly participating in a Hospitalist rota outside their APP may have an alternate number of weeks per year).

Physicians will not be expected to provide an extra day of service in this coming fiscal year. Your required hours, days and weeks will remain unchanged.

If you have any questions, please do not hesitate to reach out to MSI by email: contracts@medavie.bluecross.ca or by phone: 902-496-7011, toll-free: 1-866-553-0585

# Payment Claim Forms: Sessional, ED Remuneration (Level 3 & 4) and District Psychiatry

As there are no current changes to the 2023-24 fiscal year rates, we ask that you continue to use the 2022-23 rate form going forward. Once new rates have been negotiated, new payment forms will be provided.







### WCB CLAIM SUBMISSION REMINDER

The following outlines submission requirements for submitting WCB Nova Scotia services electronically via MSI.

To avoid processing delays, please include one or both of the following when submitting claims with a payment responsibility of WCB:

- Patient's correct WCB Nova Scotia claim number
- Patient's injury date (accurate month and year required)

If both are provided, each much be correct for immediate processing

In some cases, you may provide a service before a WCB claim exists, in these cases, the date (month and year only) of the injury should be submitted.

This information is used to verify that the patient was eligible for WCB coverage on the date that the service was provided. Medavie continues to receive WCB eligibility updates daily, however, you may have noticed a decrease in the length of time it takes to process WCB claims. WCB Nova Scotia has reduced the time needed to complete the verification process to determine eligibility prior to claims being processed for payment.

If you are able to confirm your patient's eligibility for WCB benefits at the time the claim is submitted for payment, this can help prevent billing errors and reduce the need for payment reversals.

If you have any questions about WCB fees, billing or error codes, please contact MSI assessment staff:

Phone: 902-496-7011, toll-free 1-866-553-0585 Email: msi assessment@medavie.bluecross.ca

For additional information on WCB, please see the physician site at:

https://www.wcb.ns.ca/Health-Services/Physicians.aspx







### INTERIM FEE REFERENCE GUIDE

Physicians are advised that a new document is available on the MSI website. The Interim Fee Reference Guide (PDF) provides all current interim fees. Interim fees are established in certain circumstances with approval from the Department of Health and Wellness. When a health service code is assigned to an interim fee, it is published in the MSI Physician's Bulletin. If an interim fee is terminated or made permanent, it will be removed from the guide and updated in the MSI Physician's Bulletin and/or Physician's Manual as applicable.

### PHYSICIAN'S MANUAL

Applicable updates in the Physician's Bulletin's will now be reflected in the Physician's Manual within 3 weeks; however, it may be necessary to refer to Physician's Bulletins for additional detailed information and any billing clarifications or reminders.



# **Billing Reminders and Updates**

### NON-FACE-TO-FACE SERVICES DURING PANDEMIC

As noted in the March 4, 2022 Physician's Bulletin, eligible dates of service for non-face-to-face services provided by telephone, via telehealth network or via PHIA compliant virtual care platforms were extended to March 31, 2023. The use of the temporary codes for virtual care are being extended for six additional months to **September** 30, 2023. Physicians will be provided with adequate notice of future changes.

Physicians are reminded of the Policy for Provision of Publicly Funded Virtual Health Services: https://novascotia.ca/dhw/publications/Provision-of-Publicly-Funded-Virtual-Health-Services.pdf

To ensure appropriate tracking of virtual services, physicians are reminded of the modifiers and the importance of their use on claims, AP=PHON and AP=VIRC to denote when the service was conducted via telephone or PHIA compliant virtual care video platform.

#### **ROLE MODIFIER**

Physicians are reminded that when applicable, the ROLE modifier must be used to denote your role/function performed at the service encounter, e.g., RO=ANAE anaesthetist or RO=SRAS surgical assistant.



# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

There are no updated files for download on Friday March 17, 2023.

### **CONTACT INFORMATION**

**NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

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# **FEE UPDATES**

### **Facility On-Call**

Effective October 1, 2022, HSC F1007 is available to bill from Cumberland Regional Hospital (Facility 30)

<b>Health Service Code</b>	Description	Approved Regional and Tertiary Hospitals
F1007	Facility on Call Category 1 – Diagnostic Imaging	South Shore Regional, Yarmouth Regional,
		Valley Regional, Colchester East Hants,
		Aberdeen, St. Martha's, Cape Breton
		Regional, Dartmouth General, QEII,
		Cumberland Regional

Effective January 20, 2023, HSC F1008 is available to bill from Cumberland Regional Hospital (Facility 30)

Health Service Code	Description	Approved Regional and Tertiary Hospitals
F1008	Facility on Call Category 1 – Family Medicine	Valley Regional, St. Martha's, Cape Breton
	O.R. Call Assists	Regional, Dartmouth General, Aberdeen,
		Cumberland Regional

Effective January 20, 2023, Cape Breton Regional Hospital is eligible an extra hospitalist ROTA per day.

<b>Health Service Code</b>	Description	Approved Regional and Tertiary Hospitals
F1006	Facility on Call Category 1 – Hospitalist	South Shore Regional, Yarmouth Regional,
		Valley Regional, Colchester East Hants,
		Cumberland Regional, Aberdeen, St.
		Martha's, Cape Breton Regional, Glace Bay,
		QEII, Dartmouth General, IWK/Grace

<sup>\*</sup>Must meet the established Nova Scotia Facility On-Call Program Guidelines.



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

#### **Chronic Disease Management Incentive**

Physicians are reminded that the CDM incentive can be billed once per patient per fiscal year, providing all eligibility requirements are met. CDM1 claims must be submitted to MSI on or before March 31 in order to receive payment for that fiscal year.

#### **Provider Profiles**

Physicians are reminded that provider profiles are sent out per request. If you would like to receive your 2021/2022 provider profile, please send your request to msi\_assessment@medavie.bluecross.ca. In the email, please include your name and provider number, and the profile will be mailed to the address on file.



In every issue Helpful links, contact information, events and news, updated files

#### UPDATED FILES

Updated files reflecting changes are available for download on Friday January 20, 2023. The files to download are:

Health Service (SERVICES.DAT)

## CONTACT INFORMATION

**NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI Assessment@medavie.bluecross.ca

#### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

## **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

**NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

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# **NEW INTERIM FEE**

Effective November 25, 2022 the following interim health service code is available for billing:

ı	Category	Code	Description	Base Units	Anae Units
	MASG	26.29F	Glaucoma surgery (such as stent insertion) ab interno approach, for the relief of intraocular pressure	175 MSU	6+T
			<b>Description</b> This fee is for the surgical treatment of glaucoma via the ab interno approach for procedures such as stent insertion		
			Billing Guidelines:  May be claimed once per eye per surgical encounter  Not billable with the following MASG codes:  • 26.25 – Trabeculectomy on an eye with a previous major ocular procedure with or without post op laser suture lysis  • 26.25D – Trabeculectomy with the use of anti-metabolites with or without post op laser suture lysis  • 26.29D – Trabeculoplasty  • 26.29E – Placement of glaucoma tube shunt  • 26.34 – Trabeculectomy ab externo		
			Modifiers (regions required): RG=RIGT, RG-LEFT, RG=BOTH		
			Premium Eligible: Yes		
			Specialty Restriction: SP=OPHT		
			Location: LO=HOSP		

## **FEE UPDATES**

Effective November 25, 2022 the following health service code value has increased from \$25.00 to \$40.00:

Category	Code	Description	Payment Rate
DEFT	C9999	A medical assessment form completed for a patient on behalf of community services (COM) is to be forwarded to community services. The service encounter is submitted electronically to MSI.	40
		The same HSC is used when the 'Request for Essential Medical Treatments' form is completed for a patient on behalf of community services. Once completed, the form will be delivered to the assigned caseworker by the patient.	
		The appropriate health service code is C9999, with the payment responsibility COM and diagnostic code Z99, i.e., community services.	
		The health service code is claimed at 40 units, however in this case the payment rate is remunerated at one dollar (\$1.00) per unit for a total of \$40.00	
		Any patient over the age of 65 years of age does not qualify for this service.	



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

### **Facility on Call**

Yarmouth Ophthalmology rota is no longer billable as a Category 1 (HSC F1014).

Yarmouth Ophthalmology is available as Category 2 (HSC F2014) \*Must meet the established Nova Scotia Facility On-Call Program Guidelines for a level 2 rota.

### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 26.29F MAY ONLY BE CLAIMED ONCE PER
MJ086	EYE PER SURGICAL ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 26.25, 26.25D, 26.29D, 26.29E OR 26.34 HAS
MJ087	ALREADY BEEN CLAIMED AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 26.29F HAS ALREADY BEEN CLAIMED AT
MJ088	THE SAME ENCOUNTER





# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday November 25, 2022. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), and **Explanatory Codes** (EXPLAIN.DAT).

## **CONTACT INFORMATION**

#### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

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### 2023 CUT-OFF DATES FOR RECEIPT OF PAPER AND ELECTRONIC CLAIMS

DIDDD OVING			
PAPER CLAIMS	ELECTRONIC CLAIMS	PAYMENT DATE	SALARY CONTRACT PAY PERIOD
December 30, 2022**	January 5, 2023	January 11, 2023	December 23, 2022-January 5, 2023
January 16, 2023	January 19, 2023	January 25, 2023	January 6-19, 2023
January 30, 2023	February 2, 2023	February 8, 2023	January 20-February 2, 2023
February 10, 2023**	February 15, 2023**	February 22, 2023	February 3-16, 2023
February 27, 2023	March 2, 2023	March 8, 2023	February 17-March 2, 2023
March 13, 2023	March 16, 2023	March 22, 2023	March 3-16, 2023
March 27, 2023	March 30, 2023	April 5, 2023	March 17-30, 2023
April 10, 2023	April 13, 2023	April 19, 2023	March 31-April 13, 2023
April 24, 2023	April 27, 2023	May 3, 2023	April 14-27, 2023
May 8, 2023	May 11, 2023	May 17, 2023	April 28-May 11, 2023
May 19, 2023**	May 25, 2023	May 31, 2023	May 12-25, 2023
June 5, 2023	June 8, 2023	June 14, 2023	May 26-June 8, 2023
June 19, 2023	June 22, 2023	June 28, 2023	June 9-22, 2023
June 30, 2023**	July 6, 2023	July 12, 2023	June 23-July 6, 2023
July 17, 2023	July 20, 2023	July 26, 2023	July 7-20, 2023
July 28, 2023**	August 2, 2023**	August 9, 2023	July 21-August 3, 2023
August 14, 2023	August 17, 2023	August 23, 2023	August 4-17, 2023
August 25, 2023**	August 30, 2023**	September 6, 2023	August 18-31, 2023
September 11, 2023	September 14, 2023	September 20, 2023	September 1-14, 2023
September 22, 2023	September 27, 2023**	October 4, 2023	September 15-28, 2023
October 6, 2023**	October 12, 2023	October 18, 2023	September 29-October 12, 2023
October 23, 2023	October 26, 2023	November 1, 2023	October 13-26, 2023
November 3,2023**	November 8, 2023**	November 15, 2023	October 27-November 9, 2023
November 20, 2023	November 23, 2023	November 29, 2023	November 10-23, 2023
December 4, 2023	December 7, 2023	December 13, 2023	November 24-December 7, 2023
December 14, 2023**	December 19, 2023**	December 27, 2023	December 8-21, 2023
December 29, 2023**	January 4, 2024**	January 10, 2024	December 22, 2023-January 4, 2024
	·	·	· · · · · · · · · · · · · · · · · · ·
11:00 AM CUT OFF	11:59 PM CUT OFF		

#### NOTE:

Though we will strive to achieve these goals, it may not always be possible due to unforeseen system issues. It is advisable not to leave these submissions to the last day.

Each electronically submitted service encounter must be received, processed and accepted by 11:59 p.m. on the cut-off date to ensure processing for that payment period.

Paper Claims include: Psychiatric Activity Reports, Rural Providers' Emergency on Call Activity Reports, Sessional Payments and Locum Claim Forms. Manual submissions must be received in the Assessment Department by 11:00 a.m. on the cut off date to ensure processing for that payment period.

#### PLEASE NOTE, THE \*\* INDICATES A DATE VARIATION

# **2023 HOLIDAY DATES**

Please make a note in your schedule of the following dates MSI will accept as "Holidays".					
NEW YEAR'S DAY	MONDAY, JANUARY 2 2023				
HERITAGE DAY	MONDAY, FEBRUARY 20, 2023				
GOOD FRIDAY	FRIDAY, APRIL 7, 2023				
EASTER MONDAY	MONDAY, APRIL 10, 2023				
VICTORIA DAY	MONDAY, MAY 22, 2023				
CANADA DAY	MONDAY, JULY 3, 2023				
CIVIC HOLIDAY	MONDAY, AUGUST 7, 2023				
LABOUR DAY	MONDAY, SEPTEMBER 4, 2023				
NATIONAL DAY FOR TRUTH AND RECONCILIATION	MONDAY, OCTOBER 2, 2023				
THANKSGIVING DAY	MONDAY, OCTOBER 9, 2023				
REMEMBRANCE DAY	MONDAY, NOVEMBER 13, 2023				
CHRISTMAS DAY	MONDAY, DECEMBER 25, 2023				
BOXING DAY	TUESDAY, DECEMBER 26, 2023				
NEW YEAR'S DAY	MONDAY, JANUARY 1, 2024				



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# **Outdated Policy Reminder**

All original claims must be submitted to MSI within 90 days from the date of service. Claims that are outside of the specified time limitations will only be considered if extenuating circumstances can be demonstrated for a late submission and are within a reasonable time frame past the 90-day limit. Request for an extension must be made to MSI in writing and will be approved on a case-by-case basis.

The time frame for submitting the request to MSI for late submission should be within one month following the 90-day limit.

Examples of extenuating circumstances may include physical damage to office such as fire or flood and or a serious technical issue.

Service encounters submitted over the 90-day limitation will be adjudicated to pay "zero" with the following exceptions:

- -Reciprocal billing claims (out of province) must be submitted within 12 months of the date(s) of service.
- -Resubmission of refused claims or incorrect billings. These claims must be resubmitted to MSI within 185 days of the date of service. Each resubmission must contain an annotation in the text field of the service encounter submission referencing the previous service encounter number.

Circumstances relating to staffing issues/shortages and mislaid, misfiled, or lost claims cannot be accepted by MSI as valid explanations for a late submission.

Claims for registered hospital in-patients must also be submitted within the 90-day time limitation regardless if the patient has been discharged or continues on an in-patient basis. It is incumbent on the physician to obtain the required billing information for these patients and submit claims within the prescribed time limitations. Explanations relating to late discharge summaries, or facilities not consolidating the required information for the physician, cannot be accepted as a valid explanation for a late submission.

Please note: Failure to use a preauthorization code given by MSI and annotate the text field with the previous service encounter number will result in an adjudication paid at "zero".

# **FEE UPDATES**

Physicians are advised that Health Service Codes 51.95A, 51.95B, 51.95C and 51.95D are now permanent.

,			
Category	Code	Description	Base Units
VEDT	51.95A	Chronic Dialysis – treatment and supervision of care for the patient with end stage kidney disease, in hospital (hemodialysis or peritoneal dialysis) or in central outpatient hemodialysis units (for example, Halifax Victoria General Hospital, Yarmouth Regional Hospital, Cape Breton Regional Hospital) for a 24 hour period.	12.11 MSU
		Description This comprehensive, daily fee (24-hour period beginning at 12:00am until 11:59pm of the same calendar day) is for the treatment and supervision of care for a patient with end stage kidney disease who is registered in the Renal Program (NSHA, STARS or PHS, as a series visit for dialysis) and requires chronic dialysis (hospital or central outpatient hemodialysis unit). The physician is expected to supervise all aspects of the patient's dialysis care and to provide direct, face-to-face clinical assessment of the patient, including a physical examination appropriate to the patient's medical condition, at least once in every 14-day period with additional clinical assessments as required based on concerns related to changes in the patient's medical condition. Each assessment will be documented in the patient's health record.	
		Elements of care include:	
		A. All management and supervision of chronic dialysis treatments regardless of frequency, type or location of service and includes chronic dialysis of hospital in-patients and in-person emergency department visits related to the management of chronic dialysis. It does not include acute dialysis. Acute dialysis is defined as dialysis rendered to a hospital inpatient in an intensive care setting, or to a patient beginning dialysis for the first time in their lifetime through to their 6 <sup>th</sup> treatment at which point the dialysis is defined as chronic. A visit service, consultation or directive care as appropriate, may be claimed for hospital inpatients if the nephrologist is asked by the patient's most responsible physician to render an opinion and furnish advice regarding the patient's ongoing nephrological care during their hospital stay. The most responsible physician requesting the advice may not be another nephrologist.	
		<ul> <li>B. All outpatient consultations and visits within the scope of practice of nephrology for the assessment and treatment of complications of chronic dialysis and management of end stage kidney disease.</li> <li>Including: <ul> <li>a. Review of laboratory and diagnostic test results</li> <li>b. Management of volume status, ideal body weight and blood pressure</li> <li>c. Assessment of dialysis access, such as central venous catheter, arteriovenous fistula and peritoneal catheter, and management of any complications as required.</li> <li>d. Complete and document the Ambulatory Medication Reconciliation every six months</li> </ul> </li> </ul>	
		C. All related counselling, interviews and family meetings	
		D. Perform all assessments and consultation requests to refer the chronic dialysis patient to the Multiorgan Transplant Program for determination of kidney transplant eligibility.	
		E. All related case conferences, such as, but not limited to:  a. Weekly Morning Program Rounds  b. Review of laboratory and diagnostic test results with multidisciplinary team.	

b. Review of laboratory and diagnostic test results with multidisciplinary team

For all patients in all hemodialysis units, the Nephrologist assigned to each unit will provide daily coverage of all dialysis patients to address any dialysis issues by being available to speak with the unit charge nurse or team lead every shift to discuss any problems or concerns with individual patients at any time.

The Nephrologist assigned to each unit will provide additional care and address concerns or problems that arise during the course of a hemodialysis treatment or within the 24-hour period of supervision, such as, but not limited to, changes to dialysis prescription or medications based on laboratory results like serum potassium or INR for patients on oral anticoagulants, when results are received after the treatment.

A standardized review of the patient's overall status on dialysis will be completed and updated every 6 weeks and documented in the patient's health record.

The document will include:

- a. Review and interpretation of laboratory and diagnostic test results
- b. Volume status, ideal body weight, blood pressure and physical examination appropriate to the patient's medical needs.
- c. Assessment of dialysis access, such as central venous pressure, arteriovenous fistula, peritoneal catheter, and management of any complications as required.

#### **Billing Guidelines**

- Claimable by the Most Responsible Nephrologist once per patient per 24-hour period beginning at 12:00am (midnight) and ending at 11:59pm.
- May not claim any other chronic dialysis HSCs for the same patient, same 24hour period.
- May not claim any other outpatient visit HSCs same physician, same patient, same 24-hour period.
- A Nephrologist providing coverage for care of the chronic dialysis patient on behalf of the most responsible nephrologist may not claim any outpatient visit HSC or chronic dialysis HSCs.
- Emergency hospital visits to attend the patient for a condition unrelated to the management of dialysis, its complications and end stage kidney disease may be claimed but must be submitted for manual assessment with supporting information in the text (clinical documentation may be required). Should the patient be admitted to hospital under the care of the nephrologist, who is acting as the most responsible physician, inpatient visits may be claimed.
- First claim may be made on the date of the patient's first chronic dialysis treatment.
- May not be claimed after the treatment terminates by, for example, successful transplantation, loss of resident status, or death.
- When a face-to-face clinical assessment is not documented in the patient's health record in the 14-day period, payment will be recovered from the Most Responsible Physician who claimed for the service the majority of the days in the preceding seven-day period at the end of which the examination was to have occurred.

#### **Specialty Restriction:**

SP=NEPH, SP=INMD acting in the role of the NEPH at the Yarmouth Regional Hospital as designated by NSHA Renal Program Senior Medical Director.

#### Location:

LO=HOSP

# **VEDT**

51.95B

Chronic Hemodialysis - treatment and supervision of care for the patient with end stage kidney disease, in an urban satellite hemodialysis unit as designated by the Health Authority (for example, Halifax Infirmary, Dartmouth General, and North Sydney hemodialysis units) for a 24-hour period.

12.11 MSU

#### Description

This comprehensive, daily fee (24-hour period beginning at 12:00 am until 11:59 pm of the same calendar day) is for the treatment and supervision of care for a patient with end stage kidney disease who is registered in the Renal Program (NSHA, STARS or PHS, as a series visit for dialysis) and requires chronic dialysis in an urban satellite hemodialysis unit as designated by the Health Authority. The physician is expected to supervise all aspects of the patient's dialysis care and to provide direct, face-to-face clinical assessment of the patient, including a physical examination appropriate to the patient's medical condition, at least once in every 42day period, and via PHIA compliant, synchronous virtual care platform once in every 14-day period, with additional clinical assessments as required based on concerns related to changes in the patient's medical condition. Each assessment will be documented in the patient's health record.

#### Elements of care include:

- A. All management and supervision of chronic dialysis treatments regardless of frequency, type or location of service and includes chronic dialysis of hospital in-patients and in-person emergency department visits related to the management of chronic dialysis. It does not include acute dialysis. Acute dialysis is defined as dialysis rendered to a hospital inpatient in an intensive care setting, or to a patient beginning dialysis for the first time in their lifetime through to their 6th treatment at which point the dialysis is defined as chronic. A visit service, consultation or directive care as appropriate, may be claimed for hospital inpatients if the nephrologist is asked by the patient's most responsible physician to render an opinion and furnish advice regarding the patient's ongoing nephrological care during their hospital stay. The most responsible physician requesting the advice may not be another nephrologist.
- B. All outpatient consultations and visits within the scope of practice of nephrology for the assessment and treatment of complications of chronic dialysis and management of end-stage kidney disease. Including:
  - a. Review of laboratory and diagnostic test results
  - b. Management of volume status, ideal body weight and blood pressure
  - c. Assessment of dialysis access, such as central venous catheter. arteriovenous fistula and peritoneal catheter, and management of any complications as required.
  - d. Complete and document the Ambulatory Medication Reconciliation every six months
- C. All related counselling, interviews and family meetings
- D. Perform all assessments and consultation requests to refer the chronic dialysis patient to the Multiorgan Transplant Program for determination of kidney transplant eligibility.
- E. All related case conferences, such as, but not limited to:
  - a. Weekly Morning Program Rounds
  - b. Review of laboratory and diagnostic test results with multidisciplinary team



For all patients in all hemodialysis units, the Nephrologist assigned to each unit will provide daily coverage of all dialysis patients to address any dialysis issues by being available to speak with the unit charge nurse or team lead every shift to discuss any problems or concerns with individual patients at any time.

The Nephrologist assigned to each unit will provide additional care and address concerns or problems that arise during the course of a hemodialysis treatment or within the 24-hour period of supervision, such as, but not limited to, changes to dialysis prescription or medications based on laboratory results like serum potassium or INR for patients on oral anticoagulants, when results are received after the treatment time.

A standardized review of the patient's overall status on dialysis will be completed and updated every 6 weeks and documented in the patient's health record.

The document will include:

- a. Review and interpretation of laboratory and diagnostic test results
- b. Volume status, ideal body weight, blood pressure and physical examination appropriate to the patient's medical needs.
- c. Assessment of dialysis access, such as central venous pressure catheter, arteriovenous fistula, peritoneal catheter, and management of any complications as required.

#### **Billing Guidelines**

- Claimable by the Most Responsible Nephrologist once per patient per 24-hour period beginning at 12:00 am (midnight) and ending at 11:59 pm.
- May not claim any other chronic dialysis HSCs for the same patient, same 24hour period.
- May not claim any other outpatient visit HSCs same physician, same patient, same 24-hour period.
- A Nephrologist providing coverage for care of the chronic dialysis patient on behalf of the most responsible nephrologist may not claim any outpatient visit HSCs or chronic dialysis HSCs.
- Emergency hospital visits to attend the patient for a condition unrelated to the management of dialysis, its complications and end stage kidney disease may be claimed but must be submitted for manual assessment with supporting information in the text (clinical documentation may be required). Should the patient be admitted to hospital under the care of the nephrologist, who is acting as the most responsible physician, inpatient visits may be claimed.
- First claim may be made on the date of the patient's first chronic dialysis treatment.
- May not be claimed after the treatment terminates by, for example, successful transplantation, loss of resident status, or death.
- When a face-to-face clinical assessment is not documented in the patient's health record in the 42-day period, payment will be recovered from the Most Responsible Physician who claimed for the service for the majority of days in the preceding seven-day period at the end of which the examination was to have occurred.

#### **Specialty Restriction:**

SP=NEPH

Location:

LO=HOSP

12.11 MSU

Chronic Hemodialysis - treatment and supervision of care, in a rural satellite hemodialysis unit as designated by the Health Authority (for example, Inverness, Strait Richmond, Antigonish, Pictou, Springhill, Liverpool, Berwick) for a 24-hour period.

#### **Description**

This comprehensive, daily fee (24-hour period beginning at 12:00 am until 11:59 pm of the same calendar day) is for the treatment and supervision of care for a patient with end stage kidney disease who is registered in the Renal Program (NSHA, STARS or PHS, as a series visit for dialysis) and requires hemodialysis in a rural satellite hemodialysis unit as designated by the Health Authority. The physician is expected to supervise all aspects of the patient's dialysis care and to provide direct, face-to-face clinical assessment of the patient, including a physical examination appropriate to the patient's medical condition, at least once in every 90-day period, and via PHIA compliant, synchronous virtual care platform once in every 14-day period, with additional clinical assessments as required based on concerns related to changes in the patient's medical condition. Each assessment will be documented in the patient's health record.

#### Elements of care include:

- A. All management and supervision of chronic dialysis treatments regardless of frequency, type or location of service and includes chronic dialysis of hospital in-patients and in-person emergency department visits related to the management of chronic dialysis. It does not include acute dialysis. Acute dialysis is defined as dialysis rendered to a hospital inpatient in an intensive care setting, or to a patient beginning dialysis for the first time in their lifetime through to their 6<sup>th</sup> treatment at which point the dialysis is defined as chronic. A visit service, consultation or directive care as appropriate, may be claimed for hospital inpatients if the nephrologist is asked by the patient's most responsible physician to render an opinion and furnish advice regarding the patient's ongoing nephrological care during their hospital stay. The most responsible physician requesting the advice may not be another nephrologist.
- B. All outpatient consultations and visits within the scope of practice of nephrology for the assessment and treatment of complications of chronic dialysis and management of end-stage kidney disease. Including:
  - a. Review of laboratory and diagnostic test results
  - b. Management of volume status, ideal body weight and blood pressure
  - c. Assessment of dialysis access, such as central venous catheter, arteriovenous fistula and peritoneal catheter, and management of any complications as required.
  - d. Complete and document the Ambulatory Medication Reconciliation every six months
- C. All related counselling, interviews and family meetings
- D. Perform all assessments and consultation requests to refer the chronic dialysis patient to the Multiorgan Transplant Program for determination of kidney transplant eligibility.
- E. All related case conferences, such as, but not limited to:
  - a. Weekly Morning Program Rounds
  - b. Review of laboratory and diagnostic test results with multidisciplinary team



For all patients in all hemodialysis units, the Nephrologist assigned to each unit will provide daily coverage of all dialysis patients to address any dialysis issues by being available to speak with the unit charge nurse or team lead every shift to discuss any problems or concerns with individual patients at any time.

The Nephrologist assigned to each unit will provide additional care and address concerns or problems that arise during the course of a hemodialysis treatment or within the 24-hour period of supervision, such as, but not limited to, changes to dialysis prescription or medications based on laboratory results like serum potassium or INR for patients on oral anticoagulants, when results are received after the treatment time.

A standardized review of the patient's overall status on dialysis will be completed and updated every 6 weeks and documented in the patient's health record.

The document will include:

- a. Review and interpretation of laboratory and diagnostic test results
- b. Volume status, ideal body weight, blood pressure and physical examination appropriate to the patient's medical needs.
- c. Assessment of dialysis access, such as central venous pressure catheter, arteriovenous fistula, peritoneal catheter, and management of any complications as required.

#### **Billing Guidelines**

- Claimable by the Most Responsible Nephrologist once per patient per 24-hour period beginning at 12:00 am (midnight) and ending at 11:59 pm.
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- May not claim any other outpatient visit HSCs same physician, same patient, same 24-hour period.
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- Emergency hospital visits to attend the patient for a condition unrelated to the management of dialysis, its complications and end stage kidney disease may be claimed but must be submitted for manual assessment with supporting information in the text (clinical documentation may be required). Should the patient be admitted to hospital under the care of the nephrologist, who is acting as the most responsible physician, inpatient visits may be claimed.
- First claim may be made on the date of the patient's first chronic dialysis treatment.
- May not be claimed after the treatment terminates by, for example, successful transplantation, loss of resident status, or death.
- When a face-to-face clinical assessment is not documented in the patient's health record in the 90-day period, payment will be recovered from the Most Responsible Physician who claimed for the service for the majority of days in the preceding seven day period at the end of which the examination was to have occurred.

#### **Specialty Restriction:**

SP=NEPH, SP=INMD acting in the role of the NEPH at the Yarmouth Regional Hospital as designated by NSHA Renal Program Senior Medical Director.

#### Location:

LO=HOSP

12.11 MSU

#### **Description**

This comprehensive, daily fee (24-hour period beginning at 12:00 am until 11:59 pm of the same calendar day) is for the treatment and supervision of care for a patient with end stage kidney disease who is registered in the Renal Program (NSHA, STARS or PHS) and requires home peritoneal dialysis or home hemodialysis. The physician is expected to supervise all aspects of the patient's dialysis care and to provide direct, face-to-face clinical assessment of the patient, including a physical examination appropriate to the patient's medical condition, at least once in every 90-day period with additional clinical assessments as required based on concerns related to changes in the patient's medical condition. Each assessment will be documented in the patient's health record.

#### Elements of care include:

- A. All management and supervision of chronic dialysis treatments regardless of frequency, type or location of service and includes chronic dialysis of hospital in-patients and in-person emergency department visits related to the management of chronic dialysis. It does not include acute dialysis. Acute dialysis is defined as dialysis rendered to a hospital inpatient in an intensive care setting, or to a patient beginning dialysis for the first time in their lifetime through to their 6th treatment at which point the dialysis is defined as chronic. A visit service, consultation or directive care as appropriate, may be claimed for hospital inpatients if the nephrologist is asked by the patient's most responsible physician to render an opinion and furnish advice regarding the patient's ongoing nephrological care during their hospital stay. The most responsible physician requesting the advice may not be another nephrologist.
- B. All outpatient consultations and visits within the scope of practice of nephrology for the assessment and treatment of complications of chronic dialysis and management of end-stage kidney disease. Includina:
  - a. Review of laboratory and diagnostic test results
  - b. Management of volume status, ideal body weight and blood pressure
  - c. Assessment of dialysis access, such as; central venous catheter, arteriovenous fistula and peritoneal catheter, and management of any complications as required.
  - d. Complete and document the Ambulatory Medication Reconciliation every six months
- C. All related counselling, interviews and family meetings
- D. Perform all assessments and consultation requests to refer the chronic dialysis patient to the Multiorgan Transplant Program for determination of kidney transplant eligibility.
- E. All related case conferences, such as, but not limited to:
  - a. Weekly Morning Program Rounds
  - b. Review of laboratory and diagnostic test results with multidisciplinary team





In addition, the nephrologist will be available on a daily basis to address the following:

- a. All dialysis related concerns of outpatients that are managed by the home dialysis unit
- b. Unexpected or planned drop-in visits by home dialysis patients with concerns related to their dialysis care
- c. Concerns of patients who are training for home hemodialysis or peritoneal dialysis

A standardized review of the patient's overall status on dialysis will be completed and updated every 90 days in the patient's health record.

The document will include:

- a. Review and interpretation of laboratory and diagnostic test results
- b. Volume status, ideal body weight, blood pressure and physical examination appropriate to the patient's medical needs.
- c. Assessment of dialysis access, such as; central venous pressure catheter, arteriovenous fistula, peritoneal catheter, and management of any complications as required.

#### **Billing Guidelines**

- Claimable by the Most Responsible Nephrologist once per patient per 24-hour period beginning at 12:00 am (midnight) and ending at 11:59 pm.
- May not claim any other chronic dialysis HSCs for the same patient, same 24hour period.
- May not claim any other outpatient visit HSCs same physician, same patient, same 24-hour period.
- A Nephrologist providing coverage for care of the chronic dialysis patient on behalf of the most responsible nephrologist may not claim any outpatient visit HSCs or chronic dialysis HSCs.
- Emergency hospital visits to attend the patient for a condition unrelated to the management of dialysis, its complications and end stage kidney disease may be claimed but must be submitted for manual assessment with supporting information in the text (clinical documentation may be required). Should the patient be admitted to hospital under the care of the nephrologist, who is acting as the most responsible physician, inpatient visits may be claimed.
- First claim may be made on the date of the patient's first chronic dialysis treatment.
- May not be claimed after the treatment terminates by, for example, successful transplantation, loss of resident status, or death.
- When a face-to-face clinical assessment is not documented in the patient's health record in the 90-day period, payment will be recovered from the Most Responsible Physician who claimed for the service for the majority of days in the preceding seven day period at the end of which the examination was to have occurred.

#### **Specialty Restriction:**

SP=NEPH

#### Location:

LO=HOME, LO=OFFC

#### **Modifiers:**

ME=PERI (peritoneal dialysis), ME=HEMO (hemodialysis)



# FEE UPDATES (CONTINUED)

Effective October 1, 2022, DGH and QEII are eligible an extra hospitalist ROTA per day.

<b>Health Service Code</b>	Description
F1006	Facility on Call Category 1 – Hospitalist

<sup>\*</sup>Must meet the established Nova Scotia Facility On-Call Program Guidelines.

# **HIGHLIGHTED FEES**

Physicians are reminded of interim health service codes 03.09K and 03.09L:

Category	Code	Description	Base Units
CONS	03.09K	Specialist Telephone Advice – Consultant Physician – Providing Advice	25 MSU
	03.09L	Specialist Telephone Advice – Referring Physician – Requesting Advice	11.5 MSU
		Description  This health service code may be reported for a two-way (or other synchronous electronic verbal communication) regarding the assessment and management of the patient. The referring physician may be a family physician or other specialist seeking an expert opinion from the consulting physician due to the complexity and severity of the case and with the intent of continuing to provide the patient's care closer to home. The consultant physician may also receive requests from a nurse practitioner. The referring physician (or NP) must communicate to the specialist the reason for the consultation and relevant patient information through verbal, written or electronic communication, either before or within four business days after the telephone call. The referring physician must document that this information was supplied to the specialist followed by a management decision and a written report from the specialist to the referring physician.  The formal consultation report must be available in the patient's medical record, both the referring physician (or NP) and the specialist must maintain copies of this document, both medical records must include the date and time of the service and any contemporaneous notes, in addition to the written documents.  The service is reportable for a new patient or an established patient with a new condition or exacerbation of an existing condition.	
		Billing Guidelines:  The HSC includes a review of the patient's relevant history, relevant family history and relevant history of present complaint, and a review of any laboratory data, PACS images, medical records or other data as needed to provide advice. The health service includes a discussion of the relevant findings as reported by the referring physician. If subsequent phone calls are necessary within 14 days to complete the consultation, they are considered included in the HSC for the telephone consultation. The consultant physician HSC 03.09K is not reportable in addition to any other service for the same patient by the same physician on the same day.  The referring physician HSC 03.09L may be reported when the telephone call for an urgent consultation occurs on the same day as the patient visit that generated the consultation.	

The HSC is not reportable when the purpose of the communication is to:

- Arrange a transfer
- Arrange a hospital bed for the patient
- Arrange a telemedicine consultation
- Arrange an expedited face-to-face consultation
- Arrange a laboratory, other diagnostic test or procedure
- Inform the referring physician of the results of diagnostic investigations
- Decline the request for a consultation or transfer the request to another physician

The service is not reportable for other forms of communication such as:

- Written, e-mail or fax communication
- Electronic verbal forms of communication that are not PHIA compliant

The service is reportable only when the communication is rendered personally by the physician reporting the service and is not reportable if the service is delegated to another health professional such as:

- Nurse Practitioner
- Resident in training
- Clinical fellow
- Medical student

The service is not reportable by the consulting physician if the patient has had a faceto-face visit with the consultant or any member of their call group within the previous 14 days or the next available appointment of the consultant.

The service is not reportable for telephone calls of less than 5 minutes of two-way medical discussion. The service is not reportable for calls between a referring physician and specialist in the same institution or practice location.

#### **Documentation Requirements:**

- The referring physician must document that they have communicated the reason for the consultation and relevant patient information to the specialist
- Both the specialist consultant and referring physician must document the patient name, identifying data, date and start and stop time of the call in their respective EMRs.
- The names of the referring physician (or NP) and the consultant physician must be documented by both physicians.
- The diagnosis, reason for referral, elements of the history and physical as relayed by the referring physician, the opinion of the consultant physician and the plan for future management must be documented.
- A written report must be sent to the referring physician by the specialist consultant.
- The referring physicians billing number must be noted on the electronic claim.
- Both physicians must submit the start and stop time of the call in the text field of the MSI claim.

#### Location:

LO=OFFC





### Major Surgery (MASG) Location

Physicians are reminded to ensure selecting the appropriate facility when billing MASG services.

#### **Virtual Encounters**

When the AP=PHON and AP=VIRC modifiers were announced in the May 27, 2022 Physician's Bulletin it had indicated that the service is not reportable if delegated to another professional such as Nurse Practitioner, Resident in training, Clinical fellow or Medical student. However, the modifiers may be claimed when the service is performed by a resident including a licensed post graduate medical trainee (e.g., PGY-6 or PGY-7) under the direct supervision of a physician. The clinical record must indicate that they were supervised as well as the name of the supervising physician. The supervising physician must be onsite at the time the resident renders the service and additionally must be immediately available to render assistance.

AP=PHON and AP=VIRC apply to visit, consultation, counselling and psychiatric care non-procedural services and physicians are reminded to select the appropriate health service codes when claiming for virtual services.

#### **Health Service Code Description Updates**

The following health service codes have had their descriptions updated:

R1220 - Pelvis

69.29D - Cystoscopy with resection of bladder neck

72.1C - Endoscopy - resection of bladder neck - transurethral prostatectomy

75.61 - Vasectomy procedure, unqualified

05.29A - Fertility investigation - sperm count and morphology

03.26C - Comprehensive pelvic examination with speculum

71.4C – Synthetic mid urethral sling for urinary incontinence, any approach

71.4D – Pubo-vaginal sling with autologous fascia for urinary incontinence, includes cystoscopy as required

97.79B - Masculinization of the chest wall

97.44A - Feminization of the chest wall

#### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
GN122	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS THIS SERVICE IS NOT REPORTABLE IF THE CONSULTATION RESULTS IN A FACE TO FACE SERVICE WITHIN THE NEXT 14 DAYS OR THE NEXT AVAILABLE APPOINTMENT.
GN123	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM OF 2 HOSPITALIST ROTAS HAVE ALREADY BEEN CLAIMED FROM THIS FACILITY ON THIS DATE.



# In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday September 16, 2022. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), and **Explanatory Codes** (EXPLAIN.DAT).

## **CONTACT INFORMATION**

#### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI Assessment@medavie.bluecross.ca

## **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

#### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

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#### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888





# Notice to Physicians

#### **2022 HOLIDAY DATE**

Physicians are advised that Monday, September 19, 2022 will be considered a recognized holiday by MSI with respect to billing. On this one occasion only, all services rendered are eligible for the holiday rate of 50% premium.

Physicians may use the US=PR50 modifier on this date of service. Services that do not have the US=PR50 modifier will be identified once the 90-day window has elapsed and a retroactive payment will be issued to physicians for this service date.

This is a one-time exception, therefore any service rendered outside of September 19, 2022 will follow the usual Preamble rules for premium fees (Preamble 5.1.81)





# Notice to Physicians

#### CHANGE TO GENDER AFFIRMING SURGERY APPLICATION REQUIREMENTS

Effective July 20, 2022, gender affirming applications no longer require a letter of support from a Nova Scotia specialist. A post-operative care letter from a physician or nurse practitioner is still required if the surgery is happening outside of Nova Scotia, but a letter from a specialist confirming post-operative care is no longer required if the surgery is happening in Nova Scotia.

A psychosocial assessment letter is still required. Physicians, nurse practitioners and specialists who have specific skills in gender-affirming care can now complete the assessment, provide the letter and sign the application.

Free courses in gender-affirming care are available online for healthcare professionals via prideHealth at: https://www.nshealth.ca/content/pridehealth

More information, including the list of publicly funder gender-affirming surgeries in Nova Scotia, is available at: https://novascotia.ca/dhw/gender-affirming-surgery/



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### **NEW FEES**

As announced in the June 30, 2022 Physician's Bulletin, HSC 13.59R Evusheld injection for the prevention of COVID-19 in immune compromised adults and children is now available for billing retroactive to July 1, 2022.

For the intramuscular injection of tixagevimab and cilgavimab (Evusheld) for use as pre-exposure prophylaxis in individuals with severe immunocompromise, with no known history of cardiovascular disease. Prescribed by primary care providers or specialists and submitted to the COVID-19 Non-Severe Therapy Pharmacist Consult Service for criteria confirmation and facilitation of supply distribution for administration by the prescriber or their delegate.

Category	Code	Description	Base Units
ADON	13.59R	Evusheld injection for the prevention of COVID-19 in immune compromised adults and children	6 MSU +MU
		<b>Description</b> Evusheld Intramuscular Injection for the prevention of COVID-19 in severely immune compromised adults and children.	
		Billing Guidelines: Payable at 6 MSU for the first injection and 3 MSU for subsequent injections May be claimed in addition to a visit Eligible for 13.59M tray fee where appropriate	
		Multiples: 2 IM injections	

# **NEW INTERIM FEES**

As announced in the May 27, 2022 Physician's Bulletin, the following GAS health service codes are now available for billing retroactive to May 11, 2022:

Category	Code	Description	Base Units	Anae Units
MASG	97.79B	Masculinization of the chest wall Prior Approval/Preauthorization required (PA)	425 MSU	4+T
		Description Complete masculinization of the chest wall for surgical treatment of well documented persistent gender dysphoria to include bilateral subcutaneous mastectomy, nipple and or areolar reduction or transposition, nipple areolar flap or free graft, chest contouring, complex wound closure and initial scar camouflage as required. No additional uninsured services may be performed or charged to the patient during this encounter. Insertion of pectoral implants is not an insured service.		
		<ul> <li>Must have prior approval from MSI for gender affirming surgery (GAS) based on a complete and approved GAS application which is available online: <ul> <li><a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a></li> </ul> </li> <li>May not be claimed with: <ul> <li>Mastectomy HSC's: 97.12, 97.13, 97.14, 97.15, 97.31A, 97.31C, 97.32, 97.32B</li> <li>Reconstruction of nipple HSC: 97.77</li> <li>Tissue shift/graft HSC's to include, but not limited to: 98.51B, 98.51C, 98.51D, 98.51E</li> </ul> </li> <li>Once per patient per lifetime</li> </ul>		
		RO=SRAS applicable		
		Specialty Restriction: SP=PLAS (non fee for service)		
		Location: LO=HOSP		



Category	Code	Description	Base Units	Anae Units
MASG		Feminization of chest wall Prior Approval/Preauthorization required (PA)  Description Complete feminization of the chest wall for the surgical treatment of well documented persistent gender dysphoria to include bilateral augmentation mammoplasty with insertion of prosthesis or prostheses, nipple-areolar reconstruction, advancement flaps, tissue shifts, complex wound closure and initial scar camouflage as required. No additional uninsured services may be performed or charged to the patient during this surgical encounter.  Billing Guidelines  • Must have prior approval from MSI for gender affirming surgery (GAS) based on a complete and approved GAS application which is available online: <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a> • May not be claimed with: <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a> • May not be claimed with: <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a> • May not be claimed with: <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a> • Rugmentation Mammoplasty HSC's: 97.43, 97.44 <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a> • Rugmentation Mammoplasty HSC's: 97.6B, 97.6C, 97.6D, 97.75A <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a> • Reconstruction of nipple HSC: 97.77 <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a> • Reconstruction of nipple HSC: 97.77 <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a> • Reconstruction of nipple HSC: 97.77 <a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw</a>	Base Units 350 MSU	
		RO=SRAS applicable  Specialty Restriction: SP=PLAS (non fee for service)  Location: LO=HOSP		



Category	Code	Description	Base Units	Anae Units
MISG	97.99B	Revision of gender affirming chest surgery Prior Approval/Preauthorization required (PA)	150 MSU	4+T
		Description Revision of chest surgery performed within 18 months of MSI approved gender affirming chest surgery to address complications and functional impairment only. This comprehensive service includes any unilateral or bilateral scar revision, re-contouring of the chest wall, revision of nipple, and areolar reconstruction as required. The physician will submit a written request documenting the reason for the proposed revision to MSI for PA. Photographs of the affected area may be requested to support the request. No additional uninsured services may be performed or charged to the patient during this surgical encounter.		
		<ul> <li>Original chest surgery must have had prior approval from MSI for gender affirming surgery based on a complete and approved GAS application.</li> <li>Only one per patient per lifetime</li> <li>Requires a formal request for prior approval/ preauthorization from MSI by the physician proposing the procedure.</li> <li>May not be claimed with:         <ul> <li>Reconstruction of nipple HSC: 97.77</li> <li>Tissue shift/graft HSC's to include, but not limited to: 98.51B, 98.51C, 98.51D, 98.51E</li> </ul> </li> </ul>		
		RO=SRAS applicable		
		Specialty Restriction: SP=PLAS (non fee for service)		
		Location: LO=HOSP		



Description This health service code is for the comprehensive assessment of the patient with a confirmed diagnosis of persistent gender dysphoria by the plastic surgeon intending to perform the surgery. The patient's MSI approval for gender affirming surgery should be in place prior to the consultation. The assessment must be documented in the health record and include, but is not limited to:  History and physical examination Discussion of surgical care Documentation that the current WPATH (World Professional Association for Transgendered Health) standards for care for surgical readiness have been met Review of psychological assessment to ensure patient is a candidate for reconstructive surgery and discussion with other health professionals concerning patient eligibility as required Discussion with patient support person(s) as required	Category	Code	Description	Base Units
Billing Guidelines Once per patient per lifetime  Specialty Restriction: SP=PLAS (non fee for service)  Location:			Preoperative comprehensive assessment for gender affirming surgery  Description This health service code is for the comprehensive assessment of the patient with a confirmed diagnosis of persistent gender dysphoria by the plastic surgeon intending to perform the surgery. The patient's MSI approval for gender affirming surgery should be in place prior to the consultation. The assessment must be documented in the health record and include, but is not limited to:  History and physical examination  Discussion of surgical care  Documentation that the current WPATH (World Professional Association for Transgendered Health) standards for care for surgical readiness have been met  Review of psychological assessment to ensure patient is a candidate for reconstructive surgery and discussion with other health professionals concerning patient eligibility as required  Discussion with patient support person(s) as required  Billing Guidelines Once per patient per lifetime  Specialty Restriction: SP=PLAS (non fee for service)	62 MSU

Category	Code	Description	Base Units
VIST	03.03Y	Post operative care – gender affirming chest surgery	36 MSU
		<b>Description</b> This health service code is for the post operative assessment of the patient who has undergone MSI approved gender affirming chest surgery in the previous 18 months. May be claimed once in the 18 months after gender affirming chest surgery by the surgeon who performed the surgery.	
		Billing Guidelines May be claimed once per patient within 18 months post gender affirming surgery by the physician who claimed the original gender affirming surgery.	
		Specialty Restriction: SP=PLAS (non fee for service)	
		Location: LO=OFFC	

As announced in the May 27, 2022 Physician's Bulletin, the following health service codes are now available for billing retroactive to May 1, 2022:

Category	Code	Description	Base Units
VADT	09.13C	Ophthalmic Ultrasound of the anterior segment by High Resolution Biomicroscopy or immersion B-scan (water bath) for the assessment of the anterior chamber, unilateral or bilateral.	38.7 MSU
		<b>Description</b> Assessment of one or both anterior chambers by high resolution ultrasound. If a complete ophthalmic US (A-scan or B-scan) is provided by the same physician, claim for only one or the other but not both. Not to be used for glaucoma screening. May be claimed only when the service is personally rendered by the physician.	
		Billing Guidelines Not billable with:  • 09.13A real time (eye) ultrasound	
		Specialty Restriction: SP=OPHT with training in ocular oncology	
		Location: LO=OFFC	

Category	Code	Description	Base Units
VADT	02.02C	Ophthalmic Biometry by partial coherence interferometry with IOL (intraocular lens) power calculation, unilateral or bilateral.	25.44 MSU
		<b>Description</b> Ophthalmic biometry measurements by partial interferometry with IOL power calculation in one or both eyes. If ophthalmic biometry by ophthalmic US (Ascan) is also used for the same patient, claim for only one or the other but not both. The test, the results, and the physician's interpretation of the results must be documented in the patient's health record.	
		Billing Guidelines Not billable with:  • 03.12 Tonometry  • 09.13A real time (eye) ultrasound  • 09.13B Axial length measurement by ultrasound	
		Specialty Restriction: SP=OPHT	
		Location: LO=OFFC	



#### **FEE UPDATES**

#### **Facility On-Call**

Effective March 1, 2022, HSC F1014 is available to bill from Yarmouth Regional Hospital (Facility 56)

Health Service Code	Description	Approved Regional and Tertiary Hospitals
F1014	Facility on Call Category 1 – Ophthalmology	St. Martha's, Cape Breton Regional, QEII,
		Yarmouth Regional.

Effective August 1, 2022, HSC F1008 will be available for billing from Aberdeen Hospital (Facility 11)

Health Service Code	Description	Approved Regional and Tertiary Hospitals
F1008	Facility on Call Category 1 – Family Medicine	Valley Regional, St. Martha's, Cape Breton
	O.R. Call Assists	Regional, Dartmouth General, Aberdeen.

Effective August 1, 2022 the following Rota will be available for billing:

<b>Health Service Code</b>	Description	Approved Regional and Tertiary Hospitals
F3016	Facility on Call Category 3 – Nephrology	Yarmouth Regional.

<sup>\*</sup>Must meet the established Nova Scotia Facility On-Call Program Guidelines.

#### **Virtual Care Modifiers**

As announced in the May 27, 2022 Physician's Bulletin, modifiers for Virtual Care and Telephone encounters were introduced and are effective April 1, 2022. The modifiers, AP=PHON and AP=VIRC apply to visit, consultation, counselling and psychiatric care non-procedural services and may now be used from all locations, retroactive to April 1, 2022, however, hospital claims are limited to LO=OTPT.

#### Interim Fee Extended

Interim health service code 02.75C Coronary Computed Tomographic (CT) Angiography for the preoperative evaluation of paediatric patients with congenital heart disease has been extended to January 31, 2024.



Billing Matters Billing Reminders, Updates, New Explanatory Codes

#### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THERE IS ALREADY A PAID CLAIM ON HISTORY
	FOR HSC 97.12, 97.13, 97.14, 97.15, 97.31A, 97.31C, 97.32, 97.32B, 97.77, 98.51B, 98.51C, 98.51D OR
MJ081	98.51E AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THERE IS ALREADY A PAID CLAIM ON HISTORY
MJ082	FOR HSC 97.79B AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THERE IS ALREADY A PAID CLAIM ON HISTORY
	FOR HSC 97.43, 97.44, 98.98, 97.6B, 97.6C, 97.6D, 97.75A, 97.77, 98.51B, 98.51C, 98.51D OR 98.51E
MJ083	AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THERE IS ALREADY A PAID CLAIM ON HISTORY
MJ084	FOR HSC 97.44A AT THE SAME ENCOUNTER

Code	Description
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THERE IS ALREADY A PAID CLAIM ON HISTORY
MJ085	FOR HSC 97.99B AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THERE IS ALREADY A PAID CLAIM ON HISTORY
MN019	FOR HSC 97.77, 98.51B, 98.51C, 98.51D OR 98.51E AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 09.13A AT
VA109	THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED 09.13C AT THE
VA110	SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 03.12,
VA111	09.13A OR 09.13B AT THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 02.02C AT
VA112	THE SAME ENCOUNTER
	SERVICE ENCOUNTER HAS BEEN REFUSED AS IT CAN ONLY BE CLAIMED BY THE PHYSICIAN
VT177	WHO CLAIMED THE ORIGINAL GAS SURGERY
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS SERVICE IS ONLY PAYABLE ONCE PER
VT178	PATIENT WITHIN 18 MONTHS POST SURGERY
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS AN URGENT VISIT (ALL LOCATIONS) APPLIES
	ONLY WHEN A PHYSICIAN TRAVELS FROM ONE LOCATION TO ANOTHER. PREAMBLE 5.1.52.
VT124	RESUBMIT WITH TEXT STATING DETAILS OF THE PHYSICIANS TRAVEL



In every issue Helpful links, contact information, events and news, updated files

#### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday July 22, 2022. The files to download are:

Health Service (SERVICES.DAT), and Explanatory Codes

(EXPLAIN.DAT).

## **CONTACT INFORMATION**

## **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585

Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

**HELPFUL LINKS** 

http://msi.medavie.bluecross.ca/

# **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

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(In Nova Scotia)

TTY/TDD: 1-800-670-8888

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# Notice to Physicians

#### **NEW FEE**

The province of Nova Scotia has received a prophylactic COVID-19 therapy for high-risk patients.

A new health service code is being developed for the intramuscular injection of tixagevimab and cilgavimab (Evusheld) for use as pre-exposure prophylaxis in individuals with severe immunocompromise, with no known history of cardiovascular disease. Prescribed by primary care providers or specialists and submitted to the COVID-19 Non-Severe Therapy Pharmacist Consult Service for criteria confirmation and facilitation of supply distribution for administration by the prescriber or their delegate.

This will be effective July 1, 2022; however, physicians are asked to hold their claims until the system is updated on July 22, 2022. Notification will be published in the July bulletin when claims can be submitted.

Category	Code	Description	Base Units
ADON	13.59R	Evusheld injection for the prevention of COVID-19 in immune compromised adults and children	6 MSU +MU
		<b>Description</b> Evusheld Intramuscular Injection for the prevention of COVID-19 in severely immune compromised adults and children.	
		Billing Guidelines: Payable at 6 MSU for the first injection and 3 MSU for subsequent injections May be claimed in addition to a visit Eligible for 13.59M tray fee where appropriate	
		Multiples: 2 IM injections	

Community-based family physicians are reminded that in order to claim for simple injections or immunizations provided by a nurse, the physician must directly employ the nurse and be physically on the premises. If the nurse is not employed by the physician, such as instances in which the nurse is an employee of the NSHA or IWK, no services rendered by the nurse may be claimed by the physician.

Physicians are also reminded they may not claim for injections, immunizations or other services provided by pharmacists.





# Notice to Physicians

#### **MSI BILLING AUDITS - UPDATE**

MSI would like to thank physicians who have been awaiting billing audit results for their patience.

A new Physician Master Agreement came into effect on December 9, 2019. Physicians whose audit was initiated on or after December 9, 2019 fall under the audit provision outlined in that agreement which allow for some first time audits to be educational. The Department of Health and Wellness and Doctors Nova Scotia continue to work through the new audit provisions. Further information will be communicated at a later date.

Audits initiated prior to December 9, 2019 do not fall under this agreement. MSI will be sending audit results to these physicians shortly.

As the provincial state of emergency has now been lifted, MSI will be commencing new physician audits in the coming weeks.



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# **NEW INTERIM FEES**

The following interim health service codes are effective May 1, 2022 however will not be available for billing until the next system update. Notification will be provided in a future bulletin when physicians may start claiming.

Category	Code	Description	Base Units
VADT	TBA	Ophthalmic Ultrasound of the anterior segment by High Resolution Biomicroscopy or immersion B-scan (water bath) for the assessment of the anterior chamber, unilateral or bilateral.	38.7 MSU
		<b>Description</b> Assessment of one or both anterior chambers by high resolution ultrasound. If a complete ophthalmic US (A-scan or B-scan) is provided by the same physician, claim for only one or the other but not both. Not to be used for glaucoma screening. May be claimed only when the service is personally rendered by the physician.	
		Billing Guidelines Not billable with:  • 09.13A real time (eye) ultrasound	
		Specialty Restriction: SP=OPHT with training in ocular oncology	
		Location: LO=OFFC	

Category	Code	Description	Base Units
VADT	TBA	Ophthalmic Biometry by partial coherence interferometry with IOL (intraocular lens) power calculation, unilateral or bilateral.	25.44 MSU
		Description Ophthalmic biometry measurements by partial interferometry with IOL power calculation in one or both eyes. If ophthalmic biometry by ophthalmic US (Ascan) is also used for the same patient, claim for only one or the other but not both. May be claimed only when the service is personally rendered by the physician.  Billing Guidelines Not billable with:  O3.12 Tonometry O9.13A real time (eye) ultrasound O9.13B Axial length measurement by ultrasound	
		Specialty Restriction: SP=OPHT	
		Location: LO=OFFC	

### **Billing Clarifications:**

09.13A Real time (eye) ultrasound – may be claimed only when a complete ophthalmic ultrasound, defined as a diagnostic B-scan personally rendered by the physician with or without a quantitative Ascan, is performed on one or both eyes. Images must be captured and stored, a report must be generated and incorporated into the health record. May not be claimed with 09.13B or either of the new interim fees.

09.13B Axial length measurement by ultrasound - should be used to report ophthalmic biometry by ultrasound A-scan, with or without IOL power calculation. The prescription for the IOL must be recorded in the patients' health record.

**A-mode** one dimensional ultrasonic measurement procedure

**B-scan** implies a two-dimensional ultrasonic scanning procedure with a two-dimensional display.

Real time scan implies a two-dimensional ultrasonic scanning procedure with a display of both twodimensional structure and motion with time.

## **NEW FEES**

The following health service codes are effective May 11, 2022 however will not be available for billing until the next system update. Physicians are asked to hold their claims for the following services until notification is provided in a future bulletin when physicians may start claiming.

Category	Code	Description	Base Units	Anae Units
MASG	TBA	Masculinization of the female chest Prior Approval/Preauthorization required (PA)	425 MSU	4+T
		Description Complete masculinization of the chest wall for surgical treatment of well documented persistent gender dysphoria to include bilateral subcutaneous mastectomy, nipple and or areolar reduction or transposition, nipple areolar flap or free graft, chest contouring, complex wound closure and initial scar camouflage as required. No additional uninsured services may be performed or charged to the patient during this encounter. Insertion of pectoral implants is not an insured service.		
		<ul> <li>Must have prior approval from MSI for gender affirming surgery (GAS) based on a complete and approved GAS application which is available online: <ul> <li><a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a></li> </ul> </li> <li>May not be claimed with: <ul> <li>Mastectomy HSC's: 97.12, 97.13, 97.14, 97.15, 97.31A, 97.31C, 97.32, 97.32B</li> <li>Reconstruction of nipple HSC: 97.77</li> <li>Tissue shift/graft HSC's to include, but not limited to: 98.51B, 98.51C, 98.51D, 98.51E</li> </ul> </li> <li>Once per patient per lifetime</li> </ul>		
		RO=SRAS applicable		
		Specialty Restriction: SP=PLAS (non fee for service)		
		Location: LO=HOSP		

# NEW FEES (CONTINUED)

Category	Code	Description	Base Units	Anae Units
MASG	TBA	Feminization of male chest Prior Approval/Preauthorization required (PA)	350 MSU	4+T
		Description Complete feminization of the chest wall for the surgical treatment of well documented persistent gender dysphoria to include bilateral augmentation mammoplasty with insertion of prosthesis or prostheses, nipple-areolar reconstruction, advancement flaps, tissue shifts, complex wound closure and initial scar camouflage as required. No additional uninsured services may be performed or charged to the patient during this surgical encounter.		
		<ul> <li>Must have prior approval from MSI for gender affirming surgery (GAS) based on a complete and approved GAS application which is available online: <ul> <li><a href="https://novascotia.ca/dhw/gender-affirming-surgery/">https://novascotia.ca/dhw/gender-affirming-surgery/</a></li> </ul> </li> <li>May not be claimed with: <ul> <li>Augmentation Mammoplasty HSC's: 97.43, 97.44</li> <li>Insertion of tissue expander HSC: 98.98</li> <li>Breast Reconstruction HSC's: 97.6B, 97.6C, 97.6D, 97.75A</li> <li>Reconstruction of nipple HSC: 97.77</li> <li>Tissue shift/graft HSC's to include, but not limited to: 98.51B, 98.51C, 98.51D, 98.51E</li> </ul> </li> <li>Once per patient per lifetime</li> </ul>		
		RO=SRAS applicable		
		Specialty Restriction: SP=PLAS (non fee for service)		
		Location: LO=HOSP		



# NEW FEES (CONTINUED)

Category	Code	Description	Base Units	Anae Units
MISG	TBA	Revision of gender affirming chest surgery Prior Approval/Preauthorization required (PA)	150 MSU	4+T
		Description Revision of chest surgery performed within 18 months of MSI approved gender affirming chest surgery to address complications and functional impairment only. This comprehensive service includes any unilateral or bilateral scar revision, re-contouring of the chest wall, revision of nipple, and areolar reconstruction as required. The physician will submit a written request documenting the reason for the proposed revision to MSI for PA. Photographs of the affected area may be requested to support the request. No additional uninsured services may be performed or charged to the patient during this surgical encounter.		
		<ul> <li>Original chest surgery must have had prior approval from MSI for gender affirming surgery based on a complete and approved GAS application.</li> <li>Only one per patient per lifetime</li> <li>Requires a formal request for prior approval/ preauthorization from MSI by the physician proposing the procedure.</li> <li>May not be claimed with: <ul> <li>Reconstruction of nipple HSC: 97.77</li> <li>Tissue shift/graft HSC's to include, but not limited to: 98.51B, 98.51C, 98.51D, 98.51E</li> </ul> </li> </ul>		
		RO=SRAS applicable		
		Specialty Restriction: SP=PLAS (non fee for service)		
		Location: LO=HOSP		



## NEW FEES (CONTINUED)

Description  This health service code is for the comprehensive assessment of the patient with a confirmed diagnosis of persistent gender dysphoria by the plastic	Category	Code	Description	Base Units
surgeon intending to perform the surgery. The patient's MSI approval for gender affirming surgery should be in place prior to the consultation.  The assessment must be documented in the health record and include, but is not limited to:  History and physical examination Discussion of surgical care Documentation that the current WPATH (World Professional Association for Transgendered Health) standards for care for surgical readiness have been met Review of psychological assessment to ensure patient is a candidate for reconstructive surgery and discussion with other health professionals concerning patient eligibility as required Discussion with patient support person(s) as required Billing Guidelines Once per patient per lifetime  Specialty Restriction: SP=PLAS (non fee for service)  Location: LO=OFFC	CONS	TBA	Description This health service code is for the comprehensive assessment of the patient with a confirmed diagnosis of persistent gender dysphoria by the plastic surgeon intending to perform the surgery. The patient's MSI approval for gender affirming surgery should be in place prior to the consultation. The assessment must be documented in the health record and include, but is not limited to:  • History and physical examination • Discussion of surgical care • Documentation that the current WPATH (World Professional Association for Transgendered Health) standards for care for surgical readiness have been met • Review of psychological assessment to ensure patient is a candidate for reconstructive surgery and discussion with other health professionals concerning patient eligibility as required • Discussion with patient support person(s) as required  Billing Guidelines Once per patient per lifetime  Specialty Restriction: SP=PLAS (non fee for service)	62 MSU

Category	Code	Description	Base Units
VIST	TBA	Post operative care – gender affirming chest surgery	36 MSU
		Description This health service code is for the post operative assessment of the patient who has undergone MSI approved gender affirming chest surgery in the previous 18 months. May be claimed once in the 18 months after gender affirming chest surgery by the surgeon who performed the surgery.  Billing Guidelines	
		May be claimed once per patient within 18 months post gender affirming surgery by the physician who claimed the original gender affirming surgery.	
		Specialty Restriction: SP=PLAS (non fee for service)	
		Location: LO=OFFC	

### **NEW MODIFIERS**

Effective May 27, 2022, new modifiers for Virtual Care and Telephone encounters are available for billing to denote when the service was conducted via either telephone or PHIA compliant virtual care video platform. These services will be paid at the same rate as they would if delivered face-to-face.

The new explicit modifiers:

- AP=PHON Encounter occurred via telephone
- **AP=VIRC** Encounter occurred via virtual care video platform

Applies to office based non-procedural services.

By utilizing the modifiers, it is not required to enter manual text on each claim to denote the mode of virtual care.

It is recognized that due to extenuating circumstances of these difficult times, the ability to perform a comprehensive physical examination using these platforms may be limited, otherwise the usual preamble requirements apply to all services.

Not reportable for other forms of communication such as:

- Written email or fax communication
- Electronic verbal forms of communication that are not PHIA compliant

The service is reportable only when the communication is rendered personally by the physician reporting the service and is not reportable if the service is delegated to another professional such as:

- Nurse practitioner
- Resident in training
- Clinical fellow
- Medical student

The service is not reportable if the decision is to see the patient at the next available appointment in the office or outpatient clinic. Reportable for Health Authority supported clinics.

All encounters must be recorded in the patient's health record. It is recognized that the health record may not be available at the time of the call, but a note should be made and placed in the health record as soon as feasible. This should include the location of the provider (if other than office) and the technology used to render the service. Physicians should offer and book their telephone, telehealth, and virtual appointments during the same time periods in the same manner as they would for face-to-face encounters.



### **FEE UPDATES**

The following interim health service code has been extended to November 30, 2023:

Category	Code	Description	Base Units
VEDT	15.93D	Removal or Revision of Intracranial Neurostimulator Electrodes (SEEG)	124 MSU
		<b>Description</b> This is a comprehensive code for the removal of neurostimulator electrodes such as stereoelectroencephalography (SEEG) electrodes.	
		Specialty Restriction: SP=NUSG, SP=PEDI	
		Location: LO=HOSP (QEII & IWK only)	

Effective May 27, 2022, the following health service code has been terminated:

Category	Code	Description	Base Units
PSYCH	08.5A	Clinical Psychiatry	63.11 MSU



## Billing Matters Billing Reminders, Updates, New Explanatory Codes

#### REMINDERS

### **Unbundling of Claims**

Preamble rules prohibit unbundling of procedural codes into constituent parts and claiming for them separately as well as claiming for the means to access the procedural or surgical site. Please note that payment rules are inserted into the MSI system periodically to allow MSI to confirm adherence to Preamble rules. In some circumstances, physicians may be requested to provide a copy of the clinical record in order to substantiate the claim for payment. As per the Preamble:

Procedural codes and their associated tariff are intended to remunerate the physician for all parts of the procedure that would normally be considered the defined technique for that procedure. It is not appropriate to deconstruct (unbundle) the procedure into constituent parts and bill MSI for these codes in addition to the procedural codes. (5.3.68)

#### REMINDERS (CONTINUED)

#### **Facility On-Call**

Physicians are reminded Facility On-Call payments transitioned to electronic billing effective July 1, 2021. Claims for Facility On-Call are to be submitted as Fee-for-Service (FFS) using the appropriate health service code.

Physicians are reminded to use caution when submitting Facility On-Call claims, particularly when selecting the appropriate health service code (HSC) for the completed call shift. Selecting the wrong HSC can prevent another provider from successfully claiming their on-call service; it is advisable to double check the selected HSC before submitting your claim for payment. The complete list of applicable health service codes and their descriptions, as well as FAQ are outlined in the July 2, 2021, Physician's Bulletin

### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVOUSLY BILLED HSC 33.59A AT		
MJ069			
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 34.32 AT		
MJ070	THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HAS 34.31 AT		
MJ071	THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 34.42 AT		
MJ072	THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 34.42A,		
MJ073	34.54A OR 34.54B AT THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 34.42A AT		
MJ074	THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 34.54A OR		
MJ075	34.54B AT THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 34.43A AT		
MJ076	THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 34.55 OR		
MJ077	34.54A AT THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 34.54A AND 34.54B MAY NOT BE CLAIMED		
MJ078	TOGETHER AT THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 34.55 AND 34.54A MAY NOT BE CLAMED		
MJ079	TOGETHER AT THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS YOU HAVE ALREADY CLAIMED HSC 33.22A OR		
	34.0A AT THE SAME ENCOUNTER WHICH IS CONSIDERED TO BE AN INCLUDED PART OF THE		
MJ080	PROCEDURE		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY BILLED HSC 34.31, 34.32,		
MN017	34.54A, 34.54B OR 34.55 AT THE SAME ENCOUNTER		
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS PROCEDURE IS CONSIDERED PART OF THE		
MN018	SURGERY PERFORMED AT THE SAME ENCOUNTER		



## In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday May 27, 2022. The files to download are:

Health Service (SERVICES.DAT), Modifiers (MODVALS.DAT) and

**Explanatory Codes** (EXPLAIN.DAT).

## **CONTACT INFORMATION**

#### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585

Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

## **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

#### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

www.novascotia.ca/dhw/

In partnership with



#### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888





## Job Title: Medical Consultant (Medicare Programs-Audit)

Job Title: Medical Consultant

**Department:** Nova Scotia Medicare Programs

Competition: 74950

Internal/External: Internal/External

**Employment** External Consultant – Part Time (21.75 hours per week)

Location: Dartmouth, Nova Scotia Salary: Competitive Compensation

Reports To: Team Leader, NS Medicare Programs

### **Role Summary:**

We are currently accepting applications for an external Medical Consultant to join the Medicare Programs Team. The successful candidate will work with the Medicare Programs Team and will be responsible for supporting the MSI post-payment monitoring function. The Medical Consultant will provide the medical link between paying agency and providers. In collaboration with the MSI Audit Team, they also will advise the key stakeholders of Medavie Blue Cross and the Department of Health and Wellness of Nova Scotia on MSI Monitoring related matters including the development of policies and procedures.

#### As a MSI Monitoring Medical Consultant, your key responsibilities will include:

- Conduct fee for service and shadow billing audits in collaboration with the Medicare Auditors.
- Support the evaluation of select alternative funding contracts, includes interviews with providers and other parties.
- Assist in the development of the annual audit plan, procedures to enhance monitoring operations.
- Participate and provide feedback into the development of risk analysis strategies to utilize departmental resources efficiently.
- Communicate with providers, Nova Scotia residents, Department of Health and Wellness, Doctors Nova Scotia, law enforcement, other government agencies in relation to MSI audit.
- Provide feedback and billing guidance to physicians in relation to billing audit results.
- Participate in various meetings with the Department of Health and Wellness and other stakeholders as required.
- Resolve issues and maintain productive, professional relationships with medical provider community and Department of Health and Wellness; inform providers through MSI Physician Bulletin publications of changing audit policies, administrative procedures, and billing issues.
- Liaise with and provide support to staff from other MSI departments including the provision of claims assessment support as required.
- Provide support to the Nova Scotia Department of Health and Wellness regarding physician appeals of billing audits.
- Maintain confidentiality, respecting both patients and provider matters.

#### As the ideal candidate, you possess the following qualifications:

Education: University degree with a Doctor of Medicine with an active medical license in good standing in the current jurisdiction, an active member with the Canadian Medical Protective Association and eligibility for licensure with the College of Physicians and Surgeons of Nova Scotia.

Work Experience: Minimum of 15 years experience as a physician in a range of practice settings. Specialist training and administrative experience would be an asset.

Computer Skills: General computer knowledge, including functional knowledge of Microsoft Office products (Word, Excel, Power Point) and email.

Communication Skills: Excellent written and verbal communication skills are fundamental to the position. Strong interpersonal skills and the ability to build relationships, mentor and support providers and resolve conflicts.

Other Qualifications: Ability to travel throughout the province of Nova Scotia.

#### You also demonstrate the following core competencies:

Knowledge: Uses knowledge and industry best practices to provide guidance and/or advice to practitioners, leaders, and coworkers on key issues in own area of expertise. Demonstrates a specialized knowledge of all processes, policies, and precedents to do the job and solve day to day issues independently. This includes familiarity with safe prescribing guidelines, as well as relevant standards and expectations as outlined by each licensing authority.

Analytical Thinking: Uses knowledge and experience to solve a variety of routine and complex technical problems. Identifies the cause of problems and implements the most appropriate solution.

Communication: Able to communicate complex information effectively through both oral and written means. Demonstrates the full range of effective verbal communication skills in a variety of settings such as formal meetings, presentations and across disciplines.

Customer Orientation: Able to support, mentor and guide practitioners even when their viewpoint may be different than your own.

Execution and Organizational Skills: Exceptional organizational and time-management skills. Able to prioritize work within a changing work environment under the pressure of deadlines.

Teamwork: Provides professional advice and support to team members, proactively searches for ways to improve work effectiveness and performance.

If you are interested in working with a team of professionals in a challenging role and you possess the necessary qualifications, please follow the instructions for applying via the Medavie Blue Cross Corporate website by clicking the link below.

## **Apply Now**

We would like to thank all candidates for expressing interest. Please note only those selected for interviews will be contacted.

Medavie Blue Cross is an equal opportunity employer.



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## **MSI News**

### **MSI UNIT VALUE CHANGES**

#### **MEDICAL SERVICE UNIT**

Effective April 1, 2022, the Medical Service Unit (MSU) value will increase from \$2.63 to \$2.68.

#### **ANAESTHESIA UNIT**

Effective April 1, 2022, the Anaesthesia Unit (AU) value will increase from \$23.88 to \$25.30.

#### **PSYCHIATRY FEES**

Effective April 1, 2022, the hourly psychiatry rate for General Practitioners will increase to \$157.70 while the hourly rate for Specialists increases to \$213.83 as per the tariff agreement.

#### **SESSIONAL FEES**

Effective April 1, 2022, the hourly sessional payment rate for General Practitioners will increase to \$160.80 and the hourly rate for Specialists will increase to \$187.60 as per the tariff agreement.

## **WORKERS COMPENSATION BOARD UNIT VALUE CHANGES**

#### WCB MEDICAL SERVICE UNIT

Effective April 1, 2022, the Workers Compensation Board Medical Service Unit (WCB MSU) value will increase from \$2.92 to \$2.98.

#### **WORKERS COMPENSATION BOARD ANAESTHESIA UNIT**

Effective April 1, 2022, the Workers Compensation Board Anaesthesia Unit (WCB AU) value will increase from \$26.53 to \$28.11.



### FEE CODE INCREASES

#### **INCREASES IN PSYCHIATRY FEE CODES**

As per the master agreement, the following fees shall have their values increased for psychiatrists. (New Value is the value effective April 1, 2022) Note: these increases are for psychiatrists only.

	Old Value	New Value
Description	MSU	MSU
Routine Psychiatric Visit (08.5B)	43.41	43.56
Psychotherapy (08.49B)	44.46	44.76
Comprehensive Consultation (03.08)	103.24	105.75
Child Psychiatric Assessment (08.19A)	50.23	50.57
Group Therapy (08.44)	11.99	12.07
Therapeutic/Diagnostic Interview Relating to a child (08.19B)	44.44	44.73

## **NEW FEES**

As announced in the February 14, 2022 Physician's Bulletin, the following health service code is available for billing effective March 18, 2022:

Code	Description	Base Units
13.99H	Consult with pharmacy for patient participating in CPAMS (Community Pharmacy-led Anticoagulation Management Services)  Description:	10 MSU
	This code is to be used when a patient is participating in the Community Pharmacy-led Anticoagulation Management Services program (CPAMS) and consultation with the pharmacy is required regarding the patient's case.	
	If a physician's patient is participating in CPAMS, the physician may only bill the management fee when they are specifically asked to consult with the pharmacy on the patient's case and the request must be documented in the patient's health record.	
	<ul> <li>Billing Guidelines:</li> <li>Only one primary care professional per patient can be reimbursed for ongoing monthly warfarin management.</li> <li>May not be claimed more than once per month per patient.</li> <li>May not be claimed in conjunction with any other monthly management</li> </ul>	
		13.99H Consult with pharmacy for patient participating in CPAMS (Community Pharmacy-led Anticoagulation Management Services)  Description: This code is to be used when a patient is participating in the Community Pharmacy-led Anticoagulation Management Services program (CPAMS) and consultation with the pharmacy is required regarding the patient's case.  If a physician's patient is participating in CPAMS, the physician may only bill the management fee when they are specifically asked to consult with the pharmacy on the patient's case and the request must be documented in the patient's health record.  Billing Guidelines:  Only one primary care professional per patient can be reimbursed for ongoing monthly warfarin management.  May not be claimed more than once per month per patient.

For patients on warfarin who are not part of CPAMS, physicians may continue to use health service code 13.99C.

\*Physicians with patients on warfarin who they believe would benefit from CPAMS are encouraged to refer patients to a participating pharmacy. Patients may also choose to identify themselves to their physician and/or pharmacist to express interest in the program. If a pharmacist confirms a patient is appropriate for the service, they will liase with the patient's physician about the patient enrolling in CPAMS. Pharmacists will notify a patient's physician of dosage changes resulting from INR testing through the program.

More information about the service, a list of pharmacies, and a referral form can be found on the Pharmacy Association of Nova Scotia (PANS) website: https://pans.ns.ca/cpams

#### **FEE UPDATE**

### **Urine Drug Screen Tray Fee (UDS1)**

As introduced in the November 26, 2021 Physician's Bulletin, Urine Drug Screen Tray Fee (UDS1) is available to claim for services from April 1, 2021.

MSI will provide billing instructions to those physicians currently holding claims for service dates between April 1, 2021 - November 25, 2021. Please email MSI at msi assessment@medavie.bluecross.ca

### **WORKERS COMPENSATION BOARD FEE CODE INCREASES**

#### Workers' Compensation Board Fee Code Update

As per the contract between WCB and Doctors Nova Scotia, an annual escalator based on the Consumer Price Index has been calculated for the listed WCB specific fees for fiscal year 2022-23.

Due to the increase in CPI for 2021, all of the WCB specific services listed below will have their values increased by 4.06% effective April 1st, 2022:

CODE	DESCRIPTION	APRIL 2022 VALUE
WCB12	EPS physician assessment Service.	Initial visit:
	Combined office visit and completion of Form 8/10	\$197.13 + \$57.66 per 15 minutes to a
		maximum 4x
	For complex initial assessments exceeding 50 minutes,	(RO=EPS1 and RP=INTL)
	EPS physicians may bill additional 15-minute increments	
	to a maximum of 1 additional hour	Subsequent visit:
		\$197.13
		(RO=EPS1 and RP=SUBS)
WCB13	Chart Summaries / Written Reports.	GPs\$48.22 per 15 min
	Detailed reports billed in 15-minute intervals	EPS (RO=EPS1)\$57.66 per 15 min
	- plus multiples, if applicable	Specialists\$64.87 per 15 min
WCB15	Case Conferencing and Teleconferencing (Treating	GPs\$48.22 per 15 min
	Physician)	EPS (RO=EPS1)\$57.66 per 15 min
	Conferencing billed by the Treating Physician	Specialists\$64.87 per 15 min
	- plus multiples, if applicable	
WCB17	Photocopies of Chart Notes	10 pgs or less (ME=UP10)\$28.88
		11-25 pgs (ME=UP25)\$57.66
		26-50 pgs (ME=UP50)\$115.18
		Over 50 pgs (ME=OV50)\$172.69
WCB20	Carpal Tunnel Syndrome (CTS) Assessment Report	\$73.93
WCB21	Follow-up visit report	\$43.27
WCB22	Completed Mandatory Generic Exemption Request Form	\$14.48 per form

CODE	DESCRIPTION	APRIL 2022 VALUE
WCB23	Completed Non-Opioid Special Authorization Request Form	\$14.48 per form
WCB24	Completed Opioid Special Authorization Request Form	\$48.48 per form
WCB25	Completed WCB Substance Abuse Assessment Form	\$32.33
WCB26	Return to Work Report – Physician's Report Form 8/10	\$73.93
WCB27	Eye Report	\$64.87
WCB28	Comprehensive Visit for Work Related Injury or Illness	\$74.41
WCB29	Initial Request Form For Medical Cannabis	\$80.28
WCB30	Extension Request Form For Medical Cannabis	\$48.22
WCB31	WCB Interim Fee – Comprehensive Visit for Work Related Injury or Illness When Condition Has Changed	\$74.41



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

## **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
VA106	SERVICE ENCOUNTER HAS BEEN REFUSED AS A CLAIM FOR COMMUNITY PHARMACY-LED ANTICOAGULATION MANAGEMENT SERVICE (CPAMS) HAS PREVIOUSLY BEEN BILLED FOR THIS PATIENT IN THE SAME MONTH.
VA107	SERVICE ENCOUNTER HAS BEEN REFUSED AS A CLAIM 13.99H (CPAMS) HAS PREVIOUSLY BEEN BILLED FOR THIS PATIENT IN THE SAME MONTH. 13.99C CANNOT BE CLAIMED WITH THIS FEE.
VA108	SERVICE ENCOUNTER HAS BEEN REFUSED AS A CLAIM FOR 13.99C HAS PREVIOUSLY BEEN BILLED FOR THIS PATIENT IN THE SAME MONTH. 13.99H (CPAMS) CANNOT BE CLAIMED WITH THIS FEE.
DE036	SERVICE ENCOUNTER HAS BEEN REFUSED AS A CLAIM 13.99H (CPAMS) HAS PREVIOUSLY BEEN BILLED FOR THIS PATIENT IN THE SAME MONTH. CPO1 CANNOT BE CLAIMED WITH THIS FEE.





## In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday March 18th, 2022. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), Modifiers (MODVALS.DAT) and, **Explanatory Codes** (EXPLAIN.DAT).

### **CONTACT INFORMATION**

### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

#### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

#### **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

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## Master Agreement - Program Payment Schedule (2022/23)

Program	Payment
EMR (Envelope "A" Payments)	Monthly
EMR Envelope "A" payments continue monthly to eligible physicians	
CME (GP & Specialist)	Issued by May 31,
Payment for 2021/22 fiscal year (eligible billings based on 2021 calendar year)	2022
CDM, CGA (Eligible APP Physicians)	Issued by July 31, 2022
Payment based on eligible shadow billings from April 1, 2022 – June 30, 2022	2022
CMPA Premium Reimbursement	Issued by August 31,
Covering April - June 2022	2022
Electronic Medical Records (EMR – B&C)	Issued by August 31,
Payments for 2021/22 Fiscal Year	2022
Family Physician Alternative Payment Plan 5.6% Incentive	Issued by September 30, 2022
Surgical Assist Payments	Issued by September
Payment based on eligible billings from April 1, 2021 – March 31, 2022	30, 2022
CDM, CGA (Eligible APP Physicians)	Issued by October 31,
Payment based on eligible shadow billings from July 1, 2022 – September 30, 2022	2022
Collaborative Practice Incentive Program	Issued by October 31, 2022
Payments for 2021/22 Fiscal Year	2022
CMPA Premium Reimbursement	Issued by December
Covering July -September 2022	31, 2022
Rural Specialist Incentive Program	Issued by December
Measurement period April 1st, 2021 – March 31st, 2022 / Payment for 2021/22 fiscal year	31, 2022
CDM, CGA (Eligible APP Physicians)	Issued by January 31,
Payment based on eligible shadow billings from October 2022 – December 2022	2023
CMPA Premium Reimbursement	Issued by March 31, 2023
Covering October -December 2022	2023
CDM, CGA (Eligible APP Physicians)	Issued by April 30, 2023
Payment based on eligible shadow billings from January 2023 – March 2023	2023
CMPA Premium Reimbursement	Issued by May 31, 2023
Covering January - March 2023	2023
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\*Please be advised payment dates noted are the anticipated payments for these programs.





## Notice to Physicians

#### NON-FACE-TO-FACE SERVICES DURING PANDEMIC

Physicians are advised that eligible dates of service for non-face-to-face services provided by telephone, via telehealth network or via PHIA compliant virtual care platforms as outlined in the March 27, 2020 bulletin have been extended to March 31, 2023. As a reminder, all services are only eligible to be claimed when rendered by a physician currently physically located in Nova Scotia. Effective March 4, 2022, physicians providing care in a walk-in setting will also be able to claim for virtual care.

The Policy on the Provision of Publicly Funded Virtual Health Services is being reviewed and updated. The updated policy will be shared in an upcoming bulletin.

Work is underway to make changes to the existing fee codes that will enable more accurate reporting on virtual services to distinguish how the service was delivered i.e., provided by telephone, via telehealth network or via PHIA compliant virtual care platform. Further details will be provided when available.





## Medical Consultant Job Posting

Job Title: Medical Consultant

Nova Scotia Medicare Programs **Department:** 

Competition: 84148

Internal/External: Internal/ External

**Employment** External Consultant – Part Time (21.75 hours per week)

Location: Dartmouth, Nova Scotia Competitive Compensation Salary:

Reports To: Team Leader, NS Medicare Programs

**Closing Date:** March 20, 2022

#### **Role Summary:**

We are currently accepting applications for a part time external Medical Consultant to join the Medicare Programs team. The successful candidate will work with the Medicare Programs team and will be responsible for providing professional medical guidance in support of the MSI assessment and audit functions. The Medical Consultant will provide the medical link between paying agency and providers. In collaboration with the Medicare Programs team, they also will advise the key stakeholders of Medavie Blue Cross and the Department of Health and Wellness of Nova Scotia on pre-payment of claims, including the development of policies and procedures.

#### As an External Medical Consultant, your key responsibilities will include:

- Providing direction and guidance to the Claims Assessment team regarding claims adjudication and payment.
- Reviewing requests for pre-authorization of in-province physician services; out-of-province/country physician services or hospitalization and retroactive payment of out-of-province/country physician services or hospitalization claims.
- Ensuring all administrative processes are followed for out-of-province/country referrals for addiction and mental health
- Providing or assisting in the first level of appeals for citizen/provider complaints regarding issues of medical insurability, medical necessity and treatment not normally insured as well as provider appeals regarding claims payment.
- Support the development of the annual audit plan, procedures to enhance pre and post payment monitoring operations, and the development of risk analysis strategies to utilize departmental resources efficiently.
- Providing assistance to the Department of Health and Wellness Medical Consultant to support medical policy, medical tariff development and activities related to claims assessment.
- Participate in various Department of Health and Wellness meetings as required.
- Resolve issues and maintain productive, professional relationships with medical provider community and Department of Health and Wellness; inform providers through MSI Physician Bulletin publications of changing audit policies, administrative procedures and billing issues.
- Responding to enquiries from patients, physicians, Doctors NS, Nova Scotia College of Physicians and Surgeons, Medical Directors and the Department of Health and Wellness with respect to individual patient claims and the insurability of specific services for an individual according to Department of Health and Wellness policy.
- Conduct fee for service and shadow billing audits in collaboration with the Medicare Auditors.
- Support the evaluation of select alternative funding contracts; includes interviews with providers and other parties.
- Maintain confidentiality, respecting both patients and provider matters.

#### As the ideal candidate, you possess the following qualifications:

Education: University degree with a Doctor of Medicine with an active medical license in good standing in the current jurisdiction, an active member with the Canadian Medical Protective Association and eligibility for licensure with the College of Physicians and Surgeons of Nova Scotia.

Work Experience: 10 to 15 years' experience as a physician in a range of practice settings. Specialist training and administrative experience would be an asset. Computer Skills: General computer knowledge,

Computer Skills: General computer knowledge, including functional knowledge of Microsoft Office products (Word, Excel, Power Point) and email.

Communication Skills: Excellent written and verbal communication skills are fundamental to the position. Strong interpersonal skills and the ability to build relationships, mentor and support providers and resolve conflicts.

#### You also demonstrate the following core competencies:

Knowledge: Uses knowledge and industry best practices to provide guidance and/or advice to leaders and coworkers on key issues in own area of expertise. Demonstrates a specialized knowledge of all processes, policies and precedents to do the job and solve day to day issues independently.

Analytical Thinking: Uses knowledge and experience to solve a variety of routine and complex technical problems. Identifies the cause of problems and implements the most appropriate solution.

Communication: Able to communicate complex information effectively through both oral and written means. Demonstrates the full range of effective verbal communication skills in a variety of settings such as formal meetings, presentations, and any one on one situation.

Customer Orientation: Independently processes many unusual and demanding customer requests. Maintains library/database/network of all customer information and materials to meet both routine and complex customer needs.

Execution and Organization Skills: Exceptional organizational and time-management skills. Able to prioritize work within in a changing work environment under the pressure of deadlines.

Team Work: Provides professional advice and direction to team members and leads work processes and proactively searches for ways to improve team effectiveness and performance.

If you are interested in working with a team of professionals in a challenging role and you possess the necessary qualifications, please follow the instructions for applying online via the Medavie Blue Cross Corporate website by clicking on the link below.

## Apply Now

We would like to thank all candidates for expressing interest. Please note only those selected for interviews will be contacted.

Medavie Blue Cross is an equal opportunity employer.





## Notice to Physicians

#### COMMUNITY PHARMACY-LED ANTICOAGULANT MANAGEMENT SERVICES

The Community Pharmacy-led Anticoagulant Management Services (CPAMS) has been expanded to allow all residents of Nova Scotia to access the service at select pharmacies across the province. This service enables patients on warfarin to see a pharmacist for point-of-care INR testing and dosage adjustments. Physicians with patients on warfarin who may benefit from CPAMS are encouraged to refer patients to a participating pharmacy. Currently, 41 pharmacies in the province are offering the service with an additional 40 pharmacies expected in the spring of 2022. Pharmacies must complete a 12-week educational course and are responsible for any patient monitoring, technology, or testing materials that are required. More information about the service, a list of pharmacies, and a referral form can be found on the Pharmacy Association of Nova Scotia (PANS) website: https://pans.ns.ca/cpams

As part of the expansion of coverage to allow more patients access to this service at a pharmacy, there is additional clarity for the monthly supervision of long-term anticoagulant therapy fee currently billed by physicians. Only one primary care professional per patient can be reimbursed for ongoing monthly warfarin management. Going forward, if a physician's patient is participating in CPAMS, the physician may only bill the management fee when they are specifically asked to consult with the pharmacy on the patient's case. This also applies to established patients who were part of the pilot project.

To assist with identifying patients who are participating in this program, a new heath service code will be created for use when a patient is part of CPAMS and the physician has been contacted by the pharmacy for a consultation. Additional information related to this new health service code will be communicated in the March bulletin, in the interim 13.99C can be used for these services. Please ensure it is documented in the patient health record that a consult was requested by the pharmacy as well as the date the consult took place.



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4 03.8D, 03.8E	<b>5</b> GP Enhanced Hours Premium		

## **NEW FEES**

Effective January 21, 2022 the following health service code is available for billing:

Category	Code	Description	Base Units
VEDT	05.9A	Description This service includes the gross assessment and description of the complex, small surgical specimen as described below, preparation of tissue cassettes and slides, followed by microscopic review, interpretation, ordering and reviewing additional studies, and the preparation of a final report.  Small, Complex Specimens Include Only:  1. Core biopsy specimens of solid organs (limited to breast, prostate, lung, kidney, liver, lymph node, pancreas, and thyroid).  2. Endobronchial biopsy of lung.  3. Directed/targeted core biopsy of bone and soft tissue lesions.  4. LEEP or cone biopsies of uterine cervix for dysplasia or in situ/ invasive malignancy.  5. Trans-anal endoscopic microsurgical resections.  The following specimen types are excluded and are to be reported under P2345 or P2346 as appropriate:  1. Endoscopic upper/lower gastrointestinal tract biopsies.  2. Skin biopsies/excisions.  3. Surgical resections (partial or complete) of vas deferens, fallopian tube, ovary, appendix, and gall bladder specimens with benign diagnosis.  4. Specimens that meet the definition for fee code P2346.  Premium Eligible:  US=PREM, US=PR50  Specialty Restriction:  SP=PATH and associated subspecialties ANPA, HAPA, NEPA  Location:  LO=HOSP	60 MSU

## **NEW FEES** (CONTINUED)

Effective January 21, 2022 the following health service codes are available for billing:

Category	Code	Description	Base Units
VEDT	03.8A	Complete Autopsy, non-complex, gross and microscopic – all ages	500 MSU
		<b>Description</b> This autopsy service includes the gross assessment and description of the corpse, the removal of tissue specimens as required with preparation of tissue cassettes and slides, followed by microscopic review, interpretation, ordering and reviewing additional studies, and the preparation of a final report.	
		<ul> <li>Billing Guidelines</li> <li>May only be claimed once per unique health card number.</li> <li>Service date is the date of the autopsy not the date of the final report.</li> </ul>	
		Premium Eligible: US=PREM, US=PR50	
		Specialty Restriction: SP=PATH and associated subspecialties ANPA, HAPA, NEPA	
		Location: LO=HOSP	

Category	Code	Description	Base Units
VEDT	03.8B	Limited Autopsy, non-complex, gross and microscopic – all ages	332.5 MSU
		<b>Description</b> This autopsy service includes the gross assessment and description of more than one organ system of the corpse, the removal of tissue specimens as required with preparation of tissue cassettes and slides, followed by microscopic review, interpretation, ordering and reviewing additional studies, and the preparation of a final report. For example, thorax and abdomen only, or brain and heart only.	
		<ul> <li>Billing Guidelines</li> <li>May only be claimed once per unique health card number.</li> <li>Service date is the date of the autopsy not the date of the final report.</li> <li>Regions required:     RG=CVOS - CARDIOVASCULAR ORGAN SYSTEM     RG=RSOS - RESPIRATORY ORGAN SYSTEM     RG=GIOS - GASTROINTESTINAL ORGAN SYSTEM</li> </ul>	
		RG=REOS - GASTROINTESTINAL ORGAN STSTEM RG=REOS - RENAL ORGAN SYSTEM RG=MROS - MALE REPRODUCTIVE SYSTEM RG=FROS - FEMALE REPRODUCTIVE SYSTEM RG=NROS - NEUROLOGICAL ORGAN SYSTEM	

RG=INOS - INTEGUMENTARY ORGAN SYSTEM

RG=MSOS - MUSCOSKELETAL ORGAN SYSTEM RG=OPOS - OPHTHALMOLOGICAL ORGAN SYSTEM RG=ENOS - ENDOCRINE ORGAN SYSTEM RG=HLOS - HEMATOPOIETIC AND LYMPHOID ORGAN SYSTEM RG=CRBC - CRANIAL BODY CAVITY RG=SPBC - SPINAL BODY CAVITY RG=THBC - THORIACIC BODY CAVITY RG=APBC - ABDOMINOPELVIC BODY CAVITY

\*More than one organ system is required in order to bill this code. Please bill the first organ system with the corresponding region modifier and indicate subsequent organ systems in text.

### Premium Eligible:

US=PREM, US=PR50

#### **Specialty Restriction:**

SP=PATH and associated subspecialties ANPA, HAPA, NEPA

### Location:

LO=HOSP

Category	Code	Description	Base Units
VEDT	03.8C	Complex Autopsy, gross and microscopic – all ages	665 MSU
		<ul> <li>Description</li> <li>A complete, complex autopsy is indicated and may be claimed for the following indications only:</li> <li>1. Multiple clinical questions or cause of death clinically uncertain, quality of care issues, post-surgical or post-obstetrical death.</li> <li>2. Metastatic malignancy of unknown origin.</li> <li>3. Prolonged acute hospital stay &gt;1 month.</li> <li>4. Congenital heart disease or metabolic autopsy in the paediatric setting.</li> </ul>	
		This autopsy service includes the gross assessment and description of the corpse, the removal of tissue specimens as required with preparation of tissue cassettes and slides, followed by microscopic review, interpretation, ordering and reviewing additional studies, and the preparation of a final report.	
		<ul> <li>Billing Guidelines</li> <li>May not be claimed with any other autopsy health service code.</li> <li>May only be claimed once per unique health card number.</li> <li>Service date is the date of the autopsy not the date of the final report.</li> </ul>	
		Premium Eligible: US=PREM, US=PR50	
		Specialty Restriction: SP=PATH and associated subspecialties ANPA, HAPA, NEPA	
		Location:	

LO=HOSP

Category	Code	Description	Base Units
VEDT	03.8D	Autopsy, brain and/or spinal cord only with detailed neuropathologic examination as part of a full autopsy, gross and microscopic – all ages	200 MSU
		<b>Description</b> Examination, gross and microscopic, of the brain and/or spinal cord with a detailed neuropathologic assessment and report.	
		<ul> <li>Billing Guidelines</li> <li>May only be claimed once per unique health card number.</li> <li>Service date is the date of the autopsy not the date of the final report.</li> </ul>	
		Premium Eligible: US=PREM, US=PR50	
		Specialty Restriction: SP=PATH and associated subspecialties ANPA, HAPA, NEPA	
		Location: LO=HOSP	

Category	Code	Description	Base Units
VEDT	03.8E	Autopsy, removal of brain and/or spinal cord only for detailed neuropathologic examination	75 MSU
		<b>Description</b> The removal of the brain and/or spinal cord for detailed neuropathologic examination.	
		<ul> <li>Billing Guidelines</li> <li>May not be claimed if performed as part of a complete autopsy.</li> <li>May only be claimed once per unique health card number.</li> <li>Service date is the date of the autopsy not the date of the final report.</li> </ul>	
		Premium Eligible: US=PREM, US=PR50	
		Specialty Restriction: SP=PATH and associated subspecialties ANPA, HAPA, NEPA	
		Location: LO=HOSP	

### **FEE UPDATES**

The following BULK pathology codes will be termed effective January 21, 2022.

**P2320** – Autopsy, gross

**P2321** – Autopsy, gross, negative cranium

**P2322** – Autopsy, gross, limited

**P2323** – Autopsy, tissues (maximum 25 per autopsy)

#### PREAMBLE UPDATE

Effective January 21, 2022 the GP Enhanced Hours Premium has been updated:

#### **Current Definition**

#### **New Definition**

#### **GP ENHANCED HOURS PREMIUM (5.1.188)**

This premium is intended to promote enhanced patient access to comprehensive primary care outside of traditional office hours. This premium will be available only to physicians who have an ongoing clinical relationship with the patient and are practicing comprehensive and continuous primary care. Physicians working in a group or collaborative care setting may report this premium when providing care during the premium hours for patients of the practice if they have access to the patient's medical record. This premium is not available for unattached patients. This premium is not available for patients being seen in a walk-in clinic where the care provided is episodic in nature.

#### Billing Guidelines:

- The eligible time periods are from 6a.m. to 8a.m. weekday mornings and 5p.m. to 10p.m. on weeknights where weekdays are defined as Monday through Friday. On Saturday, Sunday and Holidays (as defined by the MSI Physicians Bulletin) the eligible time period is from 9a.m. to 10p.m.
- Physicians providing comprehensive and continuous primary care to patients (eligible for modifier ME=CARE only - see Physicians Bulletin May 17, 2018) should offer and book appointments during these time periods.
- Services eligible for the Enhanced Hours Premium are office visit services provided by a practitioner providing comprehensive and continuous primary care and who maintains a comprehensive patient chart to record all patient encounters, provides all necessary follow-up care for each encounter and takes responsibility for the initiation of, and the follow-up on, all related referrals.
- Eligible physicians may claim the premium for office services provided for their own patients as well as for patients from the registered patient panel of other eligible physicians within the same group practice, provided that the patient's health record can be accessed, and the encounter is recorded.
- Services provided in walk-in clinics are not eligible for the Enhanced Hours Premium. Walk-in clinics are defined as clinics/offices characterized by extended hours of operation, no requirement for an appointment, and episodic care with little or no follow-up. Walk in clinics have no standard patient panel and the patient list is constantly changing.

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#### Billing Guidelines:

- The eligible time periods are from 6a.m. to 8a.m. weekday mornings and 5p.m. to 10p.m. on weeknights where weekdays are defined as Monday through Friday. On Saturday, Sunday and Holidays (as defined by the MSI Physicians Bulletin) the eligible time period is from 9a.m. to 10p.m.
- Physicians providing comprehensive and continuous primary care to patients (eligible for modifier ME=CARE only - see Physicians Bulletin May 17, 2018) should offer and book appointments during these time periods.
- Services eligible for the Enhanced Hours Premium are office visit services provided by a practitioner providing comprehensive and continuous primary care and who maintains a comprehensive patient chart to record all patient encounters, provides all necessary follow-up care for each encounter and takes responsibility for the initiation of, and the follow-up on, all related referrals.
- Eligible physicians may claim the premium for office services provided for their own patients as well as for patients from the registered patient panel of other eligible physicians within the same group practice, provided that the patient's health record can be accessed, and the encounter is recorded.
- Services provided in walk-in clinics are not eligible for the Enhanced Hours Premium. Walk-in clinics are defined as clinics/offices characterized by extended hours of operation, no requirement for an appointment, and episodic care with little or no follow-up. Walk in clinics have no standard patient panel and the patient list is constantly changing.

## Current Definition

Refer to the MSI Physician's Bulletins for services eligible for the 25% Enhanced Hours Premium.

Only one incentive can be claimed per patient encounter regardless of the number of services provided during the encounter.

Claims for eligible services should be submitted with the modifier TI=GPEW

NOTE: For services where the Enhanced Hours Premium has been claimed, a record must be maintained and readily available to verify that the patient was booked for an appointment during a premium eligible time period. The appointment time should be recorded in the patient's record or office appointment books retained.

APP contract physicians may shadow bill the GP Enhanced Hours Premium.

The Enhanced Hours Premium should not be claimed in circumstances where the patient is booked for an appointment time that is not eligible for the premium and then the physician "runs late".

#### **New Definition**

Refer to the MSI Physician's Bulletins for services eligible for the 25% Enhanced Hours Premium.

The following visit services are eligible for the 25% Enhanced **Hours Premium:** 

03.03 Office visits - includes WBCR, ANTL, PTNT etc.

03.03A Geriatric office visits

03.03B Complex Care

03.03C Palliative Care Support\*

03.03E Adults with developmental disabilities\*

03.03J OAT initial visit

03.03K OAT transfer of care from program

03.03L OAT transfer of care

03.03V Medical Abortion

03.04 Comprehensive visit

03.04C Adults with developmental disabilities, complete exam\*

03.04l PSP Mental Health visit

03.09C Palliative care consultation\*

08.41 Hypnotherapy

08.44 Group therapy

08.45 Family therapy

08.49A Counselling

08.49B Psychotherapy

08.49C Lifestyle counselling

Only one incentive can be claimed per patient encounter regardless of the number of services provided during the encounter.

Claims for eligible services should be submitted with the modifier TI=GPEW.

NOTE: For services where the Enhanced Hours Premium has been claimed, a record must be maintained and readily available to verify that the patient was booked for an appointment during a premium eligible time period. The appointment time should be recorded in the patient's record or office appointment books retained.

APP contract physicians may shadow bill the GP Enhanced Hours Premium.

The Enhanced Hours Premium should not be claimed in circumstances where the patient is booked for an appointment time that is not eligible for the premium and then the physician "runs late".

Time Period	Time	Payment Rate
Monday to Friday	6:00a.m – 8:00 a.m	TI=GPEW (25% premium)
Monday to Friday	5:00p.m – 10:00 p.m	TI=GPEW (25% premium)
Saturday and Sunday	9:00a.m – 10:00 p.m	TI=GPEW (25% premium)
Recognized Holidays	9:00a.m – 10:00 p.m	TI=GPEW (25% premium)

\*Note: Additions to the GPEW eligible services are 03.03C, 03.03E, 03.04C and 03.09C.

Restricted to SP=GENP, ME=CARE, LO=OFFC





## Billing Matters Billing Reminders, Updates, New Explanatory Codes

### **Prior Approval Surgeries**

Physicians are advised they will not have to write to MSI to request an extension for prior approvals received for surgeries being performed in Nova Scotia from March 2020 to present. These approvals will be extended for two additional years due to delays associated with the Pandemic. Surgeries being performed outside of Nova Scotia will still require a written request in order for an extension to be considered.

#### **Chronic Disease Management Incentive**

Physicians are reminded that the CDM incentive can be billed once per patient per fiscal year, providing all eligibility requirements are met. CDM1 claims must be submitted to MSI on or before March 31 in order to receive payment for that fiscal year. It is always advisable not to leave submissions to the last day.

#### **Provider Profiles**

Physicians are reminded that provider profiles are sent out per request. If you would like to receive your 2020/2021 provider profile, please send your request by email to msi\_assessment@medavie.bluecross.ca. In the email, please include your name and provider number, and the profile will be mailed to the address on file.

#### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
VE037	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS SERVICE MAY ONLY BE BILLED ONCE PER PATIENT.
VE038	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS SERVICE MAY NOT BE CLAIMED WITH ANY OTHER AUTOPSY HSC.
VE039	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 03.8C HAS ALREADY BEEN CLAIMED AT THE SAME ENCOUNTER.
VE040	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS THIS SERVICE MAY NOT BE BILLED IF PERFORMED AS PART OF A COMPLETE AUTOPSY.



## In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday January 21st, 2022. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), Modifiers (MODVALS.DAT) and Explanatory Codes (EXPLAIN.DAT).

## **CONTACT INFORMATION**

#### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

## **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

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#### PREAMBLE CHANGE

#### **Current Definition**

Continuing Care: is defined as a limited visit following a consultation that can be claimed for services provided in the office, home or to registered inpatients by specialist consultants. It is intended that the consultants assume responsibility for the care of the patient's medical condition. When the patient remains in the hospital and the consultant is providing continuing care, the general practitioner or paediatrician may claim supportive care. Only one consultant per specialty may claim continuing care for a patient at a time. When a specialist is providing continuing care in the home or office, the general practitioner may claim the appropriate visit code. (5.1.25)

#### **New Definition**

Continuing Care: is defined as a limited visit following a consultation that can be claimed for services provided in the office, home or to registered inpatients by specialist consultants. It is intended that the consultants assume responsibility for the care of the patient's medical condition. When the patient remains in the hospital and the consultant is providing continuing care, the general practitioner or paediatrician may claim supportive care. Only one consultant may claim continuing care for a hospital inpatient at a time. When a specialist is providing continuing care in the home or office, the general practitioner may claim the appropriate visit code. (5.1.25)

## **FEE INCREASE**

Effective April 1, 2021 the fee for Hospital Inpatient Continuing Care for SP=INMD and its associated specialties has been increased to 18.39 MSU.

Category	Code	Description	Base Units
VIST	03.03	Continuing Care RO=CNTC, LO=HOSP, FN=INPT, RF=REFD	18.39 MSU

\*Increase will be automatically applied to any claims with a date of service on or after November 26, 2021. Claims made with service dates from April 1, 2021 - November 25, 2021 will be identified, and a retroactive payment will be sent to physicians once the 90-day window has elapsed.

## **NEW FEE**

Effective April 1, 2021 the following health service code is available for billing:

Category	Code	Description	Base Units
VIST	03.03	Continuing Care – Attending Physician (Most Responsible Physician - MRP) RO=CNTC, RF=REFD DA=DA23 – Days 2, 3 and first day out of ICU DA=DA47 – Days 4-7	26.43 MSU 21.84 MSU
		Description This enhanced continuing care visit fee may be claimed by the attending physician (MRP) on days two through seven, and the first day out of ICU, when they are the specialist physician who is primarily responsible for the daily care of the hospital inpatient. There can only be one attending physician (MRP) on any given day. Attending physician (MRP) status must be recorded in the patient's health record.	
		<ul> <li>Billing Guidelines</li> <li>May only be claimed once per patient per day by the attending physician most responsible for the daily care of the hospital inpatient.</li> <li>First day out of ICU should be considered equivalent to Day 2 and subsequent inpatient days as 3,4,5,6,7 for the purpose of reporting these enhanced continuing care codes.</li> <li>No other physician may claim an enhanced visit fee on the same patient, same day.</li> <li>Other specialist physicians may claim directive care as appropriate.</li> <li>Family physicians providing care may claim subsequent visits at the basic rate as appropriate.</li> <li>If there is a transfer of care, the count of days in hospital remains the same and does not restart.</li> <li>Rates to change in conjunction with the negotiated subsequent daily visit rates for GENP for the remainder of the current 2019 Master Agreement.</li> <li>Specialty Restriction:</li> <li>SP=INMD and all associated medicine specialties</li> <li>(CARD, CLIA, DERM, ENME, GAST, GEMD, HAGY, INDI, MDON, MEMI, NEPE, NEPH, NEUR, PHMD, RHEU, RSMD)</li> <li>Location:</li> <li>LO=HOSP FN=INPT</li> </ul>	

<sup>\*</sup>Physicians who have already submitted their claims at the lower rate may delete and resubmit to be paid at the higher fee. For claims that are now over 90 days, physicians are required to submit with a preauthorization number in the appropriate field.



## **NEW FEE**

The following health service code is now available for billing back to September 17, 2021.

Category	Code	Description	Base Units
VIST	03.03	Comprehensive well infant/child visit using the Rourke Baby Record CT=RKBR, RO=WBCR	24 MSU
		Description This comprehensive visit code may be claimed when the Rourke Baby Record is used to guide the visit, is completed in full, reviewed and signed by the physician, and documented in the health record. A comprehensive physical and developmental assessment must be performed. Age-appropriate preventative care and education to the parent(s)/caregiver according to the RBR must be delivered and documented in the RBR and the health record.	
		Billing Guidelines Claimable for 2 visits between 0 and <6 months 1 visit between 6 months and <12 months 1 visit between 12 months and <18 months 1 visit between 18 months and <24 months All other well infant/child visits to be claimed at the regular, applicable well baby care rate.	
		Immunizations may be claimed in addition to the visit and must be delivered in accordance with NS Public Health recommendations.	
		Specialty Restriction: SP=GENP ME=CARE, SP=PEDI	
		May be claimed by physicians in episodic care clinics (walk-in) if the patient is unattached (must be noted on the health record and text on the claim)	
		Premium: TI=GPEW eligible	
		Location: LO=OFFC	



### PREAMBLE CHANGE

#### **Current Definition**

#### **New Definition**

#### Well Baby Care (5.2.105)

Well baby care visits are payable as one per month during the first six months; one visit during each three month period up to one year of age; and one visit at 18 months of age. The visit fee at 12 months of age has a four week buffer on either side of the first birthday for billing. The visit fee at 18 months of age has a two week buffer on either side of the date of 18 months of age for billing, (5.2.106)

#### **Well Baby Care (5.2.105)**

Well infant/child visits are payable as one per month during the first six months; one visit during each three month period up to one year of age; and one visit at 18 months of age. It is recommended that the Rourke Baby Record be used to guide each visit and be documented in the health record. In order to provide optimal protection, age recommendations from the Nova Scotia Provincial Immunization Schedule must be followed.

A comprehensive well infant/child visit may be claimed for 2 visits between 0 and <6 months, 1 visit between 6 months and <12 months, 1 visit between 12 months and <18 months, and 1 visit between 18 months and <24 months. In order to claim the comprehensive well infant/child visit, a complete physical and developmental assessment must be performed, the Rourke Baby Record (RBR) must be used to guide the visit, completed in full, reviewed and signed by the physician and documented in the health record. Age-appropriate preventative care and education to the parent(s)/caregiver according to the RBR must be delivered and documented in the RBR and recorded in the health record.

All other well infant/child visits to be claimed at the regular, applicable well baby care rate. (5.2.106)



#### **NEW FEE**

The following health service code is available for billing effective November 26, 2021.

This health service code will be backdated to April 1, 2021 but will not be available to bill for service dates prior to November 26, 2021 until the next system update. Notification will be provided in a future bulletin when physicians may start claiming their Urine Drug Screen Tray Fees back to April 1, 2021.

Category	Code	Description	Base Units
ADON	UDS1	Urine Drug Screen Tray Fee	2.3 MSU
		Description	
		When the physician has incurred the cost of supplies when performing a UDS, a tray fee can be claimed. May not be claimed if the UDS kits have been provided free of charge.	
		Billing Guidelines	
		Add on to:	
		DEFT OATS	
		DEFT OAT2 VIST 03.03J	
		VIST 03.03K	
		VIST 03.03L	
		Multiples:	
		OAT1 – max 4 per patient per 30 days OAT2 – max 4 per patient per 30 days	
		Special permission is required if greater than 4 tests have been	
		provided to a patient in 30 days.	
		03.03J – max 1 per patient 03.03K – max 1 per patient	
		03.03L – max 1 per patient	
		Location:	
		LO=OFFC	



## Billing Matters Billing Reminders, Updates, New Explanatory Codes

#### 13.590 Injection of ONA for Treatment of Chronic Migraine

Physicians are reminded of the approval period for 13.590: Prior approval will be valid for treatment provided for a period of 24 months. If treatment continues to be recommended after this time period, prior approval must be requested again. Full details of the 13.59O health service code can be found in the May 14, 2020 Physicians Bulletin.

#### 03.04l Practice Support Program Mental Health Comprehensive Visit

As announced in the October 27, 2021 Physician's Bulletin, health service code 03.04l has been made permanent. Physicians holding their claims may now bill this health service code back to November 1, 2021. Full details of 03.04l health service code can be found in the October 27, 2021 Physicians Bulletin.



## **BILLING MATTERS** (CONTINUED)

#### **Teaching Stipend (TESP1 and TESP2)**

MSI is working in collaboration with Dalhousie and the Department of Health and Wellness on the approval process for the teaching stipend (HSC TESP1 and TESP2) billing requests. Communication will be provided in the coming months.

### **Blood Alcohol Sampling**

Physicians are advised as outlined in Preamble 2.2.45, claims for blood alcohol sampling on impaired drivers will be processed by Medavie Blue Cross. Please forward service encounters for blood alcohol sampling on the physician's letterhead to:

**MSI** Accounting Department PO Box 500 Halifax, NS B3J 2S1

### **NEW AND UPDATED EXPLANATORY CODES**

Code	Description			
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS IS AN ADD ON FEE TO HSC ASSOCIATED			
AD089	WITH OAT PROVISION ONLY			
	SERVICE ENCOUNTER HAS BEEN REFUSED AS ONLY 1 URINE DRUG SCREEN TRAY FEE CAN			
AD090	BE BILLED IN ASSOCIATION WITH 03.03J, 03.03K OR 03.03L			
	SERVICE ENCOUNTER HAS BEEN DISSALLOWED AS THE MAXIMUM OF 4 URINE DRUG SCREEN			
	TRAY FEES PER PATIENT IN THE PREVIOUS 30 DAYS HAS BEEN REACHED. PLEASE INCLUDE			
AD091	TEXT INDICATING IF SPECIAL PERMISSION HAS BEEN GRANTED TO EXCEED THIS MAXIMUM			
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS THIS SERVICE HAS ALREADY BEEN			
	CLAIMED ON THE SAME DAY AS 50.0B. PLEASE RESUBMIT WITH TEXT INDICATING THE			
BK063	MEDICAL NECESSITY FOR AN ADDITIONAL CLAIM			
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS A CLAIM FOR HSC 50.0B HAS ALREADY			
	BEEN CLAIMED AT THE SAME ENCOUNTER. HSC 50.0B IS A COMPREHENSIVE FEE THAT			
GN121	INCLUDES ALL ACCESS AND VISUALIZATION TO PERFORM THE PROCEDURE			
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS A CLAIM FOR ACCESS OR VISUALIZATION			
	HAS ALREADY BEEN CLAIMED AT THE SAME ENCOUNTER. HSC 50.0B IS A COMPREHENSIVE			
VE036	FEE THAT INCLUDES ALL ACCESS AND VISUALIZATION TO PERFORM THE PROCEDURE			
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM OF 9 WELL INFANT/CHILD VISITS			
VT174	HAS BEEN REACHED			
	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM OF 5 COMPREHENSIVE WELL			
VT175	INFANT/CHILD VISITS USING THE ROURKE BABY RECORD HAS BEEN REACHED			
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS A WELL INFANT/CHILD VISIT CLAIMED BY A			
	PROVIDER OTHER THAN THE FAMILY PHYSICIAN REQUIRES TEXT INDICATING THAT THE			
VT176	PATIENT IS UNATTACHED.			

## In every issue Helpful links, contact information, events and news, updated files

### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday November 26th, 2021. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), Modifiers (MODVALS.DAT) and Explanatory Codes (EXPLAIN.DAT).

## **CONTACT INFORMATION**

### **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

#### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

### **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

#### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

In partnership with



## 2022 CUT-OFF DATES FOR RECEIPT OF PAPER AND ELECTRONIC CLAIMS

PAPER CLAIMS	ELECTRONIC CLAIMS	PAYMENT DATE	SALARY CONTRACT PAY PERIOD
December 31, 2021**	January 6, 2022	January 12, 2022	December 24, 2021-January 6, 2022
January 17, 2022	January 20, 2022	January 26, 2022	January 7-20, 2022
January 31, 2022	February 3, 2022	February 9, 2022	January 21-February 3, 2022
February 11, 2022**	February 16, 2022**	February 23, 2022	February 4-17, 2022
February 28, 2022	March 3, 2022	March 9, 2022	February 18-March 3, 2022
March 14, 2022	March 17, 2022	March 23, 2022	March 4-17, 2022
March 28, 2022	March 31, 2022	April 6, 2022	March 18-31, 2022
April 8, 2022**	April 13, 2022**	April 20, 2022	April 1-14, 2022
April 25, 2022	April 28, 2022	May 4, 2022	April 15-28, 2022
May 9, 2022	May 12, 2022	May 18, 2022	April 29-May 12, 2022
May 20, 2022**	May 26, 2022	June 1, 2022	May 13-26, 2022
June 6, 2022	June 9, 2022	June 15, 2022	May 27-June 9, 2022
June 20, 2022	June 23, 2022	June 29, 2022	June 10-23, 2022
July 4, 2022	July 7, 2022	July 13, 2022	June 24-July 7, 2022
July 18, 2022	July 21, 2022	July 27, 2022	July 8-21, 2022
July 29, 2022**	August 4, 2022	August 10, 2022	July 22-August 4, 2022
August 15, 2022	August 18, 2022	August 24, 2022	August 5-18, 2022
August 26, 2022**	August 31, 2022**	September 7, 2022	August 19-September 1, 2022
September 12, 2022	September 15, 2022	September 21, 2022	September 2-15, 2022
September 23, 2022**	September 28, 2022**	October 5, 2022	September 16-29, 2022
October 7, 2022**	October 13, 2022	October 19, 2022	September 30-October 13, 2022
October 24, 2022	October 27, 2022	November 2 2022	October 14-27, 2022
November 4, 2022**	November 9, 2022**	November 16, 2022	October 28-November 10, 2022
November 21, 2022	November 24, 2022	November 30, 2022	November 11-24, 2022
December 5, 2022	December 8, 2022	December 14, 2022	November 25-December 8, 2022
December 15, 2022**	December 20, 2022**	December 28, 2022	December 9-22, 2022
December 30, 2022**	January 5, 2023	January 11, 2023	December 23, 2022-January 5, 2023
11:00 AM CUT OFF	11:59 PM CUT OFF		

#### NOTE:

Though we will strive to achieve these goals, it may not always be possible due to unforeseen system issues. It is advisable not to leave these submissions to the last day.

Each electronically submitted service encounter must be received, processed and accepted by 11:59 p.m. on the cut-off date to ensure processing for that payment period.

Paper Claims include: Psychiatric Activity Reports, Rural Providers' Emergency on Call Activity Reports, Sessional Payments and Locum Claim Forms. Manual submissions must be received in the Assessment Department by 11:00 a.m. on the cut-off date to ensure processing for that payment period.

PLEASE NOTE, THE \*\* INDICATES A DATE VARIATION

## **2022 HOLIDAY DATES**

Please make a note in your schedule of the following dates MSI will accept as						
"Holidays".						
NEW YEAR'S DAY	MONDAY, JANUARY 3, 2022					
HERITAGE DAY	MONDAY, FEBRUARY 21, 2022					
GOOD FRIDAY	FRIDAY, APRIL 15, 2022					
EASTER MONDAY	MONDAY, APRIL 18, 2022					
VICTORIA DAY	MONDAY, MAY 23, 2022					
CANADA DAY	FRIDAY, JULY 1, 2022					
CIVIC HOLIDAY	MONDAY, AUGUST 1, 2022					
LABOUR DAY	MONDAY, SEPTEMBER 5, 2022					
NATIONAL DAY FOR TRUTH AND RECONCILIATION	FRIDAY, SEPTEMBER 30, 2022					
THANKSGIVING DAY	MONDAY, OCTOBER 10, 2022					
REMEMBRANCE DAY	FRIDAY, NOVEMBER 11, 2022					
CHRISTMAS DAY	MONDAY, DECEMBER 26, 2022					
BOXING DAY	TUESDAY, DECEMBER 27, 2022					
NEW YEAR'S DAY	MONDAY, JANUARY 2, 2023					





## Physician Recruiters

### **Nova Scotia Office of Healthcare Professionals Recruitment**

## M.D. Recruitment & Retention Lead (4 positions, one in each zone)

Recruitment of physicians is a high touch process. Physicians want to have a sense of both the clinical and the community environments in which they will live and practice. Recruiting physicians should be through a collaborative team effort, to ensure the successful recruitment of physicians, which includes onboarding and ensuring they are settled in their roles and communities.

Working with zone recruiters and other key partners, the M.D. Recruitment and Retention Lead will be a central point of contact for supporting the clinical focus of recruiting. Zone physician recruitment will be a collaborative effort with the local recruiters as well as other key partners such as Doctors Nova Scotia. The M.D. Recruitment and Retention Lead will meet with potential candidates, coordinate meetings with other clinical personnel, help facilitate the integration of the new recruit into the medical community and connect with the new recruit periodically over the first year of practice.

The M.D. Recruitment & Retention Lead will be a licensed physician in Nova Scotia with an interest in physician resource planning. They are viewed as a strong physician leader and community advocate and will maintain regular contact with the other M.D. Recruitment & Retention Leads.

This position will be contracted annually and is anticipated to be approximately 1.5 days per week (0.3 full time equivalent). Compensation will be consistent with the Medical Consultant at the Department of Health and Wellness (\$160 per hour).

Interested candidates should submit their resume and covering letter to: HealthcareRecruitment@novascotia.ca

Due: Friday December 17, 2021





## Job Title: Medical Consultant (Medicare Programs-Audit)

Job Title: Medical Consultant

**Department:** Nova Scotia Medicare Programs

Competition: 74950

Internal/External: Internal/ External

**Employment** External Consultant: Part-time hours initially, gradually increasing to

full-time hours.

Location: Dartmouth, Nova Scotia Competitive Compensation Salary:

Reports To: Team Leader, NS Medicare Programs

**Closing Date:** December 8, 2021

#### **Role Summary:**

We are currently accepting applications for an external Medical Consultant to join the Medicare Programs Team. The successful candidate will work with the Medicare Programs Team and will be responsible for supporting the MSI postpayment monitoring function. The Medical Consultant will provide the medical link between paying agency and providers. In collaboration with the MSI Monitoring Team, they also will advise the key stakeholders of Medavie Blue Cross and the Department of Health and Wellness of Nova Scotia on MSI Monitoring related matters including the development of policies and procedures.

This opportunity will be part-time hours initially, gradually increasing to full-time hours.

#### As a MSI Monitoring Medical Consultant, your key responsibilities will include:

- Conduct fee for service and shadow billing audits in collaboration with the Medicare Auditors.
- Support the evaluation of select alternative funding contracts, includes interviews with providers and other parties.
- Assist in the development of the annual audit plan, procedures to enhance monitoring operations.
- Participate and provide feedback into the development of risk analysis strategies to utilize departmental resources efficiently.
- Communicate with providers, Nova Scotia residents, Department of Health and Wellness, Doctors Nova Scotia, law enforcement, other government agencies in relation to MSI audit.
- Provide feedback and billing guidance to physicians in relation to billing audit results.
- Participate in various meetings with the Department of Health and Wellness and other stakeholders as required.
- Resolve issues and maintain productive, professional relationships with medical provider community and Department of Health and Wellness; inform providers through MSI Physician Bulletin publications of changing audit policies, administrative procedures and billing issues.
- Liaise with and provide support to staff from other MSI departments including the provision of claims assessment support as required.
- Provide support to the Nova Scotia Department of Health and Wellness regarding physician appeals of billing audits.
- Maintain confidentiality, respecting both patients and provider matters.

#### As the ideal candidate, you possess the following qualifications:

Education: University degree with a Doctor of Medicine with an active medical license in good standing in the current jurisdiction, an active member with the Canadian Medical Protective Association and eligibility for licensure with the College of Physicians and Surgeons of Nova Scotia.

Work Experience: Minimum of 15 years experience as a physician in a range of practice settings. Specialist training and administrative experience would be an asset.

Computer Skills: General computer knowledge, including functional knowledge of Microsoft Office products (Word, Excel, Power Point) and email.

Communication Skills: Excellent written and verbal communication skills are fundamental to the position. Strong interpersonal skills and the ability to build relationships, mentor and support providers and resolve conflicts.

Other Qualifications: Ability to travel throughout the province of Nova Scotia.

#### You also demonstrate the following core competencies:

Knowledge: Uses knowledge and industry best practices to provide guidance and/or advice to practitioners, leaders, and coworkers on key issues in own area of expertise. Demonstrates a specialized knowledge of all processes, policies, and precedents to do the job and solve day to day issues independently. This includes familiarity with safe prescribing guidelines, as well as relevant standards and expectations as outlined by each licensing authority.

Analytical Thinking: Uses knowledge and experience to solve a variety of routine and complex technical problems. Identifies the cause of problems and implements the most appropriate solution.

Communication: Able to communicate complex information effectively through both oral and written means. Demonstrates the full range of effective verbal communication skills in a variety of settings such as formal meetings, presentations and across disciplines.

Customer Orientation: Able to support, mentor and guide practitioners even when their viewpoint may be different than your own.

Execution and Organizational Skills: Exceptional organizational and time-management skills. Able to prioritize work within a changing work environment under the pressure of deadlines.

Teamwork: Provides professional advice and support to team members, proactively searches for ways to improve work effectiveness and performance.

If you are interested in working with a team of professionals in a challenging role and you possess the necessary qualifications, please follow the instructions for applying via the Medavie Blue Cross corporate website by clicking the link below:

# **APPLY NOW**

We would like to thank all candidates for expressing interest. Please note only those selected for interviews will be contacted.

Medavie Blue Cross is an equal opportunity employer.





# **Fee Code Update**

## INTERIM FEE MADE PERMANENT

Effective November 1, 2021 the Health Service Code 03.04l will be made permanent. Physicians are asked to hold claims with service dates November 1, 2021 onward until the anticipated MSI system update in November. An update will be provided in a future bulletin to advise when physicians can submit their claims. Physicians are reminded of the description for this service:

Category	Code	Description	Base Units
VIST	03.041	PSP Mental Health Comprehensive Visit to establish the PSP Mental Health Plan (PSP=Practice Support Program)	50 MSU +MU
		<b>Description</b> This code is for the complete assessment of the patient with a confirmed mental illness meeting the diagnostic criteria in the current Diagnostic and Statistical Manual of Mental Disorders (DSM) of sufficient severity and acuity to cause clinically significant distress or impairment in social, occupational, or other important areas of functioning and warrant the development of a Mental Health care plan.	
		This is not intended for patients with self-limited or short-lived mental health symptoms.	
		The assessment is to be performed by the PSP trained family physician most responsible for the patient's mental health care. The Mental Health Plan and start and stop times must be documented in the health record.	
		This complete assessment is to include <b>all</b> of the following elements and be documented in the health record:	
		<ul> <li>The patient's DSM diagnosis, psychiatric history and current mental state including suicide risk assessment as appropriate</li> <li>Obtaining collateral history and information from caregivers as required</li> <li>Performance of a complete medication review to include collateral information from pharmacy and assisted living facility as appropriate</li> <li>Reviewing and documenting results of relevant validated assessment tools, laboratory, and other test results</li> <li>Documentation of a clinical plan for the patient's care over the next year.</li> </ul>	
		Includes advanced care planning where appropriate	

- Outline of expected outcomes as a result of the treatment plan
- Outline of linkages with other health care providers and community resources who will be involved in the patient's care.
- Confirmation that the plan has been created jointly and shared with the patient or their medical representative. The plan is to be shared with other care providers as appropriate
- A documented care plan must be in place before access to additional counselling hours is provided

It is recognized that the required elements may require more than one visit to complete. This health service code may be claimed at the final visit only when all of the information is complete and documented in the health record; other visits may be reported at the usual rate.

All elements must be documented in the health record before reporting this PSP MHP visit service.

## **Billing Guidelines**

- Reportable by the patient's PSP trained physician only
- Not reportable with any other visit fee for the same physician, same patient, same day
- Not reportable for services provided at walk-in clinics
- Not to be used for patients living in nursing homes, residential care facilities or hospices
- Reportable only once per patient per year
- 50 MSU for first 30 minutes, 25 MSU for each additional 15 minutes, up to a maximum of 1 hour (5 multiples)
- Start and stop times must be reported in the text field of the claim to MSI, as well as in the health record

#### **Specialty Restriction:**

SP=GENP with PSP training

May be claimed by physicians in episodic care clinics (walk-in) if the patient is unattached (must be noted on the health record and text on the claim)

#### Location:

LO=OFFC, LO=HOME



#### **CONTENTS Preamble Changes** Fees **Billing Matters** 1 Detention Time 5.1.75 **Fee Revisions** 5 High-Dose Influenza Vaccine 13.59L RO=HDIN 3 Prolonged Consultation 5.1.105 2 87.98A 5 Services Provided by non-physicians 3 Psychiatric Care 5.2.122 3 08.19B 5 Holiday Dates 2021 3 Therapeutic and Diagnostic Interview 5.2.126 **New Fees** In Every Issue 4 03.08A 5 Updated Files 5 Useful Links 5 Contact Information

## PREAMBLE CHANGE

Effective September 17, 2021 the rate for detention time is increased:

#### **Current Definition**

## **Detention Time (5.1.75)**

... This may include time spent with the patient travelling from one location to another. However, travel time to transport donor organs from a donor site to the recipient site for transplantation begins at the time the retrieving surgeon accompanied by the donor organs leave the donor site. Where any service is performed during the time spent with the patient, either the service or the detention time, but not both, should be claimed. The circumstances in each case, and the time involved, should be documented with the service encounter. (5.1.77)

The fee for detention is 12.5 units per 15 minutes. The detention modifier RO=DETE must be indicated on the service encounter. (5.1.78)...

## **New Definition**

#### **Detention Time (5.1.75)**

...This may include time spent with the patient travelling from one location to another. However, travel time to transport donor organs from a donor facility to the recipient facility for transplantation begins at the time the retrieving surgeon accompanied by the donor organs leave the donor facility. Where any service is performed during the time spent with the patient, either the service or the detention time, but not both, should be claimed. The circumstances in each case. and the time involved, should be documented with the service encounter. (5.1.77)

The fee for detention is 15 units per 15 minutes for general practitioners and 17.5 units per 15 minutes for specialists. The detention modifier RO=DETE must be indicated on the service encounter. (5.1.78)...

# **FEE REVISION**

Effective September 17, 2021 the following health service code value has been updated:

Category	Code	Description	Base Units
ADON	87.98A	Detention During Obstetrical Delivery (for attendance beyond three hours) RO=DETE	<b>15</b> MSU per 15 minutes
		Description	
		Detention time for obstetrical delivery performed by a family physician when the physician is required to be in attendance beyond three hours, notwithstanding clause 5.2.75 (see below) of the Physicians Manual (2014). Each 15-minute time increment beyond three hours has a rate of <b>15</b> MSU to a maximum of 8 hours.	
		Billing Guidelines  May only be claimed as an add-on for HSC 87.98 Delivery NEC.  1 multiple = 3 hours with patient  2 multiples = 3 hours, 15 minutes  3 multiples = 3.5 hours  4 multiples = 3.75 hours  5 multiples = 4 hours  etc. to a maximum of:  21 multiples = 8 hours	
		Specialty Restriction SP=GENP	
		{ATTENDANCE AT LABOUR AND DELIVERY (5.2.75)} This is a service involving constant or periodic attendance on a patient during the period of labour to provide all aspects of care. This includes the initial assessment, and such subsequent assessment as may be indicated, including ongoing monitoring of the patient's condition.  Obstetrical delivery covers services rendered during delivery, including medical or surgical inductions by the attending physician, suturing of minor lacerations, hypnosis, detention time during labour, local or regional anesthesia and manual removal of placenta by the attending physician, and all obstetrical manoeuvers that may be required, e.g. use of forceps.}	



# **PREAMBLE CHANGES**

Current Definition	New Definition		
Prolonged Consultation	Prolonged Consultation		
A prolonged consultation may be claimed only by the following specialties:  a) Anesthesia 15 units per 15 minutes b) Internal Medicine 13.5 units per 15 minutes c) Neurology 13.5 units per 15 minutes d) Physical Medicine 13.5 units per 15 minutes e) Paediatrics 16.3 units per 15 minutes f) Psychiatry 18.22 units per 15 minutes g) Obstetrics and Gynaecology 13.5 units per 15 minutes h) Palliative Care 15.5 units per 15 minutes	e) Paediatrics 16.3 units per 15 minutes		
(5.1.105)  Psychiatric Care (5.2.122)	Psychiatric Care (5.2.122)		
Psychiatric care is any form of assessment or treatment by psychiatrist on the register of specialists of the Province Nova Scotia, in which there is consideration and attempte alteration of the patient's biopsychosocial functionin (5.2.123)	Psychiatric care is any form of assessment or treatment by a psychiatrist on the register of specialists of the Province of Nova Scotia, in which there is consideration and attempted alteration of the patient's biopsychosocial functioning. When psychiatric care extends beyond six months, the psychiatrist must document the rationale for continued specialist care in the patient's health record, and in a brief written report to the patient's primary care provider at least every six months. (5.2.123)		
Therapeutic/Diagnostic Interview (5.1.126)	Therapeutic/Diagnostic Interview (5.2.126)		
This service relates to a specific child and may take place with allied health professionals, education, correction, other community resources. This applies to interviews I psychiatrists but does not preclude resident involvement (5.2.127)	This service relates to a specific child and may take place with <b>parents and/or caregivers</b> , allied health professionals, education, correction, or other community resources. This applies to interviews by psychiatrists but does not preclude resident involvement. (5.2.127)		

# **FEE REVISION**

Category	Code	Description	Base Units
PSYC	08.19B	Therapeutic/diagnostic interview - relating to a child with <b>parents and/or caregivers</b> , allied health professionals, education, correction, and other community resources	44.44 MSU 22.22 units
		Specialty Restriction SP=PSYC	per 15 min. thereafter



# **NEW FEE**

Effective September 17, 2021 the following health service code is available for billing:

Category	Code	Description	_	Base Units					
CONS	03.08A	Extended Comprehensive Psychia When direct physician to patient to		132.19 MSU + MU					
		Description The extended comprehensive psycrules pertaining to comprehensive minutes of direct physician to patient of the time in direct physician to pacompliant virtual care platform).							
		or portion thereof. 80% of the time n person or synchronous PHIA compli at ¼ of the current negotiated MSU consultation. If service time exten	Multiples may be claimed after 75 minutes and are calculated in 15-minute intervals, or portion thereof. 80% of the time must be in direct physician to patient contact (in person or synchronous PHIA compliant virtual care platform). Multiples will be paid at ¼ of the current negotiated MSU value for the 03.08 psychiatry comprehensive consultation. If service time extends beyond 180 minutes, the claim must be submitted for manual assessment with clinical documentation.						
		<ul> <li>Billing Guidelines</li> <li>Start and stop times must be recorded in the health record.</li> <li>Direct physician to patient time must be 61 minutes or greater.</li> <li>Consultations of 60 minutes or less to be reported as 03.08 at the current rate.</li> <li>No other services may be claimed for the same patient during that time period.</li> <li>If clinical service exceeds maximum time of 9 multiples (180 minutes) submit as EC for manual assessment with clinical documentation and electronic text.</li> </ul>							
		Multiples MU per 15 minutes, or portion thereof beyond 75 minutes. Maximum 9MU (total service time 180 minutes)							
		Multiples Time Claimed	Time Spent with Patient						
			61-71 minutes						
		•	72-86 minutes						
		3 multiples 90 minutes	87-101 minutes						
		•	102-116 minutes						
		•	117-131 minutes						
			132-146 minutes 147-161 minutes						
			147-161 minutes 162-176 minutes						
		to a maximum of:	. oz . r. o minutoo						
		9 multiples 180 minutes 177-180 minutes							
		Specialty Restriction: SP=PSYC							
		Location: LO=OFFC, LO=HOSP							



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

#### Expanded eligibility for High-Dose Influenza Vaccine during 2021/22 flu season

Initially expanded in fall 2020, the high-dose influenza vaccine 13.59L RO=HDIN will again be available to patients equal to or greater than 65 years of age who are also hospitalized and designated alternate level of care awaiting long-term care facility placement. This extended eligibility will expire once the 2021/22 influenza season ends.

#### Services provided by non-physicians

Physicians are reminded that services provided by non-physicians, including nurses, nurse practitioners and other groups are not insured by MSI. The only exception to this is that community-based family physicians who directly employ a nurse may claim for the following procedures done by the nurse, provided the physician is physically on the premises: Paps, provincial immunizations and other simple injections. If the nurse is not employed by the physician, such as in instances in which the nurse is an employee of Nova Scotia Health or the IWK, no services rendered by the nurse may be claimed by the physician. Other services, including but not limited to, procedures, visit services, and counselling services may not be claimed by a physician when they are rendered by non-physicians.

Physicians are reminded they may not claim for injections, immunizations and other services provided by pharmacists.

#### 2021 Holiday Dates

Physicians are advised that September 30, 2021, National Day for Truth and Reconciliation is considered as a recognized holiday by MSI with respect to billing. Physicians may claim the holiday premium rate for certain services provided on an emergency basis. An emergency basis is defined as services that must be performed without delay because of the medical condition of the patient (Preamble 5.1.81). If a physician chooses to provide routine, scheduled services during a statutory holiday, they are not entitled to payment at the holiday rate.

The designated times where premium fees may be claimed and the payment rates are: (5.1.84)

Time Period	Time	Payment Rate
Monday to Friday	17:00 - 23:59	US = PREM (35 percent)
Tuesday to Saturday	00:00 - 07:59	US = PR50 (50 percent)
Saturday	08:00 - 16:59	US = PREM (35 percent)
Saturday to Monday	17:00 - 07:59	US = PR50 (50 percent)
Recognized Holidays	08:00 - 23:59	US = PR50 (50 percent)



# In every issue Helpful links, contact information, events and news, updated files

#### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday September 17th, 2021. The files to download are: Health Service (SERVICES.DAT),

and Health Service Description (SERV\_DSC.DAT).

## CONTACT INFORMATION

## **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI Assessment@medavie.bluecross.ca

#### **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

## **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

#### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

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# Provision of Publicly Funded Virtual Health Services

The policy for publicly funded virtual health services has been published on the NS Department of Health and Wellness website. This policy applies to all publicly funded services funded by the Department of Health and Wellness (DHW), the Nova Scotia Health Authority (NSHA), and the IWK Health Centre (IWK) as they exercise their interdependent statutory mandates, as outlined under the Public Service Act, the Health Services Insurance Act, and the Health Authorities Act.

#### Virtual Health Care

Virtual health care is defined in the policy to be any interactions between patients and/or members of their circle of care, occurring remotely, using synchronous or asynchronous forms of communication.

Synchronous methods of virtual care (e.g., real-time telephone or Personal Health Information Act (PHIA, 2010) compliant video platforms such as Telehealth or Zoom for Healthcare) are permitted for the use and billing in accordance with the policy. Asynchronous methods of virtual care, such as secure messaging through an Electronic Medical Record (EMR) are permitted for use in accordance with the policy. However, asynchronous methods of virtual care are not approved for billing within Nova Scotia at this time.

#### The full policy can be accessed here:

https://novascotia.ca/dhw/publications/Provision-of-Publicly-Funded-Virtual-Health-Services.pdf

Please read the policy carefully- Appendix 2 includes some provisions specific to physicians providing virtual services. While this policy has been in effect since March 2021, physician adherence to this policy is effective September 16, 2021.



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## **MSI News**

## **MSI DOCUMENTATION REMINDER**

As in the past, for MSI purposes, an appropriate medical record must be maintained for all insured services claimed. This record must contain the patient's name, health card number, date of service, reason for the visit or presenting complaint(s), clinical findings appropriate to the presenting complaint(s), the working diagnosis and the treatment prescribed, and start and stop times for time based codes.

From the documentation recorded for psychotherapy services, it should be evident that in the treatment of mental illness, behavioural maladaptation's, or emotional problems, the physician "deliberately established a professional relationship with the patient for the purposes of removing, modifying or alleviating existing symptoms, of attenuating or reversing disturbed patterns of behaviour, and of promoting positive personality growth and development." There should be evidence of the discussions that took place between the physician and the patient, the patient's response, and the subsequent advice that was given to the patient by the physician in an attempt to promote an improvement in the emotional wellbeing of the patient. Similarly, for all counselling services, the presenting problem should be outlined as well as advice given to the patient by the physician and the ongoing management/treatment plan. The recording of symptoms followed by "long discussion," "long talk," "counselled," "supportive psychotherapy," etc., is not considered appropriate documentation for the billing of psychotherapy or counselling services.

Where a procedural code is claimed, the patient record of that procedure must contain information which is sufficient to verify the type and extent of the procedure according to the Fee Schedule. Where a differential fee is claimed based on time, location, etc., the information on the patient's record must substantiate the claim. Where the fee claimed is calculated on a time basis, start and finish times must be part of the patient record of that service.

All claims submitted to MSI must be verifiable from the patient records associated with the services claimed. If the record does not substantiate the claim for the service on that date, then the service is not paid for or a lesser benefit is given. When the clinical record does not support the service claimed, there may be a recovery to MSI at the time of audit. Documentation of services which are being claimed to MSI must be completed before claims for those services are submitted to MSI.



# **NEW INTERIM FEE**

The following interim fee is effective July 23, 2021:

		• •		_
Category	Code	Description	Base Units	Anaes Units
VEDT	47.25C	Transcutaneous Aortic Valve Implantation (TAVI) First Physician (RO=FPHN) Second Physician (RO=SPHN)	611 MSU 611 MSU	15+T
		Description This comprehensive health service code includes all physician work required to perform a transcutaneous aortic valve implantation. This work includes, when performed percutaneous and/or open arterial cardiac access, placement of any sheath required, balloon aortic valvuloplasty, delivery, deployment and placement of the valve, temporary pacemaker insertion and closure of access sites. All means used to guide the procedure such as contrast injections, angiography, fluoroscopy, right and left cardiac catheterization, supravalvular aortography, aortic and left ventricular outflow tract measurements are included such that any radiological supervision and interpretation should not be reported or claimed.		
		Billing Guidelines  Do not report with the following same patient same day:  • 47.03 - Closed heart valvotomy, aortic valve  • 47.25 - Other replacement of aortic valve  • 47.52A - Closure of arterial septal defect  • 49.73 - Implantation of endocardial electrodes  • 50.82 - Aortography  • 50.82C - Aortic arch study  • 50.91 - Arterial catheterization  • 50.99C - Femoral vein puncture  • 51.61B - Off pump coronary artery bypass surgery  Do not report with:  R1071 - Aortic root (cardiac)		
		Specialty Restriction: SP=CASG, SP=CARD, SP=GNSG		
		Location: LO=HOSP (QEII only)		







## **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
VE033	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY CLAIMED A SEPARATE
V L 0 3 3	FEE FOR A PORTION OF THIS SERVICE ON THE SAME DATE.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY CLAIMED THE
VE034	COMPREHENSIVE TRANSCUTANEOUS AORTIC VALVE IMPLANTATION (TAVI) FEE FOR THIS
VE034	PATIENT ON THIS DAY.
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS THIS INTERPRETATION IS INCLUDED IN THE
\/=00=	COMPREHENSIVE FEE FOR TRANSCUTANEOUS AORTIC VALVE IMPLANTATION PERFORMED ON
VE035	THAT DATE.



# In every issue Helpful links, contact information, events and news, updated files

## **UPDATED FILES**

Updated files reflecting changes are available for download on Friday July 23rd, 2021. The files to download are:

Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), and Explanatory Codes (EXPLAIN.DAT).

## **CONTACT INFORMATION**

## **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

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# Notice to Physicians

# FACILITY ON-CALL, PMC, CHIP - TRANSITION TO ELECTRONIC BILLING

Effective July 1, 2021 Facility On-Call payments are transitioning to electronic billing and will be made directly by MSI to physicians as Fee-for-Service (FFS) claims. All other components of the program (i.e., established rotas, eligibility or rates) remain unchanged.

New health service codes (i.e., fee codes) have been established for each existing rota. As of July 1, physicians will submit their Facility On-Call claims directly to MSI. All shifts will be directly paid to the on-call physicians through either an individual or group FFS Business Arrangement (BA). If you do not have a FFS BA, please contact MSI at 902-496-7011 (HRM local), 1-866-553-0585 (toll free) or msiproviders@medavie.bluecross.ca.

Physicians will continue to be paid per the categories as specified in the Nova Scotia Facility On-Call Program Guidelines. Categories of the Program are based on different levels of service and apply to physicians providing on-call services in approved regional and tertiary hospitals and/or participating Community Hospital Inpatient Program (CHIP) and Primary Maternity Care (PMC) program sites.

Where rotas have organized themselves to share in the call payments for any given shift(s), the following options exist:

- 1. Physicians share a call shift equally:
  - Use the 50% modifier when billing; both physicians would claim the Facility On-Call fee and use the modifier PO=HALF.
- 2. Multiple physicians regularly share in the daily call stipend:
  - Using a group BA; the most responsible physician would claim the stipend for the shift. MSI will make the payment to the group bank account. It is left to the group administrator to disburse funding to the participating physicians.

When submitting claims for Facility On-Call:

- Use the generic health card number 0000002352, date of birth April 1, 1969 and diagnostic code V689 for billing purposes.
- Use the service date that aligns with the beginning time of the shift covered (for both normal coverage and call-backs). For a weekday coverage running from 1700 to 0800 hours the following day, the claim should include the service date that aligns with the 1700 start time.

For more examples or information, please refer to the FAQs below.

Note: Where on-call services are remunerated within program funding (e.g., AFP, ICU-APP Option Levels 1-3) there will be no change; these physicians will continue to be remunerated through existing processes.

#### FACILITY ON-CALL – TRANSITION TO ELECTRONIC BILLING – FREQUENTLY ASKED QUESTIONS

#### Q: What is the intent of the Facility On-Call Program?

A: Although the Facility On-Call Program is for 24-hours, the funding being provided is intended to recognize "after hours" emergency calls/services, not routine consultation, or the routine care of inpatients. "After-hours" is defined as weekday evenings/nights (1700 - 0800), weekends (24 hours) and holidays (24 hours) beginning at 0800. It is meant to provide remuneration for the physician where personal time is disrupted by having to provide on-call services.

#### Q: How do I know which category I am in or which health service code to bill?

A: Physicians should use the health service code appropriate to their category, specialty, and location. Please see the Fee Code Table below to clarify the locations for each health service code. Physicians will continue to be paid per the categories as specified in the Nova Scotia Facility On-Call Program Guidelines. Only the submission and payment processes are changing.

## Q: Can I bill regular health service codes in addition to the Facility On-Call health service codes?

A: Eligible physicians who are called into the facility can claim services rendered in addition to receiving on-call funding where applicable with their funding (e.g. specialists with APP may claim after hours services as fee for service with the implementation of the current Master Agreement). Providers should confirm what services are appropriate for billing purposes before attempting to do so. Note: all after-hours claims should be billed using appropriate health card numbers and after-hours modifiers.

#### Q: How do I bill the Facility On-Call health service codes?

A: The health services codes are available for download in the vendor software.

#### Q: What if I do not have the ability to submit electronic claims?

A: If you do not have a FFS or Group FFS Business Arrangement (BA) you will need to obtain one by contacting MSI at 902-496-7011 (HRM local), 1-866-553-0585 (toll free) or msiproviders@medavie.bluecross.ca. Physicians who do not have billing software often engage the services of a Service Bureau. Service Bureaus are independent billing providers who do complete billing for physicians for a fee. Prices vary and are set by the independent Service Bureaus; physicians should choose the Service Bureau which best suits their needs.

#### Q: What about my Facility On-Call coverage for service dates up to June 30?

A: All claims up to June 30, 2021, will continue to be paid via the invoice method through NSHA/IWK. As of July 1, 2021, Facility On-Call claims should be submitted as FFS using the new health service codes.

#### Q: How often can I bill the Facility On-Call health service code?

A: The health service code can be billed once per eligible physician per rota per 24-hour period.

#### Q: Can I bill for covering two facilities or two rotas in the same facility at the same time?

A: Physicians cannot claim for more than one on-call payment on the same day. For example, an OBGYN cannot claim separate call shifts when covering the Dartmouth General (as primary) and IWK (as secondary) on the same day. The physician would claim the call which provides the higher compensation - typically the primary call rota. Similarly, if a physician who is on-call for PMC was requested to also cover hospitalist, the physician would claim the on-call for PMC as there is no difference in the category between those two programs.

#### Q: When do I use the US=CALL modifier?

A: A physician may also claim a callback rate in addition to the Category 3 daily rate if they are required to return to the hospital while providing call services. To claim, first submit for the appropriate daily rate, followed by a second claim for the same health service code using the US=CALL modifier. Physicians not scheduled to provide Facility On-Call services may not claim a callback. Facility On-Call Category 4 callback fee can only be claimed once per 24 hours. It is available to physicians whose specialty or subspecialty does not have a designated on-call rota.

#### Q: How do I bill when I am on call for a half shift?

A: If you provide coverage for a half shift, use the PO=HALF modifier to indicate the partial coverage. A separate physician providing coverage for the remainder of the rota is to claim the other half. Total claims for each day cannot exceed 100% of the Facility On-Call Category daily value. For example, if two Anaesthesiologists are sharing a Saturday call – one is doing daytime, the other is doing nighttime – they would both bill the fee code F1001, use the weekend modifier DA-RGE1 and use the additional modifier PO=HALF. Each physician will be paid half the call rate for that shift (\$200 each).

#### Q: How will this work for group payments?

A: For physicians who receive remuneration through group funding, the Facility On-Call code can be billed to the Group FFS Business Arrangement. Using this group BA, one physician will claim the stipend for the shift. MSI will make the payment to the group bank account. It is left to the group administrator to disburse funding to the participating physicians.

## Q: What documentation is required to substantiate my Facility On-Call claims?

A: For quarterly and annual review purposes, DHW will require documentation. This will include written on-call schedules and, for callback claims, documentation of the reason for each callback. Physicians should keep records of their call participation and what portion of call shifts are fulfilled. Additionally, all service claims made while on-call should use the appropriate modifiers where applicable (e.g. nighttime claims should use nighttime and/or urgent modifiers).

#### Q: How does this transition to electronic billing affect CHIP and PMC workbooks?

A: The sessional-paid Community Hospital Inpatient Program (CHIP) or Primary Maternity Care (PMC) Program will also transition to the new health service codes after June 30, 2021. All CHIP and PMC workbooks have been revised to remove the Facility On-Call claims. MSI has sent these workbook templates to each site lead.

## **Facility On-Call Category 1 (with PMC)**

Health Service Code	Description	Weekday	Weekend/ Holidays (DA=RGE1)	Approved Regional and Tertiary Hospitals
F1001	Facility on Call Category 1 – Anaestheia	\$300	\$400	South Shore Regional, Yarmouth Regional, Valley Regional, Colchester East Hants, Cumberland Regional, Aberdeen, St. Martha's, Cape Breton Regional, Dartmouth General.
F1002	Facility on Call Category 1 – General Surgery	\$300	\$400	South Shore Regional, Yarmouth Regional, Valley Regional, Colchester East Hants, Cumberland Regional, Aberdeen, St. Martha's, Cape Breton Regional, Dartmouth General.
F1003	Facility on Call Category 1 – Internal Medicine	\$300	\$400	South Shore Regional, Yarmouth Regional, Valley Regional, Colchester East Hants, Cumberland Regional, Aberdeen, St. Martha's, Cape Breton Regional, Dartmouth General.
F1004	Facility on Call Category 1 – Obstetrics/Gynecology RO=OBS1 (Yarmouth and IWK only) RO=OBS2 (IWK only) RO=GYN1 (Dartmouth and IWK only)	\$300	\$400	South Shore Regional, Yarmouth Regional, Valley Regional, Colchester East Hants, Aberdeen, St. Martha's, Cape Breton Regional, Dartmouth General, IWK/Grace.
F1005	Facility on Call Category 1 – Family Medicine-Primary Maternity Care	\$300	\$400	South Shore Regional, Yarmouth Regional, Valley Regional, Cumberland Regional, St. Martha's, Cape Breton Regional.
F1006	Facility on Call Category 1 – Hospitalist	\$300	\$400	South Shore Regional, Yarmouth Regional, Valley Regional, Colchester East Hants, Cumberland Regional, Aberdeen, St. Martha's, Cape Breton Regional, Glace Bay, Dartmouth General, QEII, IWK/Grace.
F1007	Facility on Call Category 1 – Diagnostic Imaging	\$300	\$400	South Shore Regional, Yarmouth Regional, Valley Regional, Colchester East Hants, Aberdeen, St. Martha's, Cape Breton Regional, Dartmouth General, QEII.
F1008	Facility on Call Category 1 – Family Medicine O.R. Call Assists	\$300	\$400	Valley Regional, St. Martha's, Cape Breton Regional, Dartmouth General.
F1009	Facility on Call Category 1 – Family Medicine (Mental Health)	\$300	\$400	Cape Breton Regional
F1010	Facility on Call Category 1 – Orthopedics	\$300	\$400	Valley Regional, Aberdeen, Cape Breton Regional
F1011	Facility on Call Category 1 – Pediatrics	\$300	\$400	Valley Regional, Colchester East Hants, St. Martha's, Cape Breton Regional,
F1012	Facility on Call Category 1 – Psychiatry	\$300	\$400	Colchester East Hants, St. Martha's, Cape Breton Regional,
F1013	Facility on Call Category 1 – Urology	\$300	\$400	Valley Regional, Cape Breton Regional, Dartmouth General, QEII.
F1014	Facility on Call Category 1 – Ophthalmology	\$300	\$400	St. Martha's, Cape Breton Regional, QEII.
F1015	Facility on Call Category 1 – Palliative Care	\$300	\$400	Cape Breton Regional
F1016	Facility on Call Category 1 – Nephrology	\$300	\$400	Cape Breton Regional, QEII, IWK/Grace.

# Facility On-Call Category 2

Health Service	Description	Weekday	Weekend/ Holidays	Approved Regional and Tertiary Hospitals
Code		2050	(DA=RGE1)	<u> </u>
F2010	Facility on Call Category 2 – Orthopedics	\$250	\$300	Dartmouth General
F2011	Facility on Call Category 2 – Pediatrics	\$250	\$300	Yarmouth Regional, Aberdeen
F2013	Facility on Call Category 2 – Urology	\$250	\$300	Colchester East Hants
F2014	Facility on Call Category 2 – Ophthalmology	\$250	\$300	Yarmouth Regional
F2017	Facility on Call Category 2 – Otolaryngology	\$250	\$300	Valley Regional, St. Martha's, Cape
				Breton Regional
F2018	Facility on Call Category 2 – Vascular Surgery	\$250	\$300	Valley Regional, Cape Breton Regional
F2004	Facility on Call Category 2 – Obstetrics/Gynecology	\$250	\$300	Cumberland Regional
F2019	Facility on Call Category 2 – Plastic Surgery	\$250	\$300	St. Martha's, Cape Breton Regional
F2020	Facility on Call Category 2 – Neonatology	\$250	\$300	Cape Breton Regional
F2021	Facility on Call Category 2 – Neurosurgery	\$250	\$300	Cape Breton Regional
F2022	Facility on Call Category 2 – Neurology	\$250	\$300	Cape Breton Regional

## **Facility On-Call Category 3**

Health Service Code	Description	Weekday	Weekend/ Holidays (DA=RGE1)	Callback (US=CALL)	Approved Regional and Tertiary Hospitals
F3012	Facility on Call Category 3 – Psychiatry	\$150	\$200	\$100	South Shore Regional, Yarmouth Regional, Valley Regional
F3023	Facility on Call Category 3 – Pathology	\$150	\$200	\$100	South Shore Regional, Colchester East Hants, St. Martha's, Cape Breton Regional
F3024	Facility on Call Category 3 – Child Psychiatry	\$150	\$200	\$100	Colchester East Hants
F3017	Facility on Call Category 3 – Otolaryngology	\$150	\$200	\$100	Cumberland Regional
F3025	Facility on Call Category 3 – Radiation Oncology	\$150	\$200	\$100	Cape Breton Regional
F3026	Facility on Call Category 3 – Medical Oncology	\$150	\$200	\$100	Cape Breton Regional
F3027	Facility on Call Category 3 – Tissue Bank	\$150	\$200	\$100	QEII
F3028	Facility on Call Category 3 – Hyperbaric Unit	\$150	\$200	\$100	QEII
F3029	Facility on Call Category 3 – Urology Transplant	\$150	\$200	\$100	QEII
F3030	Facility on Call Category 3 – Ophthalmology - Orbital Reconstruction	\$150	\$200	\$100	QEII

# Facility On-Call Category 4

Health Service Code	Description	Callback (US=CALL)	Approved Regional and Tertiary Hospitals
F4CB1	Facility on Call Category 4 – Callback (US=CALL modifier required)	\$300	South Shore Regional, Yarmouth Regional, Valley Regional, Colchester East Hants, Cumberland Regional, Aberdeen, St. Martha's, Cape Breton Regional, Dartmouth General, QEII, IWK/Grace

# **Community Hospital Inpatient Program (CHIP)**

Health Service Code	Description	Weekday	Weekend/ Holidays (DA=RGE1)	Approved CHIP Hospitals
FCHP1	Facility on Call – Community Hospital Inpatient Program	\$300	\$400	Strait-Richmond Hospital, Northside General Hospital, Fishermans Memorial Hospital, Soldiers Memorial Hospital, Queens General Hospital, Roseway Hospital, New Waterford Consolidated

Code	Description
GN109	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS ROTA HAS ALREADY BEEN CLAIMED AT EITHER HALF OR FULL VALUE FROM THIS FACILITY FOR THE SAME SERVICE DATE.
GN110	SERVICE ENCOUNTER HAS BEEN REFUSED AS THIS ROTA HAS ALREADY BEEN CLAIMED AT FULL VALUE FROM THIS FACILITY FOR THE SAME SERVICE DATE.
GN111	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE ALREADY CLAIMED A FACILITY ON-CALL CALLBACK RATE FOR THIS SERVICE DATE.
GN112	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE COMMUNITY HOSPITAL INPATIENT PROGRAM HAS ALREAD BEEN CLAIMED FROM THE SAME HOSPITAL ON THIS DATE.
GN113	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU MUST CLAIM A CATEGORY 3 FACILITY ON-CALL DAILY RATE PRIOR TO CLAIMING THE ASSOCIATED CALLBACK FEE.
GN114	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM OF 2 OPHTHALMOLOGY ROTAS HAVE ALREADY BEEN CLAIMED FROM THIS FACILITY ON THIS DATE.
GN115	SERVICE ENCOUNTER HAS BEEN REFUSED AS THE MAXIMUM OF 4 DIAGNOSTIC IMAGING ROTAS HAVE ALREADY BEEN CLAIMED FROM THIS FACILITY ON THIS DATE.
GN116	SERVICE ENCOUNTER HAS BEEN REFUSED AS A CLAIM FOR THE FACILITY ON-CALL OBSTETRICS/GYNECOLOGY ROTA USING THE SAME ROLE MODIFIER HAS ALREADY BEEN CLAIMED FROM THE IWK FOR THIS DATE.
GN117	SERVICE ENCOUNTER HAS BEEN REFUSED AS CLAIMS FOR HSC F1004 FROM THIS FACILITY SHOULD NOT INCLUDE A ROLE MODIFIER.
GN118	SERVICE ENCOUNTER HAS BEEN REFUSED AS CLAIMS FOR HSC F1004 FROM YARMOUTH SHOULD BE MADE USING THE RO=OBS1 MODIFIER.
GN119	SERVICE ENCOUNTER HAS BEEN REFUSED AS CLAIMS FOR HSC F1004 FROM DARTMOUTH GENERAL SHOULD BE MADE USING THE RO=GYN1 MODIFIER.
GN120	SERVICE ENCOUNTER HAS BEEN REFUSED AS CLAIMS FOR HSC F1004 FROM THE IWK SHOULD BE MADE USING THE APPROPRIATE RO MODIFIER FOR 1 <sup>ST</sup> OR 2 <sup>ND</sup> OBSTETRICS, OR 1 <sup>ST</sup> GYNECOLOGY.







# 🖟 Physician Reminder

## **ELECTIVE OUT OF PROVINCE AND OUT OF COUNTRY SERVICES**

#### **ELECTIVE OUT OF PROVINCE SERVICES (WITHIN CANADA)**

Prior approval is required from the Nova Scotia Department of Health and Wellness before referring a patient out of province for insured health services unavailable in Nova Scotia if the patient wishes to be considered for travel and accommodation assistance. Approval must be sought through the Medical Consultant, MSI.

The referral must be from a specialist registered in Nova Scotia, who is actively involved in the eligible resident's care. The referral must include the following:

- A description of the eligible resident's relevant medical history.
- A description of the health services requested as well as an estimation of the expected benefit to the patient.
- Confirmation that the health service(s) are provided in a publicly funded facility and are covered by the medical insurer in the proposed province.
- Written confirmation of the medical evidence supporting the requested health service.
- When the proposed health service is a new or emerging health service, documentation must be included of reputable clinical trials beyond Phase III, published in peer reviewed medical literature.
- Information on the available health services in Nova Scotia and an explanation of why these are not sufficient for the resident's needs.
- The contact information of the physician who will be treating the patient so a copy of the approval documentation can be forwarded to their office.
- A description of any follow-up requirements.
- A written recommendation in support of the out-of-province health services, confirming that this is the specialist's recommendation and that the referral is not being provided solely at the request of the patient.
- Written confirmation of, the patient's medical requirement for travel with an escort, if required.
- The costs for an escort will not be covered by DHW if there is no medical evidence to support the need for an escort. Evidence of medical need for an escort is not required if the resident is under 19 years of age.

MSI will review the application and provide a response to the appropriate specialist within 30 days of receiving a complete application.

Upon approval of the application, the Department of Health and Wellness will contact the eligible resident and provide the appropriate application forms for travel and accommodation assistance.

#### **ELECTIVE OUT OF COUNTRY SERVICES**

Individuals requiring elective, insured health services that are not available within Canada must be authorized by the DHW prior to making any medical and/or travel arrangement to ensure the service will be insured and in order for the DHW/MSI to negotiate a reasonable and fair compensation with out of country providers prior to the provision of services. In order for a patient to be referred outside Canada for treatment, prior written approval is required from the Medical Consultant, MSI.

The referral must be from a specialist registered in Nova Scotia, who is actively involved in the eligible resident's care. The referral must include the following:

- A description of the eligible resident's relevant medical history.
- A description of the health services requested as well as an estimation of the expected benefit to the patient.
- The contact information of the physician who will be treating the patient so a copy of the approval documentation can be forwarded to their office.
- Written confirmation of the medical evidence supporting the requested health service.
- When the proposed health service is a new or emerging health service, documentation must be included of reputable clinical trials beyond Phase III, published in peer reviewed medical literature.
- Information on the available health services in Canada and an explanation of why these are not sufficient for the resident's needs.
- A description of any follow-up requirements.
- A written recommendation in support of the out-of-country health services, confirming that this is the specialist's recommendation and that the referral is not being provided solely at the request of the patient.
- Written confirmation of the patient's medical requirement for travel with an escort, if required.
- The costs for an escort will not be covered by DHW if there is no medical evidence to support the need for an escort. Evidence of medical need for an escort is not required if the resident is under 19 years of age.

MSI will review the application and provide a response to the appropriate specialist within 30 days of receiving a complete application.

Upon approval of the application, the Department of Health and Wellness will contact the eligible resident and provide the appropriate application forms for travel and accommodation assistance.

## MEDICARE PAYMENT STATEMENT REMINDER

Prior to June 2021, MSI distributed the following pay statements:

- Electronic statement associated with the biweekly payment of FFS patient specific claims. There are two versions: a preformatted report and an extract of the data on the statement. This statement is accessible via an electronic request often submitted through your practice management software.
- Paper statement associated with the payment of non-FFS patient specific claims, e.g., AFP, APP, sessional, psychiatric hourly, CMPA and incentives.

Effective June 2, 2021 onward, the paper statement noted above has been replaced with an electronic statement. You are able to view and print this statement through a new web-based user interface. The statement is identical to the previous preformatted report.

The existing process that submitters utilize to download the statement associated with FFS patient specific claims has not changed.

If you have any questions regarding this change, please do not hesitate to contact us. We can be reached at msi\_assessment@medavie.bluecross.ca or 902-496-7011/toll-free 1-866-553-0585.





# Notice to Physicians

# **MEDICARE PAYMENT STATEMENT DISTRIBUTION CHANGE - JUNE 2, 2021**

Currently MSI distributes the following pay statements:

- Electronic statement associated with the biweekly payment of FFS patient specific claims. There are two versions: a preformatted report and an extract of the data on the statement. This statement is accessible via an electronic request often submitted through your practice management software.
- Paper statement associated with the payment of non-FFS patient specific claims, e.g., AFP, APP, sessional, psychiatric hourly, CMPA and incentives. This statement is mailed to the address that the physician or group has provided to MSI.

Effective June 2, 2021 onward, the paper statement noted above will be replaced with an electronic statement. You will be able to view and print this statement through a new web-based user interface. The statement will be identical to the current preformatted report.

You should have received a letter within the past week providing you with your login instructions. For physicians, the instructions indicate that you are to log in using your MSI Provider Number as your username. Your MSI provider number is a unique 6-digit number provided to you during the MSI registration process and used during claims' submission. Enter only the 6-digit number. Do not include 'PH' or 'PH-' in front of or following the 6-digit number.

The existing process that submitters utilize to download the statement associated with FFS patient specific claims will not change.

If you have any questions regarding this change, please do not hesitate to contact us. We can be reached at msi assessment@medavie.bluecross.ca or 902-496-7011/toll-free 1-866-553-0585.



## **CONTENTS Billing Matters** In Every Issue 1 COVID-19 Vaccination Remuneration 3 Updated Files 2 CMPA Rebate 3 Useful Links 3 Contact Information



Billing Matters Billing Reminders, Updates, New Explanatory Codes

# COVID-19 VACCINATION (1ST AND 2ND DOSES) PHYSICIAN CLINIC REMUNERATION

The various payment methods for COVID-19 Vaccination indicated below are available for Physician Clinics coordinated by Doctors Nova Scotia. These do not apply to NSHA 'community' or 'public health' clinics (e.g. large arenas, First Nations Reserves, mobile units, longterm care facilities) nor does it apply to physicians who are independently participating in pharmacy or other clinics where remuneration has been pre-arranged.

For immunizations, tray fees (health service code 13.59M) may only be claimed if a physican incurs costs and may not be claimed when the supplies are provided by the government. For the current provincial rollout (doses 1 and 2), supplies will be provided by Nova Scotia and, therefore, cannot be claimed.

Physicians seeking to claim for immunizations rendered by nurses and nurse practitioners in their practice can only do so when the physicians are onsite during the time of immunization and those healthcare personnel are directly employed by the physician, and not when they are employed by the Nova Scotia Health Authority. Note: for the sessional payment option, physicians must provide the services themselves and cannot claim for any immunizations administered by other healthcare personnel.

#### 1. Fee for Service

For individual physicians who are providing COVID-19 immunizations as Fee for Service (FFS), these injections are to be claimed under the existing FFS business arrangement. These services will be claimed using the health service code 13.59L, following the rules set in Preamble 5.3.26 concerning provincial immunizations. A modifier has been developed for COVID-19 vaccines and must be used in conjunction with the 13.59L: RO=CO19.

Category	Code	Description	Base Units
ADON	13.59L	Provincial Immunization for COVID-19 RO=CO19	6 MSU
		<b>Description</b> COVID-19 vaccination	

## COVID-19 VACCINATION PHYSICIAN CLINIC REMUNERATION (CONTINUED)

2. Alternative Funding (e.g., APP, CEC, C/AFP) - No shadow billing requirement

Physicians who are providing COVID-19 immunizations as part of their Alternative Funding agreement deliverables (e.g., APP, CEC, C/AFP) will have the option to integrate any COVID-19 work into their existing contracted hours and be paid through their existing business arrangement. Although shadow billing is not required for immunizations, the shadow billing could make a positive difference to overall shadow billing for the year (e.g., eligibility for the APP 5.6% bonus). These injections would be shadow billed using health service code 13.59L following the rules set in Preamble 5.3.26 concerning provincial immunizations. A modifier has been developed for COVID-19 vaccines and must be used in conjunction with the 13.59L: **RO=CO19**.

Alternatively, physicians may request an exclusion from the Department of Health and Wellness (DHW) to deliver the vaccination services over and above their regular contracted hours. A request for exclusion must be approved by DHW by emailing: alternate.funding@novascotia.ca.

3. **Individual Sessional** – No shadow billing requirement

Physicians receiving remuneration via sessional funding for the hours administering the vaccine are paid at the GP rate of \$157.80 per hour (2021-22 rate). Sessional funding claims should be submitted to Medavie on a weekly basis; however, all claims must be submitted within 90 days of service per the Physician Manual. Any claims submitted outside this 90-day approval period are not payable. The claim must be reviewed and approved by an immunization clinic site manager or designate. Once approved, the claim should be submitted to Medavie for payment: email afpclaims@medavie.bluecross.ca and copy alternate.funding@novascotia.ca. If a physician requries a sessional form, they should contact alternate.funding@novascotia.ca.

#### NOTE:

Each clinic must be remunerated in the same method; sessional and FFS cannot be combined in a clinic. The only exception would be if an APP, CEC or C/AFP physician is including immunization into their scheduled hours for any given week; these physicians can do so while their collegues are receiving FFS or individual sessional payment.

## **REMINDERS**

## **CMPA** Rebate

The Department of Health and Wellness (through MSI) will continue to provide reimbursement of all eligible Canadian Medical Protective Association (CMPA) fees directly to physicians. Payments will be issued on a quarterly payment schedule and deposited through an electronic funds transfer. Medavie and DHW are working on options to better enable appropriate payment and better accountability. Stay tuned for changes.

These payments are deposited through an electronic funds transfer. If you do not already have a CMPA Business Arrangement set up to receive these deposits, you may fill out the MSI Provider Business Arrangement Form with a void cheque and email to msiproviders@medavie.ca or fax to 902-469-4674.

Should you have any questions regarding your CMPA rebate, please contact: CMPA@medavie.ca



## **NEW AND UPDATED EXPLANATORY CODES**

Code	Description
AD088	SERVICE ENCOUNTER HAS BEEN REFUSED AS A CLAIM FOR 13.59L RO=CO19 HAS BEEN
ADOOO	APPROVED IN THE PREVIOUS 18 DAYS.
	SERVICE ENCOUNTER HAS BEEN REFUSED. INTERIM SERVICE CODE HAS EXPIRED.
MA008	APPLICATION MUST BE SUBMITTED TO THE FEE COMMITTEE FOR ESTABLISHING A
	PERMANENT HEALTH SERVICE CODE.
VE029	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS AN OUTPATIENT VISIT OR CONSULT FROM A
VE029	RELATED SPECIALTY HAS BEEN CLAIMED FOR THIS PATIENT ON THAT DATE.
VT172	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS A CHRONIC DIALYSIS MANAGEMENT DAILY
V1172	TREATMENT AND SUPERVISION FEE HAS BEEN CLAIMED FOR THIS PATIENT ON THAT DATE.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE NOT INDICATED THAT PRIOR
PC036	APPROVAL HAS BEEN ISSUED. MAXIMUM LIMIT OF 9 HOURS FOR A PSP PHYSICIAN PER YEAR
	FOR COUNSELLING HAS PREVIOUSLY BEEN APPROVED.



In every issue Helpful links, contact information, events and news, updated files

#### **UPDATED FILES**

Updated files reflecting changes are available for download on Friday May 14th, 2021. The files to download are:

Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), Modifiers (MODVALS.DAT) and Explanatory Codes (EXPLAIN.DAT).

## **CONTACT INFORMATION**

## **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585

Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

## **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

## **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

#### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

In partnership with









# Physician Advisor Opportunity

The Department of Health and Wellness (DHW) is seeking an inaugural Physician Advisor, Quality and Patient Safety (QPS) on a part time basis (approximately up to 45 hours per month).

The Quality and Patient Safety Branch at DHW provides leadership to guide and drive quality improvement across the health care system through policy, legislation, measurement, monitoring and reporting.

A DHW physician resource for QPS is critical to support and enable the Department to fully realize the dual responsibilities of leadership and monitoring and accountability in the areas of quality and patient safety.

The mandate of this exciting new role is to:

- assist in driving continuous quality improvement in health care for Nova Scotia by providing leadership, expertise and advice on current DHW quality and patient safety priorities and
- participating in the development of provincial oversight & reporting mechanisms to improve health-system performance.

Physician engagement is essential for quality and patient safety improvements; this will be a key role for the Physician Advisor.

The inaugural Physician Advisor is an exceptional leader with the vision and scholarly profile to understand and nurture the complex interrelationships required to develop and implement quality improvement that integrates the public, health teams, health leaders, physicians and policy makers to strengthen and improve healthcare patient outcomes.

Please click here to view further details on the scope of work.

To apply, please send a covering letter that highlights your interest and how you meet the qualifications, along with a detailed CV with two references, including contact information to: Krizia.Sadi@novascotia.ca before midnight June 14, 2021.





# Notice to Physicians

## MEDICARE PAYMENT STATEMENT DISTRIBUTION – UPCOMING CHANGES

Currently MSI distributes the following pay statements:

- Electronic statement associated with the biweekly payment of FFS patient specific claims. There are two versions: a preformatted report and an extract of the data on the statement. This statement is accessible via an electronic request often submitted through your practice management software.
- Paper statement associated with the payment of non-FFS patient specific claims, e.g., AFP, APP, sessional, psychiatric hourly, CMPA and incentives. This statement is mailed to the address that the physician or group has provided to MSI.

Effective June 2, 2021 onward, the paper statement noted above will be replaced with an electronic statement. You will be able to view and print this statement through a new web-based user interface. The statement will be identical to the current preformatted report. In the next few weeks, you will receive a letter providing you with the link to access these statements, your unique login information, and login instructions.

The existing process that submitters utilize to download the statement associated with FFS patient specific claims will not change.

If you have any questions regarding this change, please do not hesitate to contact us. We can be reached at msi assessment@medavie.bluecross.ca or 902-496-7011/toll-free 1-866-553-0585.



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# **MSI News**

## **MSI UNIT VALUE CHANGES**

#### **MEDICAL SERVICE UNIT**

Effective April 1, 2021, the Medical Service Unit (MSU) value will increase from \$2.58 to \$2.63.

#### **ANAESTHESIA UNIT**

Effective April 1, 2021, the Anaesthesia Unit (AU) value will increase from \$22.71 to \$23.88.

#### **PSYCHIATRY FEES**

Effective April 1, 2021, the hourly psychiatry rate for General Practitioners will increase to \$154.57 while the hourly rate for Specialists increases to \$209.59 as per the tariff agreement.

# **WORKERS COMPENSATION BOARD UNIT VALUE CHANGES**

#### WCB MEDICAL SERVICE UNIT

Effective April 1, 2021, the Workers Compensation Board Medical Service Unit (WCB MSU) value will increase from \$2.87 to \$2.92.

#### **WORKERS COMPENSATION BOARD ANAESTHESIA UNIT**

Effective April 1, 2021, the Workers Compensation Board Anaesthesia Unit (WCB AU) value will increase from \$25.23 to \$26.53.



## **WORKERS COMPENSATION BOARD FEE CODE INCREASES**

#### Workers' Compensation Board Fee Code Update

As per the contract between WCB and Doctors Nova Scotia, an annual escalator based on the Consumer Price Index has been calculated for the listed WCB specific fees for fiscal year 2021-22.

Due to the increase in CPI for 2020, all of the WCB specific services listed below will have their values increased by 0.81% effective April 1st, 2021:

CODE	DESCRIPTION	APRIL 2021 VALUE
WCB12	EPS physician assessment Service.	Initial visit:
	Combined office visit and completion of Form 8/10	\$189.42 + \$55.39 per 15 minutes to a
		maximum 4x
	For complex <b>initial</b> assessments exceeding 50 minutes,	(RO=EPS1 and RP=INTL)
	EPS physicians may bill additional 15-minute increments	
	to a maximum of 1 additional hour	Subsequent visit:
		\$189.42
		(RO=EPS1 and RP=SUBS)
WCB13	Chart Summaries / Written Reports.	GPs\$46.31 per 15 min
	Detailed reports billed in 15-minute intervals	EPS(RO=EPS1) \$55.39 per 15 min
	- plus multiples, if applicable	Specialists\$62.31 per 15 min
WCB15	Case Conferencing and Teleconferencing (Treating	GPs\$46.31 per 15 min
	Physician)	EPS(RO=EPS1)\$55.39 per 15 min
	Conferencing billed by the Treating Physician	Specialists\$62.31 per 15 min
	- plus multiples, if applicable	
WCB17	Photocopies of Chart Notes	10 pgs or less (ME=UP10)\$27.74
		11-25 pgs (ME=UP25)\$55.39
		26-50 pgs (ME=UP50)\$110.67
		Over 50 pgs (ME=OV50)\$165.94
WCB20	Carpal Tunnel Syndrome (CTS) Assessment Report	\$71.04
WCB21	Follow-up visit report	\$41.55
WCB22	Completed Mandatory Generic Exemption Request Form	\$13.90 per form
	, , , , , , , , , , , , , , , , , , , ,	
WCB23	Completed Non-Opioid Special Authorization Request	\$13.90 per form
	Form	
WCB24	Completed Opioid Special Authorization Request Form	\$46.57 per form
WCB25	Completed WCB Substance Abuse Assessment Form	\$31.04
WCB26	Return to Work Report – Physician's Report Form 8/10	\$71.04
WCB27	Eye Report	\$62.31

CODE	DESCRIPTION	APRIL 2021 VALUE
WCB28	Comprehensive Visit for Work Related Injury or Illness	\$71.48
WCB29	Initial Request Form For Medical Cannabis	\$77.12
WCB30	Extension Request Form For Medical Cannabis	\$46.31
WCB31	WCB Interim Fee – Comprehensive Visit for Work Related Injury or Illness When Condition Has Changed	\$71.48

## **FEE CODE INCREASES**

## **INCREASES IN COMPREHENSIVE PRIMARY CARE FEE CODES**

As per the master agreement, the following fees shall have their values increased for family physicians. (New Value is the value effective April 1, 2021)

	Old Value	New Value
Description	MSU	MSU
Office Visit (ME=CARE)	15.95	16.96
Geriatric Office Visit (ME=CARE)	19.73	20.99
Office Visit After-Hours (ME=CARE)	19.94	21.20
Geriatric Office Visit After-Hours (ME=CARE)	24.67	26.24
Office Visit – Well Baby Care (ME=CARE)	15.95	16.96
Office Visit Well Baby Care After-Hours (ME=CARE)	19.94	21.20
Office Visit Prenatal Care (ME=CARE)	15.95	16.96
Office Visit Prenatal Care After-Hours (ME=CARE)	19.94	21.20
Office Visit Postnatal Care After-Hours (ME=CARE)	25.67	27.30
Subsq. Inpatient Care Visit (Days 2, 3)	24.85	26.43
Subsq. Inpatient Care Visit – Newborn (Days 2, 3)	24.85	26.43
Subsq. Inpatient Care Visit – Post-Partum (Days 2, 3)	24.85	26.43
Subsq. Inpatient Care Visit (Days 4-7)	20.53	21.84
Subsq. Inpatient Care Visit – Post-Partum (Days 4-7)	20.53	21.84
Subsq. Inpatient Care Visit (Daily to 56 days)	17.29	18.39
Subsq. Inpatient Care Visit (Weekly after Day 56)	17.29	18.39

## **INCREASES IN PSYCHIATRY FEE CODES**

As per the master agreement, the following fees shall have their values increased for psychiatrists. (New Value is the value effective April 1, 2021) Note: these increases are for psychiatrists only.

	Old Value	New Value
Description	MSU	MSU
Routine Psychiatric Visit (08.5B)	42.68	43.41
Psychotherapy (08.49B)	43.25	44.46
Comprehensive Consultation (03.08)	94.85	103.24
Child Psychiatric Assessment (08.19A)	48.87	50.23
Group Therapy (08.44)	11.66	11.99
Therapeutic/Diagnostic Interview Relating to a child (08.19B)	43.23	44.44





# FEE CODE INCREASES (CONTINUED)

## **INCREASES IN OBSTETRIC AND GYNECOLOGY FEE CODES**

As per the master agreement, the following fees shall have their values increased for obstetrics and gynecology services. (New Value is the value effective April 1, 2021)

## **Gynecology Fee Code Changes**

<b>HSC</b> 03.03V	Description  Medical Abortion/Termination of early pregnancy	<b>MSU</b> 62.63	MSU
		62.62	1
		02.03	67.03
80.89A	Abortion – Incomplete; examination of the uterus without D&C or anaes.	32.96	35.28
79.1	Conization of cervix including colposcopy	67.24	71.97
87.21	Dilation and Curettage for termination of pregnancy	93.61	100.19
81.09	Other Dilation and Curettage	56.04	59.98
81.09A	Endocervical Curettage	13.19	14.11
98.12V	Curettage of warts, including papillomata, keratosis, nevi, moles, pyogenic granulomata, etc., for malignant or recognized pre-malignant condition	15.82	16.93
81.69A	Endometrial Biopsy	25.05	26.81
80.4C	Laparoscopic Hysterectomy	395.55	423.36
80.3	Total Abdominal Hysterectomy	316.44	338.69
80.4A	Vaginal Hysterectomy – uterus-total vaginal w/ rectocoele / cystocoele repair	378.41	405.01
80.4	Vaginal Hysterectomy (subtotal)	316.44	338.69
80.2A	Subtotal Abdominal Hysterectomy	316.44	338.69
80.3A	Uterus – total abdominal w/ rectocoele / cystocoele repair	378.41	405.01
80.3C	Abdominal hysterectomy with salpingo-oophorectomy including bilateral selective pelvic lymphadenectomies, omental biopsy / selective periaortic	527.40	564.48
77.19C	Laparoscopic ovarian cystectomy	197.78	211.68
86.3A	Surgical removal of extrauterine (ectopic) preg. by any means (incl. tubal)	171.41	183.45
78.1A	Salpingectomy for morbidity, not for sterilization	171.41	183.45
10.16	Insertion of vaginal pessary	30.98	33.16
80.19A	Endometrial ablation including D&C	210.96	225.79
82.81A	Colposcopy	11.21	12.00
78.39A	Interruption or removal of fallopian tubes for sterilization purposes	138.44	148.18
77.51	Removal of both ovaries and tubes	257.11	275.18
80.81	Hysteroscopy	56.04	59.98
77.19A	Salpingectomy and salpingo-oophorectomy	171.41	183.45

## **Obstetric Fee Code Changes**

#### Old Value New Value

HSC	Description	MSU	MSU
87.98	Delivery (RF=REFD, SP=OBGY)	342.81	366.91
87.98	Delivery (SP=OBGY or SP=GENP)	263.70	282.24
86.1	Cervical Caesarean Section	342.81	366.91
84.79	Other Vacuum Extraction	342.81	366.91
86.1A	Caesarean section with tubal ligation	369.18	395.13
84.71	Vacuum extraction with episiotomy	342.81	366.91
84.0	Low forceps delivery without episiotomy	342.81	366.91
84.1	Low forceps delivery (with episiotomy)	342.81	366.91
84.8	Other specified instrumental delivery	342.81	366.91
84.29	Other mid forceps delivery	342.81	366.91
84.21	Mid forceps delivery (with episiotomy)	342.81	366.91
84.53	Total breech extraction	342.81	366.91
84.51	Breech extraction, unqualified	342.81	366.91
84.31	High forceps delivery with episiotomy	342.81	366.91
84.39	Other high forceps delivery	342.81	366.91
84.52	Partial breech extraction	342.81	366.91
84.61	Partial breech extraction with forceps to aftercoming head	342.81	366.91
84.62	Total breech extraction with forceps to aftercoming head	342.81	366.91
84.9	Unspecified instrumental delivery	342.81	366.91

# FEE CODE INCREASES (CONTINUED)

#### INCREASES IN OBSTETRIC AND GYNECOLOGY FEE CODES (continued)

As per the master agreement, the following fees shall have their values increased for obstetrics and gynecology services. (New Value is the value effective April 1, 2021)

#### **Gynecology and Obstetrics Fee Code Changes**

nogy and obstance recode onanges		Old Value	INCW Value
HSC	Description	MSU	MSU
81.8	Insertion of intra-uterine contraceptive device	42.19	45.16
81.01	Dilation and curettage following delivery or abortion	75.15	80.44
81.61	Aspiration curettage following delivery or abortion	75.15	80.44

## **OB/GYN Consultation Fee Code Changes**

		0.0.00	
HSC	Description	MSU	MSU
03.08	Comprehensive Consultation (Prolonged)	37.60	40.10
03.07	Limited Consultation	27.00	29.50
03.07	Repeat Consultation (Prolonged)	25.00	27.50

## **UPDATED FEES**

#### **Teaching Stipend**

Health service code TESP1 and TESP2 have been retroactively revised to daily rate fees for both fee for service and shadow billing. Any physicians who have claimed these fees since April 2020 will be contacted and directed to update their claims once an approved list of physicians is confirmed with Dalhousie University.

Category	Code	Description	Base Units
DEFT	TESP1	TEACHING STIPEND FOR MEDICAL STUDENT	\$90 per day
DEFT	TESP2	TEACHING STIPEND FOR RESIDENT ELECTIVE	\$90 per day
		TESP1 and TESP2 revised to daily fees with a value of \$90 each.	
		A claim for these services is designated to remunerate for any teaching responsibilities incurred during the service date.	
		These daily codes are available as both FFS and APP claims for physicians that meet the eligibility criteria outlined below.	
		Not eligible for any premiums	
		Maximum claimable amount of \$450 per weekly period (i.e. only 5 teaching stipend claims per physician per week will be accepted)	
		<ul> <li>Eligibility restrictions:</li> <li>Only available for those who have an academic appointment and are teaching Dalhousie residents and students</li> <li>FFS family physicians are eligible</li> <li>FFS royal college specialists are eligible</li> <li>APP physicians are able to shadow bill at the \$90 daily rate</li> </ul>	

Old Value New Value

Old Value New Value

- AFP physicians are not eligible for this fee code for work done in the AFP, likewise FFS physicians working within one of the FFS Academic Departments are not eligible
- Physicians (part time Academic Department and part time FFS) are eligible for work done outside the Academic Health Centre/IWK and not otherwise compensated through their clinical department or AFP (for example a physician in their private clinic teaching a student/resident).

Dalhousie will confirm the list of physicians approved to claim the teaching stipend to MSI, as well as any updates to the list as they occur.

Electronic claims for TESP1 and TESP2 should be claimed using health card number 0000002352 with date of birth April 1, 1969. Diagnostic code V623 is also required.

## **FEE REVISIONS**

The effective period for interim health service code 03.04I – PSP Mental Health Comprehensive Visit to Establish the PSP Mental Health Plan (Practice Support Program) has been extended to October 31, 2021.

Physicians are reminded of the description for this service:

\*Based on these requirements it is expected that a physician would have no more than 5 eligible patients per year.

Category	Code	Description	Base Units
VIST	03.041	PSP Mental Health Comprehensive Visit to establish the PSP (PSP= Practice Support Program) Mental Health Plan	50 MSU +MU
		This code is for the complete assessment of the patient with a confirmed mental illness meeting the diagnostic criteria in the current Diagnostic and Statistical Manual of Mental Disorders (DSM) of sufficient severity and acuity to cause clinically significant distress or impairment in social, occupational, or other important areas of functioning and warrant the development of a Mental Health care plan.  This is not intended for patients with self-limited or short-lived mental health symptoms.	
		The assessment is to be performed by the PSP trained family physician most responsible for the patient's mental health care. The Mental Health Plan and start and stop times must be documented in the health record.	
		This complete assessment is to include <b>all</b> of the following elements and be documented in the health record:	
		<ul> <li>The patient's DSM diagnosis, psychiatric history and current mental state including suicide risk assessment as appropriate</li> <li>Obtaining collateral history and information from caregivers as required</li> <li>Performance of a complete medication review to include collateral information from pharmacy and assisted living facility as appropriate</li> <li>Reviewing and documenting results of relevant validated assessment tools, laboratory, and other test results</li> <li>Documentation of a clinical plan for the patient's care over the next year.</li> </ul>	
		<ul> <li>Documentation of a clinical plan for the patient's care over the next year. Includes advanced care planning where appropriate</li> <li>Outline of expected outcomes as a result of the treatment plan</li> <li>Outline of linkages with other health care providers and community resources who will be involved in the patients care.</li> <li>Confirmation that the plan has been created jointly and shared with the patient or their medical representative. The plan is to be shared with other care providers as appropriate</li> </ul>	BACK TO CONTENTS

Category	Code	Description	Base Units
		<ul> <li>A documented care plan must be in place before access to additional counselling hours is provided</li> </ul>	
		It is recognized that the required elements may require more than one visit to complete. This health service code may be claimed at the final visit only when all of the information is complete and documented in the health record; other visits may be reported at the usual rate.	
		<b>All</b> elements must be documented in the health record before reporting this PSP MHP visit service.	
		<ul> <li>Billing Guidelines</li> <li>Reportable by the patient's PSP trained physician only</li> <li>Not reportable with any other visit fee for the same physician, same patient, same day</li> <li>Not reportable for services provided at walk-in clinics</li> <li>Not to be used for patients living in nursing homes, residential care facilities or hospices</li> <li>Reportable only once per patient per year</li> <li>50 MSU for first 30 minutes, 25 MSU for each additional 15 minutes, up to a maximum of 1 hour (5 multiples)</li> <li>Start and stop times must be reported in the text field of the claim to MSI, as well as in the clinical record</li> <li>Specialty Restriction</li> <li>GENP with PSP Training</li> </ul>	
		Location OFFC, HOME	

## Clarification to Health Service Code 51.95B

Orginally introduced in the October 2020 Physician's Bulletin, HSC 51.95B – Chronic Dialysis, treatment and supervision of care for the patient with end stage kidney disease, in an urban satellite hemodialysis unit as designated by the Health Authority for a 24 hour period have been updated to be consistent with the fee description. Face-to-face clinical assessment should be documented within a 42-day period, not the previously communicated 14-day.

Catego	ry Code	Description	Base Units
VEDT	51.95B	Chronic Hemodialysis – treatment and supervision of care for the patient with end stage kidney disease, in an urban satellite hemodialysis unit as designated by the Health Authority (for example; Halifax Infirmary, Dartmouth General, and North Sydney hemodialysis units) for a 24 hour period.	12.11 MSU
		Description  This comprehensive, daily fee (24 hour period beginning at 12:00 am until 11:59 pm of the same calendar day) is for the treatment and supervision of care for a patient with end stage kidney disease who is registered in the Renal Program (NSHA, STARS or PHS, as a series visit for dialysis) and requires chronic dialysis in an urban satellite hemodialysis unit as designated by the Health. The physician is expected to supervise all aspects of the patient's dialysis care and to provide direct, face-to-face clinical assessment of the patient, including a physical examination appropriate to the patient's medical condition, at least once in every 42 day period, and via PHIA compliant, synchronous virtual care platform once in every 14 day period, with additional clinical assessments as required based on concerns related to changes in the patient's medical condition. Each assessment will be documented in the patient's health record.	,
		Elements of care include:	

- A. All management and supervision of chronic dialysis treatments regardless of frequency, type or location of service and includes chronic dialysis of hospital in-patients and in-person emergency department visits related to the management of chronic dialysis. It does not include acute dialysis. Acute dialysis is defined as dialysis rendered to a hospital inpatient in an intensive care setting, or to a patient beginning dialysis for the first time in their lifetime through to their 6th treatment at which point the dialysis is defined as chronic. A visit service, consultation or directive care as appropriate, may be claimed for hospital inpatients if the nephrologist is asked by the patient's most responsible physician to render an opinion and furnish advice regarding the patient's ongoing nephrological care during their hospital stay. The most responsible physician requesting the advice may not be another nephrologist.
- B. All outpatient consultations and visits within the scope of practice of nephrology for the assessment and treatment of complications of chronic dialysis and management of end-stage kidney disease. Including:
  - a. Review of laboratory and diagnostic test results
  - b. Management of volume status, ideal body weight and blood pressure
  - Assessment of dialysis access, such as central venous catheter, arteriovenous fistula and peritoneal catheter, and management of any complications as required.
  - d. Complete and document the Ambulatory Medication Reconciliation every six months
- C. All related counselling, interviews and family meetings
- D. Perform all assessments and consultation requests to refer the chronic dialysis patient to the Multiorgan Transplant Program for determination of kidney transplant eligibility.
- E. All related case conferences, such as, but not limited to:
  - a. Weekly Morning Program Rounds
  - b. Review of laboratory and diagnostic test results with multidisciplinary team

For all patients in all hemodialysis units, the Nephrologist assigned to each unit will provide daily coverage of all dialysis patients to address any dialysis issues by being available to speak with the unit charge nurse or team lead every shift to discuss any problems or concerns with individual patients at any time.

The Nephrologist assigned to each unit will provide additional care and address concerns or problems that arise during the course of a hemodialysis treatment or within the 24 hour period of supervision, such as, but not limited to, changes to dialysis prescription or medications based on laboratory results like serum potassium or INR for patients on oral anticoagulants, when results are received after the treatment time.

A standardized review of the patient's overall status on dialysis will be completed and updated every 6 weeks and documented in the patient's health record.

The document will include:

- a. Review and interpretation of laboratory and diagnostic test results
- b. Volume status, ideal body weight, blood pressure and physical examination appropriate to the patient's medical needs.
- Assessment of dialysis access, such as; central venous pressure catheter, arteriovenous fistula, peritoneal catheter, and management of any complications as required.

#### **Billing Guidelines**

- Claimable by the Most Responsible Nephrologist once per patient per 24-hour period beginning at 12:00 am (midnight) and ending at 11:59 pm.
- May not claim any other chronic dialysis HSCs for the same patient, same 24-hour period.
- May not claim any other outpatient visit HSCs same physician, same patient, same 24-hour period.





- A Nephrologist providing coverage for care of the chronic dialysis patient on behalf of the most responsible nephrologist may not claim any outpatient visit HSCs or chronic dialvsis HSCs.
- Emergency hospital visits to attend the patient for a condition unrelated to the management of dialysis, its complications and end stage kidney disease may be claimed but must be submitted for manual assessment with supporting information in the text (clinical documentation may be required). Should the patient be admitted to hospital under the care of the nephrologist, who is acting as the most responsible physician, inpatient visits may be claimed.
- First claim may be made on the date of the patient's first chronic dialysis treatment.
- May not be claimed after the treatment terminates by, for example, successful transplantation, loss of resident status, or death.
- When a face-to-face clinical assessment is not documented in the patient's health record in the 42 day period, payment will be recovered from the Most Responsible Physician who claimed for the service for the majority of days in the preceding seven day period at the end of which the examination was to have occurred.

#### **Specialty Restriction:**

SP=NEPH

Location:

LO=HOSP



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

#### 2019/2020 Provider Profiles

As announced in 2019, provider profiles will only be sent out by request. If you would like to receive your provider profile for 2019/20 please send your request by email to msi\_assessment@medavie.bluecross.ca. In the email please include: your name and provider number, and the profile will be mailed to the address on file.

#### **COVID-19 Immunization**

As announced in February, all physician work for COVID-19 immunization will be remunerated via sessional funding for the hours worked. Please refer to the February 19, 2021 Physicians Bulletin for full details on sessional funding.

#### NEW AND UPDATED EXPLANATORY CODES

Code	Description
GN107	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE ALREADY CLAIMED A TEACHING STIPEND ON THIS DATE.
GN108	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU ARE NOT AUTHORIZED TO CLAIM THE TEACHING STIPEND.
VA100	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY CLAIMED ONE OF THE FOLLOWING HEALTH SERVICE CODES: 50.99C, 50.91, 50.06C, OR 50.08B. THESE SERVICES ARE CONSIDERED TO BE INCLUSIVE OF THE CURRENT CLAIM.
VA101	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS YOU HAVE PREVIOUSLY CLAIMED ONE OF THE FOLLOWING HEALTH SERVICE CODES: 50.82, 50.82C, OR 50.88A. THESE SERVICES ARE CONSIDERED TO BE INCLUSIVE OF THE CURRENT CLAIM.



Code	Description
VA102	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY CLAIMED ONE OF THE FOLLOWING COMPREHENSIVE HEALTH SERVICE CODES: 48.0A, 48.0C, or 48.0F.
	TOLLOWING COMINCETIENSIVE TIEAETTI SERVICE CODES. 40.0A, 40.0C, 01 40.01.
VA103	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS YOU HAVE PREVIOUSLY CLAIMED ONE OF
771100	THE FOLLOWING COMPREHENSIVE HEALTH SERVICE CODES: 48.0A, 48.0C, or 48.0F.
	SERVICE ENCOUNTER HAS BEEN REFUSED AS YOU HAVE PREVIOUSLY CLAIMED HSC 48.0A
VA104	PERCUTANEOUS CORONARY ANGIOPLASTY DURING THIS ENCOUNTER. THE CLAIM FOR
VATO4	CORONARY ANGIOPLASTY INCLUDES SELECTIVE CORONARY ANGIOGRAPHY.
	SERVICE ENCOUNTER HAS BEEN DISALLOWED AS YOU HAVE PREVIOUSLY CLAIMED A
	PORTION OF THIS FEE (HSC 48.98B SELECTIVE CORONARY ANGIOGRAPHY) DURING THIS
VA105	ENCOUNTER. PLEASE SUBMIT A REVERSAL FOR THE PRIOR 48.98B BEFORE SUBMITTING A
	REASSESSMENT REQUEST FOR THIS COMPREHENSIVE CLAIM.



# In every issue Helpful links, contact information, events and news, updated files

## **UPDATED FILES**

Updated files reflecting changes are available for download on Friday March 19th, 2021. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), Modifiers (MODVALS.DAT) and, **Explanatory Codes** (EXPLAIN.DAT).

#### CONTACT INFORMATION

## **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585

Fax: 902-490-2275

Email:

MSI\_Assessment@medavie.bluecross.ca

## **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888

## **HELPFUL LINKS**

**NOVA SCOTIA MEDICAL INSURANCE (MSI)** 

http://msi.medavie.bluecross.ca/

#### **NOVA SCOTIA DEPARTMENT** OF HEALTH AND WELLNESS

www.novascotia.ca/dhw/

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# Master Agreement - Program Payment Schedule (2021/22)

Program	Payment
EMR (Envelope "A" Payments)	Monthly
EMR Envelope "A" payments continue monthly to eligible physicians	
CME (GP & Specialist)	Issued by May 31,
Payment for 2020/21 fiscal year (eligible billings based on 2020 calendar year)	2021
CDM, CGA (Eligible APP Physicians)	Issued by July 31, 2021
Payment based on eligible shadow billings from April 1, 2021 – June 30, 2021	2021
CMPA Premium Reimbursement	Issued by August 31, 2021
Covering April - June 2021	2021
Electronic Medical Records (EMR – B&C)	Issued by August 31,
Payments for 2020/21 Fiscal Year	2021
	Issued by September
Family Physician Alternative Payment Plan 5.6% Incentive	30, 2021
Surgical Assist Payments	Issued by September 30, 2021
Payment based on eligible billings from April 1, 2020 – March 31, 2021	·
CDM, CGA (Eligible APP Physicians)	Issued by October 31, 2021
Payment based on eligible shadow billings from July 1, 2021 – September 30, 2021	
Collaborative Practice Incentive Program	Issued by October 31, 2021
Payments for 2020/21 Fiscal Year	
CMPA Premium Reimbursement	Issued by December 31, 2021
Covering July -September 2021	31, 2021
Rural Specialist Incentive Program	Issued by December 31, 2021
Measurement period April 1 <sup>st</sup> , 2020 – March 31 <sup>st</sup> , 2021 / Payment for 2020/21 fiscal year	31, 2021
CDM, CGA (Eligible APP Physicians)	Issued by January 31,
Payment based on eligible shadow billings from October 2021 – December, 2021	2022
CMPA Premium Reimbursement	Issued by March 31,
Covering October -December 2021	2022
CDM, CGA (Eligible APP Physicians)	Issued by April 30,
Payment based on eligible shadow billings from January 2022 – March, 2022	2022
CMPA Premium Reimbursement	Issued by May 31,
Covering January - March 2022	2022
*Please he advised navment dates	

<sup>\*</sup>Please be advised payment dates noted are the **anticipated** payments for these programs.





# Notice to Physicians: COVID-19 Immunization

At the present time, all physician work for COVID-19 immunization will be remunerated via sessional funding for the hours worked (at the GP rate of \$154.80 per hour presently). This includes vaccinations delivered in healthcare worker clinics, community clinics delivered by the NSHA or IWK, long term care facilities and any prototype clinics in physicians' offices.

Sessional funding claims should be submitted to Medavie on a weekly basis; however, all claims must be submitted within 90 days of service per the Physician Manual. Any claims submitted outside of this 90-day approval period are not payable. The claims must be reviewed and approved by an immunization clinic site manager or designate, or longterm care administrator or designate. Once approved, please submit the claim to Medavie for payment: afpclaims@medavie.bluecross.ca with alternate.funding@novascotia.ca copied. If you require the sessional form please send a request to afpclaims@medavie.bluecross.ca.

Work is underway to pilot immunization that is similar to the flu vaccine. At that time, payment will be fee for service and a bulletin will be provided with additional information.

Alternate Payment Plan (APP), Collaborative Emergency Centre (CEC) and Clinical/Academic Funding Plan (C/AFP) physicians will have the option to integrate any COVID-19 vaccination work into their existing contracted hours and be paid through their existing arrangement. Alternatively, they may request an exclusion from the Department of Health and Wellness (DHW) to deliver the vaccination services over and above their regular contracted hours. A request for exclusion must be approved by DHW by emailing: alternate.funding@novascotia.ca.



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# **MSI News**

## **ORGAN AND TISSUE DONATION**

The new Human Organ and Tissue Donation Act (HOTDA) is now in effect as of January 18, 2021.

MSI Health card renewal forms have been updated to reflect this change.

For more information please see the January 18, 2021 Physicians Bulletin or visit https://novascotia.ca/DHW/msi/health\_cards.asp



## **NEW INTERIM FEE**

Category	Code	Description	Base Units
VEDT	02.75C	Coronary Computed Tomographic (CT) Angiography for the preoperative evaluation of paediatric patients with congenital heart disease	120 MSU
		Description Coronary CT angiography with reconstruction of coronary arteries and related vascular structures under the direct supervision of the radiologist for the purpose or evaluating cardiac structure for pre-operative assessment of the paediatric patient with congenital heart disease. This fee includes the performance and interpretation of the scan with administration of contrast material and medication, as required, to control the heart rate along with necessary work station processing.	
		Billing Guidelines: Not billable with:  R1135 CT Thorax without contrast R1141 CT Thorax with contrast R1145 CT Thorax with and without contrast R1180 3D Reconstruction	
		Specialty Restriction: Sub-specialty trained cardiac paediatric radiologist at the IWK Health Centre (credentials and list of physicians eligible to report this service must be submitted to MSI)  Location:	
		Sub-specialty trained cardiac paediatric radiologist at the IWK Health and list of physicians eligible to report this service must be submitted	



# Billing Matters Billing Reminders, Updates, New Explanatory Codes

## **BILLING REMINDERS**

## Enhanced office and geriatric visit fees (03.03/03.03A; ME=CARE)

Please click <u>here</u> to view the updated FAQ for billing ME=CARE.

## **NEW AND UPDATED EXPLANATORY CODES**

Code	<b>Description</b>
BK062	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC 02.75C HAS ALREADY BEEN CLAIMED FOR THIS PATIENT AT THE SAME ENCOUNTER.
VE032	SERVICE ENCOUNTER HAS BEEN REFUSED AS HSC R1135, R1141, R1145 OR R1180 HAS ALREADY BEEN CLAIMED FOR THIS PATIENT AT THE SAME ENCOUNTER.

# In every issue Helpful links, contact information, events and news, updated files

## **UPDATED FILES**

Updated files reflecting changes are available for download on Friday January 29th, 2021. The files to download are: Health Service (SERVICES.DAT), Health Service Description (SERV\_DSC.DAT), and Explanatory Codes (EXPLAIN.DAT).

## **CONTACT INFORMATION**

## **NOVA SCOTIA MEDICAL INSURANCE** (MSI)

Phone: 902-496-7011 Toll-Free: 1-866-553-0585 Fax: 902-490-2275

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MSI Assessment@medavie.bluecross.ca

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#### **NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**

Phone: 902-424-5818 Toll-Free: 1-800-387-6665

(In Nova Scotia)

TTY/TDD: 1-800-670-8888



## MSI HEALTH CARD RENEWAL FORM AND ORGAN/TISSUE DONATION

## **Revised Health Card Renewal Form**

Please be advised there is an updated version of the Nova Scotia MSI health card renewal form. This form has been updated as a result of the new Human Organ and Tissue Donation Act (HOTDA) that is effective January 18, 2021. This form should be used when a Nova Scotia resident's health card has expired. If the card has been expired for more than one year instruct the resident to contact the MSI office to confirm eligibility. The updated form can also be found online at https://novascotia.ca/DHW/msi/health cards.asp

This form cannot be used for new residents moving to Nova Scotia, to make changes to a residents file such as name, date of birth or gender changes and cannot be used to request duplicate or replacement health cards if lost or stolen. This form cannot be used to renew cards for international students or foreign workers.

Helpful tips to ensure completeness of the renewal form and timely processing:

- Resident must sign the form to confirm they are ordinarily present in NS and to authorize the release of information for payment and audit purposes, this is mandatory to issue a health card.
- A parent or guardian must sign for children under the age of 16.

With implementation of the new legislation, Nova Scotians 19 and over, who are not exempt, will be considered for organ and tissue donation, unless they register their decision to opt out of donation. Nova Scotians can register their decision to opt out of donation by visiting www.novascotia.ca/organtissuedonation.

If you have any questions, please contact MSI Resident Services at 902-496-7008 or toll free at 1-800-563-8880.