



MSI INFORMATION SYSTEM SERVICE BUREAUS

Updated as of June 2025

COMPANY	CONTACT NAME	LOCATION	TELEPHONE	EMAIL ADDRESS
San T Claims Services	Sherry Gray	Bedford	902-832-2749	
Personal Billing Services	Elizabeth Morgan, Terry Wagner	Halifax	902-479-0046	
Office Services	Pam Patterson	Aylesford	902-847-0061	
Janice Hopper	Janice Hopper	Eastern Passage	902-497-0422 902-431-1800	
Sandra Chow	Sandra Chow	Fall River	902-233-1825 902-487-0225	
Medex	Paula Snow	Halifax	902-223-7460	paula.snow@nshealth.ca
By the Bay Admin Services	Melissa Hiltz	Mahone Bay	902-624-0191	
Shecan Health Clinic Solutions	Jesi-Leigh Barber	Bedford	902-229-5959	
Connors Billing Services	Crystal Connors	Falmouth	902-690-7397	

Note: All service items claimed to MSI are the sole responsibility of the physician rendering the service with respect to appropriate documentation and claim submission, as per Preamble 1.1.41