

# PHYSICIAN'S BULLETIN

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## **Billing Matters** Billing Reminders, Updates, New Explanatory Codes

### **CFP1 – Collaborative Family Practice Monthly Fee**

LFM physicians are advised the CFP1 health service code can be submitted to their 100% FFS Business Arrangement for full payment.

### **Outdated Claims**

Physicians are reminded all original claims must be submitted to MSI within 90 days from the date of service. Claims that are outside of the specified time limitations will only be considered if extenuating circumstances can be demonstrated for a late submission and are within a reasonable time frame past the 90-day limit. **Request for an extension must be made to MSI in writing** via email to [msi\\_assessment@medavie.bluecross.ca](mailto:msi_assessment@medavie.bluecross.ca) and will be approved on a case-by-case basis.

Examples of extenuating circumstances may include physical damage to office such as fire or flood and/or a serious technical issue etc.

Circumstances relating to staffing issues/shortages and mislaid, misfiled, or lost claims cannot be accepted by MSI as valid explanations for a late submission.

Please note: Failure to use a preauthorization code given by MSI and annotate the text field with the previous service encounter number will result in an adjudication paid at “zero”.

Claims submitted within 90 days from the date of service that were originally refused or incorrect must be resubmitted to MSI within 185 days of the date of service. Each resubmission must contain an annotation in the text field of the service encounter submission referencing the previous service encounter number, and a preauthorization number obtained from MSI.

Exception: Reciprocal billing claims (out of province) must be submitted within 12 months of the date(s) of service.



### UPDATED FILES

Updated files reflecting changes are available for download on Friday May 22, 2026. The files to download are:  
Health Service (SERVICES.DAT),  
Health Service Description (SERV\_DSC.DAT) and  
(FACILITY.DAT)

### CONTACT INFORMATION

#### NOVA SCOTIA MEDICAL INSURANCE (MSI)

Phone: 902-496-7011  
Toll-Free: 1-866-553-0585  
Fax: 902-490-2275  
Email:  
[MSI\\_Assessment@medavie.bluecross.ca](mailto:MSI_Assessment@medavie.bluecross.ca)

#### NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS

Phone: 902-424-5818  
Toll-Free: 1-800-387-6665  
(In Nova Scotia)  
TTY/TDD: 1-800-670-8888

### HELPFUL LINKS

**NOVA SCOTIA MEDICAL INSURANCE (MSI)**  
<http://msi.medavie.bluecross.ca/>

**NOVA SCOTIA DEPARTMENT OF HEALTH AND WELLNESS**  
[www.novascotia.ca/dhw/](http://www.novascotia.ca/dhw/)

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